

820-605 New Study Questions & Reliable 820-605 Exam Answers

Final Exam: NR605/ NR 605 (NEW Update 2024/ 2025) Psychiatric-Mental Health across the Lifespan I Review [Weeks 5-8 Covered] Questions and Verified Answers| 100 % Correct- Chamberlain

QUESTION
catharsis

Answer
the process of releasing, and thereby providing relief from, strong or repressed emotions.

QUESTION
Altruism

Answer
unselfish regard for the welfare of others

QUESTION
Nikki typically pouted through group meetings. When asked about her silence, she said she felt other members were favored and that she wanted to quit the group and do therapy on her own. Over time, she saw that her feelings stemmed from her jealousy of her sister and was able to address her feelings. Which principle of group therapy is this an example of?

Answer
Corrective recapitulation of the primary family group

Rationale: Corrective recapitulation of the primary family group helps group members work through unresolved family issues, such as sibling rivalry. Group therapy helps members process unresolved family conflicts.

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Cisco 820-605 Certification Exam is designed for individuals who want to become proficient in customer success management. It is an excellent certification for professionals who are looking to enhance their skills in customer success management and provide better services to their clients. Cisco Customer Success Manager certification exam covers topics such as customer success management principles, customer success metrics, customer success strategies, and more.

Cisco Customer Success Manager Sample Questions (Q12-Q17):

NEW QUESTION # 12

Which two actions are an adoption campaign? (Choose two)

- A. renewal reminder to stakeholders
- B. survey sent to all end users
- C. messaging to stakeholders on the new features of their solution
- D. messaging to stakeholders on new product releases
- E. messaging to users on best practice approaches to their solution

Answer: A,D

NEW QUESTION # 13

What is a key driver that is creating the need for customer success?

- A. financial resources
- B. portfolio management
- C. advanced specializations
- D. subscription economy

Answer: D

NEW QUESTION # 14

The customer wants to increase their market share and protect brands reputation. Which two business outcomes are critical to the company's success? (Choose two)

- A. sustainability
- B. cost efficiency
- C. credibility
- D. business growth
- E. risk management

Answer: C,D

NEW QUESTION # 15

Drag and drop three valid elements of a success plan from the left to the right. Not all options are used.

business outcomes	valid element of a success plan
confidential customer information	valid element of a success plan
customer financial statements	valid element of a success plan
detailed training plan	
key initiatives	
QSR review dates	

Answer:

Explanation:

business outcomes	detailed training plan
confidential customer information	key initiatives
customer financial statements	confidential customer information
detailed training plan	
key initiatives	
QSR review dates	

NEW QUESTION # 16

Which outcome is the best that a Customer Success Manager can achieve for a customer?

- A. ensuring the customers deployment teams and end users are trained and ready to adopt the technology
- B. removing barriers so the customer achieves the fastest time to value possible from the solution they purchased

- C. full adoption of all the technologies the customer purchased
- D. adoption of all the licenses and features the customer purchased leading to expansion to improve the customer's business

Answer: B

Explanation:

The best outcome a Customer Success Manager can achieve for a customer is removing barriers so the customer achieves the fastest time to value possible from the solution they purchased. This ensures that the customer quickly realizes the benefits of their investment, leading to higher satisfaction and the potential for further expansion

NEW QUESTION # 17

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Are you satisfied with your present job? Are you satisfied with what you are doing? Do you want to improve yourself? To master some useful skills is helpful to you. Now that you choose to work in the IT industry, you must register IT certification test and get the IT certificate which will help you to upgrade yourself. What's more important, you can prove that you have mastered greater skills. And then, to take Cisco 820-605 Exam can help you to express your desire. Don't worry. Exam4Labs will help you to find what you need in the exam and our dumps must help you to obtain 820-605 certificate.

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