

# The Genesys GCP-GCX Exam Prep Material is Provided to



Genesys GCP-GCX  
Genesys Cloud CX Certified Professional - Consolidated Exam

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Reliable GCP-GCX Exam Labs: Genesys Cloud CX  
Certified Professional - Consolidated Exam**

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Genesys GCP-GCX certification exam is designed to evaluate the proficiency of professionals in the Genesys Cloud CX environment. Genesys Cloud CX Certified Professional - Consolidated Exam certification exam tests the knowledge and skills of individuals on various areas such as cloud routing, networking, security, and management. GCP-GCX exam is an introduction for professionals who want to demonstrate their expertise in Genesys Cloud CX and advance their career prospects.

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ITExamDownload is fully aware of the fact that preparing well in advance for the Genesys GCP-GCX exam is not an easy task because of the expensive registration fee. For applicants who are successful in the Genesys Cloud CX Certified Professional - Consolidated Exam exam on the first attempt it is worth to invest money and time. Our free Genesys GCP-GCX Exam Questions will help you avoid the fee to buy the exam material.

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As the saying goes, to sensible men, every day is a day of reckoning. Time is very important to people. People often complain that they are wasting their time on study and work. They do not have time to look at the outside world. Now, GCP-GCX exam guide gives you this opportunity. GCP-GCX test prep helps you save time by improving your learning efficiency. With our study materials, you can efficiently use all your fragmented time to learn. You can use your mobile phone to practice whether on the bus or at the time you are queuing up for a meal or waiting for someone. GCP-GCX learning question helps you to enjoy the joy of life while climbing the top of your career. What are you hesitating? Come and buy it.

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## GCP-GCX Questions | GCP-GCX Valid Test Answers

This Genesys braindump study package contains GCP-GCX latest questions and answers from the real GCP-GCX exam. These questions and answers are verified by a team of professionals and the content of this GCP-GCX braindump is taken from the real exam. Since we are 100% sure of the content we provide a Money Back Guarantee offer! We believe that GCP-GCX Braindumps can help you pass your GCP-GCX exam with minimal effort.

The GCP-GCX certification is highly valued in the industry and is recognized as a mark of excellence in the field of customer experience management. It is intended for professionals with at least two years of experience in the field of customer experience management and a good understanding of contact center operations. Genesys Cloud CX Certified Professional - Consolidated Exam certification provides a comprehensive understanding of the Genesys Cloud CX platform and its capabilities, including the ability to design, implement, and manage customer experience solutions that meet the needs of today's businesses. The GCP-GCX certification is an excellent way for professionals to demonstrate their knowledge and expertise in this rapidly evolving field and to enhance their career prospects.

Earning the GCP-GCX Certification can bring several benefits to professionals, including increased marketability and credibility in the job market. It also provides an opportunity for professionals to enhance their skills and knowledge in customer experience management, which can help them deliver better results for their organizations. Additionally, the certification is recognized globally, making it a valuable credential for professionals who work with Genesys Cloud CX solutions in different countries and regions.

### Genesys Cloud CX Certified Professional - Consolidated Exam Sample Questions (Q107-Q112):

#### NEW QUESTION # 107

Select all available options for adding widgets to a performance dashboard. (Choose four.)

- A. Agent Status
- B. Grid
- C. Chart
- D. Metric
- E. Text
- F. Interaction

**Answer: B,C,D,E**

Explanation:

Explanation

Grid, Text, Metric, and Chart are four available options for adding widgets to a performance dashboard. A widget is a component that displays data in a specific format on a performance dashboard. You can add different types of widgets to customize your dashboard and show the data that you need. The other available options for adding widgets are Agent Status and Web Content.

References:

<https://help.mypurecloud.com/articles/add-widgets-to-a-performance-dashboard/>

<https://help.mypurecloud.com/articles/widget-types/>

#### NEW QUESTION # 108

Select all the question types available while creating an Evaluation Form. (Choose three.)

- A. Fill in the blank
- B. Range
- C. Multiple Choice
- D. Yes/No
- E. Multiple Response

**Answer: B,C,D**

Explanation:

Multiple Choice, Yes/No, and Range are three question types available while creating an Evaluation Form in Genesys Cloud CX Quality Management. An Evaluation Form is a template that defines the structure and content of an evaluation. An Evaluation Form consists of various questions that assess different aspects of an agent interaction based on predefined criteria and scoring methods. You can use different types of questions to create an Evaluation Form based on your needs. The other available question types are

Comment Box and Scored Comment Box. Reference: <https://help.mypurecloud.com/articles/about-evaluation-forms/>  
<https://help.mypurecloud.com/articles/create-an-evaluation-form/>

#### NEW QUESTION # 109

Which of the following entities is used to ensure that people within your organization have the rights and permissions that they need within Genesys Cloud CX?

- A. Rooms
- **B. Roles**
- C. Groups
- D. Workgroups

**Answer: B**

Explanation:

Explanation

Roles are used to define the permissions and access levels for users within Genesys Cloud CX. Roles can be assigned to users individually or through groups. Roles determine what features and functions users can access and what they can do within those features. References: <https://help.mypurecloud.com/articles/about-roles/>  
<https://help.mypurecloud.com/articles/add-roles-to-a-user/>

#### NEW QUESTION # 110

What is the maximum file size that can be uploaded onto Genesys Cloud CX's Workspace?

- **A. 2 GB**
- B. No limit
- C. 100 MB
- D. 10 MB

**Answer: A**

#### NEW QUESTION # 111

Number plan determines how many and which digits are necessary for call routing.

- A. False
- **B. True**

**Answer: B**

Explanation:

Number plan determines how many and which digits are necessary for call routing is a true statement. A number plan is a telecommunication scheme that assigns telephone numbers to subscribers and telephony endpoints in Genesys Cloud CX. A number plan can also define various aspects of call routing, such as:

How many digits are required to dial a destination number

Which digits are used to identify a country code, area code, or extension Which digits are used to access an outside line or an operator Which digits are used to indicate an emergency number or a special service A number plan can be added or modified based on the organizational requirements in Genesys Cloud CX. A number plan can also be tested with the call simulator tool in Genesys Cloud CX. Reference: <https://help.mypurecloud.com/articles/number-plan-information/>

<https://help.mypurecloud.com/articles/add-number-plan/> <https://help.mypurecloud.com/articles/test-destination-phone-numbers-with-the-call-simulator/>

#### NEW QUESTION # 112

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There are some loopholes or systemic problems in the use of a product, which is why a lot of online products are maintained for a very late period. The GCP-GCX test material is not exceptional also, in order to let the users to achieve the best product

