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Here our 100-140 exam braindumps are tailor-designed for you. Unlike many other learning materials, our Cisco Certified Support Technician (CCST) IT Support guide torrent is specially designed to help people pass the exam in a more productive and time-saving way, and such an efficient feature makes it a wonderful assistant in personal achievement as people have less spare time nowadays. On the other hand, 100-140 Exam Braindumps are aimed to help users make best use of their sporadic time by adopting flexible and safe study access.

Cisco 100-140 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Hardware Uses: This domain targets a Desktop Support Technician and focuses on following basic safety procedures related to electrical shock, ESD, and fire hazards. It involves assisting users in locating information about devices including hardware specs and network details using Windows and macOS tools. It covers identifying and understanding various ports and cables, installing and upgrading desktop components like RAM and storage, and troubleshooting common hardware issues while managing driver and firmware updates.
Topic 2	<ul style="list-style-type: none">• Job Roles: This section evaluates an IT Support Technician's ability to use remote access tools (such as Remote Desktop, Cisco Webex, and TeamViewer) to assist users and perform support activities. It also includes utilizing troubleshooting tools and resources, such as AI research, search engines, technical forums, and knowledge bases, while being aware of ethical, privacy, and security considerations related to AI and other technologies.
Topic 3	<ul style="list-style-type: none">• Operating System and Application Issues: This part targets an Operating System Support Specialist and addresses resolving Windows and macOS issues, such as display settings, updates, permissions, power management, and data backup using cloud tools. It covers troubleshooting mobile device problems on iOS and Android operating systems and provides an understanding of virtualization and cloud concepts including major providers and virtual machines. This section also covers resolving common application issues like installation and security concerns.

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Cisco Certified Support Technician (CCST) IT Support Sample Questions (Q478-Q483):

NEW QUESTION # 478

Which issues might be resolved by running the `sfc /scannow` command? (Choose two)

- A. Corrupted system files
- B. Broken registry entries
- C. Faulty network adapters
- D. Application crashes

Answer: A,D

NEW QUESTION # 479

An Android user is unable to download updates for their apps, receiving a notification that there is insufficient storage space. What should the user do first?

- A. Delete all photos and videos from the device
- B. Clear the cache and data of apps using significant storage
- C. Buy a new Android device with more storage
- D. Update the Android OS to the latest version

Answer: B

Explanation:

Correct Answer. A. Clear the cache and data of apps using significant storage Clearing the cache and data for apps that use significant amounts of storage can free up space, allowing for updates and new installations without deleting personal media like photos and videos.

Option B is incorrect because it involves unnecessary loss of personal data which may not be the optimal first step.

Option C is incorrect because purchasing a new device is an extreme and costly solution for a storage issue.

Option D is incorrect because updating the OS generally requires additional storage space, which wouldn't solve the immediate problem.

NEW QUESTION # 480

During a network troubleshooting session, a technician needs to check if a Windows device is receiving its IP address from a DHCP server.

Which `ipconfig` option should the technician recommend the user run to quickly verify this?

- A. `ipconfig /displaydns`
- B. `ipconfig`
- C. `ipconfig /showclassid`
- D. `ipconfig /all`

Answer: D

Explanation:

Correct Answer. B. `ipconfig /all` The `ipconfig /all` command is the most comprehensive option for viewing network configuration details, including whether an IP address is obtained from a DHCP server. It shows each network adapter's DHCP status, making it ideal for verifying DHCP-based IP address allocation.

Option A is incorrect because running `ipconfig` without any options only displays basic IP address information, not DHCP-specific details.

Option C is incorrect because `ipconfig /displaydns` shows the contents of the DNS resolver cache and does not provide information about DHCP.

Option D is incorrect because `ipconfig /showclassid` displays the DHCP class ID for all adapters, which does not directly confirm DHCP IP allocation.

NEW QUESTION # 481

A user needs to connect their new laptop to a monitor that supports video input via USB-C. They have several USB-C cables and need to select one that will ensure the best display performance.

Which type of USB-C cable should the IT support technician recommend they use?

- A. USB-C 3.1 Gen 1
- **B. USB-C with Thunderbolt 3**
- C. USB-C 3.1 Gen 2
- D. USB-C 2.0

Answer: B

Explanation:

Correct Answer. D. USB-C with Thunderbolt 3 USB-C cables with Thunderbolt 3 technology are the best choice for connecting to a monitor that supports video through USB-C, as they can carry the highest data speed and support up to two 4K displays or one 5K display. Thunderbolt 3 cables provide superior bandwidth, essential for high-quality video transmission and data speed.

Option A is incorrect because USB-C 2.0 cables are primarily for charging and data transfer at lower speeds and do not support video output capabilities.

Option B is incorrect because USB-C 3.1 Gen 1 supports data transfer up to 5 Gbps and limited video output, but not at high performance required for modern displays.

Option C is incorrect because while USB-C 3.1 Gen 2 supports faster data transfer up to 10 Gbps and better video quality than Gen 1, it does not match the superior performance of Thunderbolt 3.

NEW QUESTION # 482

During a PC Anywhere session, if a technician needs to access confidential files on the user's computer to troubleshoot an issue, what should they do?

- A. Ignore the files and try alternative troubleshooting methods that do not require access
- **B. Notify the user and request explicit permission to access the specific files needed**
- C. Transfer the files to their system for closer examination
- D. Proceed to access the files, assuming implicit consent for troubleshooting

Answer: B

Explanation:

Gaining explicit permission from the user before accessing confidential files is key to maintaining trust and ensuring compliance with privacy standards.

Option A is incorrect because assuming consent can lead to privacy violations and breaches of trust.

Option C is incorrect because transferring confidential files without strict necessity and proper security measures can create additional security risks.

Option D is incorrect as it might prevent the technician from addressing the issue effectively if accessing the files is necessary.

NEW QUESTION # 483

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