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Scrum PSPO-II (Professional Scrum Product Owner II) Exam is an advanced-level certification for individuals who wish to demonstrate their knowledge and expertise in the field of Product Ownership. It is designed for Product Owners, Product Managers, Business Analysts, and anyone else who is responsible for maximizing the value of a product or service. Professional Scrum Product Owner II certification is offered by Scrum.org, a leading provider of Scrum training and certification programs.

Scrum PSPO II Exam is an online assessment that requires deep understanding and practical experience in Scrum. It covers 30 multi-choice or multiple-answer questions, and test-takers have 90 minutes to finish the exam. PSPO-II Exam assesses advanced-level Product Owner skills, such as how to handle complex product development scenarios, scaling Scrum for enterprise-level

projects, and applying empirical process control to product development.

Scrum PSPO-II (Professional Scrum Product Owner II) Certification Exam is a globally recognized certification that validates the knowledge and skills of professionals working as Product Owners in Scrum teams. Professional Scrum Product Owner II certification exam is designed to test the ability of Product Owners to manage product backlogs, work with stakeholders, and deliver valuable products that meet the needs of customers.

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Scrum Professional Scrum Product Owner II Sample Questions (Q24-Q29):

NEW QUESTION # 24

In order to justify the price increase of a product, your primary objective should be to:
(choose the best answer)

- A. Add more features to make the product more attractive.
- **B. Improve the value experienced by the customer.**
- C. Reduce the number of features to make the product easier to use.
- D. Reduce the price for a period of time before increasing it above the original price.

Answer: B

Explanation:

According to the PSPO II resources, a product owner should optimize the value of the product and the work of the Scrum Team¹. One way to do this is to improve the value experienced by the customer, which is the perception and evaluation of the product by the customer². A price increase can be justified if the customer perceives that the product delivers more value than the cost³. This can be achieved by enhancing the product quality, functionality, usability, or design, or by providing additional benefits or services to the customer⁴. The other options are not effective ways to justify a price increase, as they may either reduce the value experienced by the customer, or increase the cost without increasing the value. Reference:

1: The Scrum Guide

2: User Experience

3: Value-Based Pricing

4: 8 Techniques to Justify a Price Increase

5: Justification for a Price Increase: Positioning For Success

NEW QUESTION # 25

The smallest product Increment that is valuable enough to release is one that:
(choose the best answer)

- **A. Delivers a single new or improved outcome.**
- B. Adds a new feature.
- C. Delivers all "must do" Product Backlog items.
- D. Fixes at least one defect.

Answer: A

Explanation:

The smallest product Increment that is valuable enough to release is one that delivers a single new or improved outcome for the customers or users of the product. This is because the outcome is the ultimate measure of value, not the output or the features¹. An outcome is a change in behavior, attitude, or situation that results from using the product². An outcome can be achieved by delivering a single feature, fixing a defect, or improving an existing functionality, as long as it meets the Definition of Done and the

Sprint Goal3.

Therefore, the best answer is A.

The other options are not correct because:

B: Adds a new feature. This is not a sufficient condition, as a new feature may not deliver a valuable outcome if it is not aligned with the product vision, the customer needs, or the market conditions4.

C: Fixes at least one defect. This is not a necessary condition, as a defect may not affect the value of the product if it is minor, rare, or irrelevant to the customer5.

D: Delivers all "must do" Product Backlog items. This is not a realistic condition, as the Product Backlog is a dynamic and emergent artifact that changes based on feedback, learning, and discovery. There is no fixed set of "must do" items that can guarantee the delivery of value. References

1: Outcome vs. Output, 2: What is an Outcome?, 3: The Definition of Done, 4: Feature vs. Outcome, 5:

Defect vs. Value, : The Product Backlog

NEW QUESTION # 26

Zara company's best selling app has started to have its user base erode by new competing apps that have newer and more popular features. An important stakeholder believes that Zara's app user base can be restored by adding several customer requests to the product backlog that would be prioritized over other planned product initiatives. This set of requested features would take over a year to implement and release and delay other items in the backlog.

What should Zara do? (choose the best answer)

- A. Postpone previously planned initiatives and start working on the backlog of customer requests as soon as possible.
- B. Implement and measure the result of a single feature in a shortened one month release cycle.
- C. Implement selected suggestions from each stakeholder so as not to upset any of your stakeholders.
- **D. Reach out to the customers to learn more about their needs and decide what to do next based on the information.**

Answer: D

NEW QUESTION # 27

What questions would an organization ask in order to evaluate Current Value? (choose all that apply)

- **A. How happy are users and customers today? Is their happiness improving or declining?**
- B. How fast can you deliver new value to customers?
- C. What prevents customers or users from benefiting from that innovation?
- **D. How happy are your employees? Is their happiness improving or declining?**
- **E. How happy are your investors and other stakeholders? Is their happiness improving or declining?**

Answer: A,D,E

NEW QUESTION # 28

What might indicate to a Product Owner that they need to work more with the Scrum Team?

(choose the best answer)

- A. They are not working full time with the Scrum Team.
- B. The acceptance criteria for the Product Backlog items do not appear to be complete.
- **C. The Increment presented at the Sprint Review does not reflect their expectations.**
- D. People frequently leave the Scrum Team.

Answer: C

Explanation:

* Option D is the best answer because it indicates that the Product Owner and the Scrum Team are not aligned on the vision, goals, and value of the product. The Product Owner is responsible for maximizing the value of the product and the work of the Scrum Team1. To do so, the Product Owner needs to work closely with the Scrum Team, communicate the product vision, provide clear and valuable Product Backlog items, collaborate on the Sprint Goal, and inspect and adapt the product based on feedback23. If the Increment presented at the Sprint Review does not reflect the Product Owner's expectations, it means that there is a gap between what the Product Owner wants and what the Scrum Team delivers.

This gap can lead to waste, rework, dissatisfaction, and missed opportunities. The Product Owner should work more with the

Scrum Team to ensure that they have a shared understanding of the product and its value proposition, and that they deliver Increments that meet the Definition of Done and the acceptance criteria⁴⁵.

* Option A is not the best answer because it does not necessarily imply that the Product Owner needs to work more with the Scrum Team. People may leave the Scrum Team for various reasons, such as personal, professional, or organizational factors. While the Product Owner should care about the well-being and motivation of the Scrum Team members, and try to foster a positive and collaborative environment, the Product Owner is not accountable for the people management or the team composition¹. The Scrum Master is more likely to address the issues that cause people to leave the Scrum Team, such as impediments, conflicts, or dysfunctions.

* Option B is not the best answer because it does not necessarily imply that the Product Owner needs to work more with the Scrum Team. The Product Owner is expected to spend enough time with the Scrum Team to provide them with the necessary guidance and feedback². However, the Product Owner also has other responsibilities, such as engaging with stakeholders, customers, and users, managing the Product Backlog, validating the product value, and aligning the product strategy with the business goals¹². The Product Owner does not need to work full time with the Scrum Team, as long as they are available and accessible when needed, and they empower the Scrum Team to make decisions and self-organize .

* Option C is not the best answer because it does not necessarily imply that the Product Owner needs to work more with the Scrum Team. The acceptance criteria for the Product Backlog items are the conditions that must be met for the items to be considered done and valuable. The Product Owner is accountable for defining and communicating the acceptance criteria to the Scrum Team¹. However, the

* Product Owner can also collaborate with the Scrum Team and the stakeholders to refine and clarify the acceptance criteria, and to ensure that they are aligned with the Definition of Done and the Sprint Goal .

The acceptance criteria for the Product Backlog items may not appear to be complete at the beginning of the Sprint, but they can be refined and updated throughout the Sprint, as long as they do not change the scope or the value of the items. The Product Owner should work with the Scrum Team to ensure that the acceptance criteria are clear, testable, and valuable, but they do not need to work more with the Scrum Team just because the acceptance criteria are not complete at a certain point in time.

References:

- * 1: Product Owner Accountabilities
- * 2: Product Backlog Management
- * 3: Product Value
- * 4: Product Vision
- * 5: Sprint Review
- * : Scrum Master Accountabilities
- * : Stakeholders & Customers
- * : Business Strategy
- * : Definition of Done
- * : Product Backlog Refinement
- * : Sprint Planning
- * : Sprint Backlog

NEW QUESTION # 29

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