

Three High-in-Demand Itcertkey Salesforce AP-211 Practice Questions Formats



I believe that people want to have good prospects of career whatever industry they work in. Of course, there is no exception in the competitive IT industry. IT Professionals working in the IT area also want to have good opportunities for promotion of job and salary. A lot of IT professional know that [Salesforce Certification Order-Management-Administrator Exam](#) can help you meet these aspirations. ITCertMagic is a website which help you successfully pass Salesforce Order-Management-Administrator.

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Salesforce Health Cloud Accredited Professional (AP-211) certification exam shows that you have taken the time and effort to learn the necessary skills and have met the standards in the market.

Salesforce Health Cloud Accredited Professional Sample Questions (Q35-Q40):

NEW QUESTION # 35

A customer wants to move its existing Patient-Reported Outcome Measures (PROMs) surveys to Health Cloud. It requires a solution that allows for question banks and version control for this standardized survey. Which solution should a consultant recommend?

- A. Salesforce Feedback Management
- **B. Discovery Framework**
- C. Salesforce Surveys
- D. Health Cloud Forms

Answer: B

Explanation:

Step-by-Step Explanation:

Discovery Framework for PROMs Surveys:

The Discovery Framework in Health Cloud supports question banks, standardized survey templates, and version control.

Exact Extract:

"Use the Discovery Framework to create assessments with question banks, reusable questions, and versioning to manage standardized surveys such as PROMs." Reference:

Why Not Other Options?

Salesforce Surveys/Salesforce Feedback Management: Support surveys, but do not natively support question banks or version control for standardized, healthcare-specific forms.

Health Cloud Forms: Used for simple data capture, not for full-featured assessments with question banks and versioning.

Conclusion:

The Discovery Framework is the recommended solution for managing PROMs with question banks and version control.

NEW QUESTION # 36

A healthcare organization is launching a new gene therapy program, and an administrator needs to leverage Advanced Therapy Management.

In which two ways does Advanced Therapy Management assist the healthcare organization with its complex scheduling requirements?

Choose 2 answers

- **A. Book multi-step appointments.**
- B. Schedule a telehealth appointment.
- C. Optimize appointment chain with Einstein.
- **D. Reschedule part of the appointment chain.**

Answer: A,D

Explanation:

Step 1: Requirement Analysis

Admin needs to leverage Advanced Therapy Management for complex gene therapy scheduling.

Step 2: Key Capabilities of Advanced Therapy Management

Book multi-step appointments: Supports sequencing and booking complex, interdependent appointments and procedures (e.g., cell collection, manufacturing, infusion).

Reschedule part of the appointment chain: Enables rescheduling one step in a multi-step process without rebooking the entire chain.

Extract:

"Advanced Therapy Management allows for the orchestration of complex, multi-step appointment chains and the flexibility to reschedule individual steps in the chain." Administer Health Cloud - Advanced Therapy Management Other options:

A: Telehealth scheduling is not a specific feature of Advanced Therapy Management.

D: Einstein is not natively used for chain optimization in Advanced Therapy Management as per current documentation.

Verified Answers:

B . Book multi-step appointments.

C . Reschedule part of the appointment chain.

NEW QUESTION # 37

A MedTech company needs to manage its run rate business to ensure contract compliance for its customers.

Which two features of Health Cloud should a consultant recommend the company use?

Choose 2 answers

- A. Advanced Account Forecasting
- B. MedTech Accelerator
- C. Sales Agreements
- D. Remote Device Monitoring

Answer: C,D

NEW QUESTION # 38

Bloomington Caregivers is implementing Virtual Care in Health Cloud.

Which three steps are required as part of the setup?

Choose 3 answers

- A. Connect to an external electronic health record (EHR) scheduling system.
- B. Configure Provider Search,
- C. Assign Health Cloud Video Calls permission set.
- D. Set up and configure Salesforce Scheduler.
- E. Install the Virtual Care unmanaged package.

Answer: C,D,E

NEW QUESTION # 39

Bloomington Caregivers is looking to streamline the user experience for its call center agents. On the patient's record, the company wants the ability to:

Inform agents about changes in information

View basic details about a patient's insurance

Have a complete view of all engagement interactions in one place

Which three components from Contact Center for Health Cloud should a consultant use to achieve this?

- A. Member Plan FlexCard
- B. Timeline
- C. Identity Verification
- D. Record Alerts
- E. Action Launcher

Answer: A,B,D

Explanation:

Comprehensive Detailed Step by Step Explanation with exact Extracts from Salesforce Health Cloud documents that you have with Reference Record Alerts:

Notify agents of important or recent changes in patient information.

Extract:

"Use Record Alerts to keep agents informed of changes and critical updates on the patient's record."

- Contact Center for Health Cloud Overview

Timeline:

Provides a single, unified view of all engagement interactions, encounters, and activities with a patient.

Extract:

"Timeline shows a consolidated history of patient interactions and engagement, giving agents a complete view in one place."

- Health Cloud: Enhanced Timeline

Member Plan FlexCard:

Displays key patient insurance information directly on the record page.

Extract:

"The Member Plan FlexCard displays essential details about the patient's insurance coverage for agents."

- OmniStudio: FlexCards

Other Options:

A . Identity Verification: Used for verifying caller identity, not information display.

D . Action Launcher: Launches actions/processes, not for displaying info or alerts.

Reference:

Contact Center for Health Cloud Overview

Health Cloud: Enhanced Timeline

OmniStudio: FlexCards

NEW QUESTION # 40

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