

Die seit kurzem aktuellsten Advanced Field Service Accredited Professional Prüfungsunterlagen, 100% Garantie für Ihren Erfolg in der Salesforce AP-209 Prüfungen!



P.S. Kostenlose 2026 Salesforce AP-209 Prüfungsfragen sind auf Google Drive freigegeben von Fast2test verfügbar: https://drive.google.com/open?id=1qgSQ_9HRcLXdgKw8dBXRiC2r45_kGi9y

Die Fragen zur Salesforce AP-209 Zertifizierungsprüfung von Fast2test sind die gründlichste, die genaueste und die neueste Praxistest. Sie werden Selbstbewusstsein finden, die Schwierigkeiten beim ersten Versuch zu überwinden. Die Salesforce AP-209 Zertifizierungsprüfung wird von allen Ländern akzeptiert. Alle Länder werden sie gleich behandeln. Das Salesforce AP-209 Zertifikat wird Ihnen nicht nur helfen, Ihre Fachkenntnisse und Fähigkeiten zu verbessern, sondern auch mehrere berufliche Chancen zu erhalten.

Warum wählen viele Fast2test? Weil er Bequemlichkeiten und Anwendbarkeit bringen. Das hat von der Praxis überprüft. Die Lernmaterialien zur Salesforce AP-209 Zertifizierungsprüfung von Fast2test ist den allen bekannt. Viele Kandidaten sind nicht selbstsicher, die Salesforce AP-209 Zertifizierungsprüfung zu bestehen. Deshalb sollen Sie die Materialien zur Salesforce AP-209 Zertifizierungsprüfung haben. Mit ihm können Sie mehr Selbstbewusstsein haben und sich gut auf die Prüfung vorbereiten.

>> AP-209 Examengine <<

AP-209 Online Test - AP-209 Deutsch Prüfungsfragen

Zweifellos braucht die Vorbereitung der Salesforce AP-209 Prüfung große Mühe. Aber diese Zertifizierungsprüfung zu bestehen bedeutet, dass Sie in IT-Gewerbe bessere Berufsperspektive besitzen. Deshalb was wir für Sie tun können ist, lassen Ihre Anstrengungen nicht umsonst geben. Die Wirkung und die Autorität der Salesforce AP-209 Prüfungssoftware erwerbt die Anerkennung vieler Kunden. Solange Sie die demo kostenlos downloaden und probieren, können Sie es empfinden. Wir wollen Ihnen mit allen Kräften helfen, Die Salesforce AP-209 zu bestehen!

Salesforce AP-209 Prüfungsplan:

Thema	Einzelheiten
Thema 1	<ul style="list-style-type: none">• Foundation: This domain addresses modeling complex work structures like work orders, constructing maintenance plans for recurring service, and customizing the dispatcher console to improve operational efficiency.
Thema 2	<ul style="list-style-type: none">• Optimization: This domain covers using service objectives for automated scheduling, global optimization engine capabilities, troubleshooting optimization issues, and strategies to improve scheduling quality and efficiency.
Thema 3	<ul style="list-style-type: none">• Mobile: This domain covers offline functionality in the Field Service Mobile app, mobile customization and extension options, technician management capabilities, and communication features between dispatchers, technicians, and customers.

Salesforce Advanced Field Service Accredited Professional AP-209 Prüfungsfragen mit Lösungen (Q23-Q28):

23. Frage

A Customer is outsourcing some of the maintenance work to third-party contractors (named contractors, not capacity based). Unlike internal employees who have consistent working hours (Mon-Fri, 8 am-5 pm), contractors' working hours vary from day to day.

The internal employees' availability is set with Operating Hours, while the contractors' availability is set with Shifts on top of these Operating Hours. As a result, on days where the contractor's workday ends at 4 pm, for some reason the contractors still show up as valid candidates for a visit scheduled to end at 5 pm.

What should a consultant change to prevent such behavior?

- A. Set the contractors as a 'Capacity Based' resources and limit their working hours per day
- B. Change the current 'Operating Hours' assigned to everyone to end at 4 pm (instead of 5 pm) and set the 4 pm till 5 pm availability using Shifts
- C. Instead of using Shifts, create multiple 'Operating Hours' records and assign each record to the contractor STM (Service Territory Member) and change on a daily basis
- **D. Create an 'Operating Hours' record with no time slots and assign it to the contractors through the STM (Service Territory Member) record. That will override the Territory's regular 'Operating Hours' and the contractor's availability will be derived only from Shifts**

Antwort: D

Begründung:

This issue arises because Salesforce Field Service calculates availability by combining Operating Hours AND Shifts. If a user has Operating Hours of 9-5, they are fundamentally "Available" during that time. A Shift is typically used to add or extend availability (or define it if using specific settings), but standard Operating Hours often take precedence as the "Base."

* Option A is correct. To have a resource's availability defined exclusively by variable Shifts, the best practice is to assign them a "Shell" or "Empty" Operating Hours record (one with zero time slots defined). With no base hours, the system looks only to the Shifts to determine when the resource is working. This ensures that if a Shift ends at 4 PM, the resource is truly unavailable at 5 PM.

* Option B is administratively impossible (you cannot automate changing the STM Operating Hours record lookup daily without complex custom code, and it's not a standard practice).

24. Frage

Out of the below options, which three questions should a consultant typically ask during the first day of an initial implementation?

- **A. What are the different types of services provided to customers? What are the skills required and the estimated duration?**
- B. Which Dynamic Gantt features should be incorporated into the use cases?
- **C. How are the different business units set up? Geographical/ functional/ both?**
- D. What Service Objectives and what should their corresponding weights be within the different Scheduling Policies?
- **E. What needs to be synced with Salesforce? What integration is needed with external apps?**

Antwort: A,C,E

Begründung:

During the "Day 1" or Scoping phase of an implementation, the goal is to define the high-level architecture and business model.

* A is correct: Defining Integration points (ERP, HR, Inventory) is a foundational requirement that dictates the project scope and data strategy.

* D is correct: Defining the Work (Work Types, Skills, Durations) is the core of the Field Service data model. You cannot configure the system without knowing what services are being performed.

* E is correct: Defining the Territory Structure (Business Units) sets up the security model, sharing settings, and resource organization.

* Options B and C are incorrect for the first day because they are detailed configuration specifics (Refinement). You cannot define "Service Objective Weights" or "Gantt Features" until you understand the basic business goals, services, and territories.

25. Frage

Technicians are tasked with performing product upgrades at customer sites. During the upgrade process, a new product is installed to replace the obsolete product. For reporting purposes, the information about the obsolete and upgraded products, as well as the customer for which the upgrade is done should be tracked in Salesforce.

Which object should an admin configure to support this process?

- A. Maintenance Asset
- B. Child Asset
- **C. Asset Relationship**
- D. Asset Warranty

Antwort: C

Begründung:

This question asks how to track the history/link between an old asset and a new one.

* Option C is correct. The Asset Relationship object is a standard Salesforce object designed specifically to link two assets. It includes fields like Relationship Type (which can be set to "Replacement,"

"Upgrade," etc.) and From Date/To Date. This creates a clear lineage: Asset A was replaced by Asset B.

* Option A (Child Asset) implies a hierarchy (one is part of the other), not a replacement.

* Option D (Maintenance Asset) is used for Maintenance Plans (PMs), not for tracking swap/upgrade history.

26. Frage

Green Energy Solutions performs solar panel maintenance activities on their customers' Assets and has several customers in Narnia, a remote isolated town within the Service Territory. There is only one resource covering that territory.

The dispatcher noticed that instead of grouping all of the Narnia activities for the same day, optimization is spreading these activities across the entire week, adding maintenance activities at other locations on the way to and back from Narnia.

Although when comparing in a test environment the two schedules, the way optimization is behaving today produces lower weekly total travel than when grouping all Narnia visits to the same day, Green Energy Solutions would prefer to have the resource complete all solar panel maintenance activities at Narnia on the same day, as it will help with change management and user acceptance.

Which three different configuration changes could a consultant evaluate to drive such optimization behavior?

(Choose 3 options)

- A. Draw a polygon around Narnia and use the 'PolygonUtils' class to group Narnia based activities to be scheduled on the same day
- **B. Set the priority for all of Narnia customers' Service Appointments to be higher than the priority of the rest of the Appointments**
- **C. Leverage the 'Extended Match Rule' to define Narnia based services using a Custom Object, and set time based coverage of that area for only one day within the week**
- D. Add another instance of the 'Minimize Travel' Service Objective to the Scheduling Policy, setting 'Exclude Home Base Travel' to be 'True'
- **E. Create an 'Operating Hours' record with only one day of availability within the week, and assign it as 'Visiting Hours' to any Work Order that is related to a Narnia based customer**

Antwort: B,C,E

Begründung:

The optimizer is already producing the mathematically lowest-travel result; the business wants to override that to consolidate Narnia visits to a single day. Several configuration levers can force the engine to favor same-day grouping.

* Option A is incorrect. An Extended Match Rule with a custom 'Coverage' object can express the requirement that Narnia services are only valid on one specified day of the week. This hard rule forces all Narnia work into the same day.

* Option B is correct. Assigning Visiting Hours on the Work Order that restricts Narnia customer visits to a single day per week constrains the engine to schedule all those appointments within that window, achieving the same-day grouping.

* Option E is correct. Raising priority on Narnia customers makes the optimizer schedule them earlier in the planning sequence. Combined with a tight time horizon, this often clusters them together because the optimizer satisfies high-priority work before filling gaps with lower-priority visits.

* Option C is incorrect because 'PolygonUtils' is not a Salesforce Field Service class used to constrain scheduling.

* Option D is incorrect because the customer already understands they will pay higher travel; adding another Minimize Travel objective would only reinforce the current undesired spread.

27. Frage

Universal Containers has a job that requires two technicians, and both must possess the skills defined as

'Required' for that job. They need to show up at the same time and work through the entire job duration together. The technicians will also need to be able to be assigned to individual jobs later that day.

Which option should an architect recommend to support this scenario?

- A. One Work Order, one child Service Appointment with one Assigned Resource and a Work Order Line Item to store the second resource. Set Resource Absence on the second resource for the duration of the joint service
- **B. One Work Order, two child Service Appointments with Appointment Dependency of 'Same Start' between them**
- C. Service Crew Resource related to one Crew and two Crew Members assigned for the whole day
- D. One Work Order, one child Service Appointment and two Assigned Resources

Antwort: B

Begründung:

This is a classic "Double-Booking" vs. "Complex Work" scenario.

* Option B is correct. To book two distinct people for the same work at the same time, you create two Service Appointments. You link them using a Complex Work dependency of type Same Start. This tells the optimization engine: "Find a time where Resource A (Appointment 1) and Resource B (Appointment 2) are BOTH free, and book them simultaneously."

* Option A is incorrect because a single Service Appointment can typically only have one active Assigned Resource for scheduling purposes in the standard optimization model (unless using Crew Management, but Crews are for static teams, not ad-hoc pairs).

* Option D is incorrect because the requirement states they need to be assigned to "individual jobs later that day". Service Crews are designed for resources who stay together all day. Breaking a crew apart for half a day is administratively difficult.

* Option C is a hack (Resource Absence) that blocks the second tech's time but doesn't link them to the actual job details properly.

28. Frage

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Die beruflichen Aussichten einer Person haben viel mit ihrer Fähigkeit zu tun. Deshalb ist die internationale Zertifizierung ein guter Beweis für Ihre Fähigkeit. Salesforce AP-209 Prüfungszertifizierung ist ein überzeugender Beweis für Ihre IT-Fähigkeit. Diese Prüfung zu bestehen braucht genug Vorbereitungen. Die Unterlagen der Salesforce AP-209 Prüfung werden von unseren erfahrenen Forschungs- und Entwicklungsstellen sorgfältig geordnet. Diese wertvollen Unterlagen können Sie jetzt benutzen. Auf unserer offiziellen Webseite können Sie die Salesforce AP-209 Prüfungssoftware gesichert kaufen.

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