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PECB ISO-IEC-27035-Lead-Incident-Manager Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Fundamental principles and concepts of information security incident management: This section of the exam measures skills of Information Security Analysts and covers the core ideas behind incident management, including understanding what constitutes a security incident, why timely responses matter, and how to identify the early signs of potential threats.

Topic 2	<ul style="list-style-type: none"> Improving the incident management processes and activities: This section of the exam measures skills of Incident Response Managers and covers the review and enhancement of existing incident management processes. It involves post-incident reviews, learning from past events, and refining tools, training, and techniques to improve future response efforts.
Topic 3	<ul style="list-style-type: none"> Implementing incident management processes and managing information security incidents: This section of the exam measures skills of Information Security Analysts and covers the practical implementation of incident management strategies. It looks at ongoing incident tracking, communication during crises, and ensuring incidents are resolved in accordance with established protocols.

PECB Certified ISO/IEC 27035 Lead Incident Manager Sample Questions (Q22-Q27):

NEW QUESTION # 22

What is a crucial element for the effectiveness of structured information security incident management?

- A. Outsourcing incident management to third-party vendors
- B. Technical expertise alone
- C. Awareness and participation of all organization personnel

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

While technical expertise is essential, ISO/IEC 27035 emphasizes that structured incident management must be supported by the awareness and active participation of all personnel across the organization. Effective incident response is not confined to technical teams; human factors-such as early detection, proper escalation, and policy adherence-require engagement from users, management, and third-party stakeholders.

Clause 6.3 of ISO/IEC 27035-1:2016 specifically highlights that staff awareness is critical. Personnel should understand their role in reporting suspicious activity, following defined procedures, and participating in readiness exercises.

Outsourcing (Option C) may support capacity, but it is not a substitute for internal preparedness, awareness, and governance.

Reference Extracts:

ISO/IEC 27035-1:2016, Clause 6.3: "All staff should be aware of their responsibilities in reporting and managing information security incidents." ISO/IEC 27001:2022, Control 6.3 and A.6.3.1: "Information security responsibilities must be communicated to and accepted by all personnel." Correct answer: B

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NEW QUESTION # 23

Scenario 8: Moneda Vivo, headquartered in Kuala Lumpur, Malaysia, is a distinguished name in the banking sector. It is renowned for its innovative approach to digital banking and unwavering commitment to information security. Moneda Vivo stands out by offering various banking services designed to meet the needs of its clients. Central to its operations is an information security incident management process that adheres to the recommendations of ISO/IEC 27035-1 and 27035-2.

Recently, Moneda Vivo experienced a phishing attack aimed at its employees. Despite the bank's swift identification and containment of the attack, the incident led to temporary service outages and data access issues, underscoring the need for improved resilience. The response team compiled a detailed review of the attack, offering valuable insights into the techniques and entry points used and identifying areas for enhancing their preparedness.

Shortly after the attack, the bank strengthened its defense by implementing a continuous review process to ensure its incident management procedures and systems remain effective and appropriate. While monitoring the incident management process, a trend became apparent. The mean time between similar incidents decreased after a few occurrences; however, Moneda Vivo strategically ignored the trend and continued with regular operations. This decision was rooted in a deep confidence in its existing security measures and incident management protocols, which had proven effective in quick detection and resolution of issues. Moneda Vivo's commitment to transparency and continual improvement is exemplified by its utilization of a comprehensive dashboard. This tool provides real time insights into the progress of its information security incident management, helping control operational activities and ensure that processes stay within the targets of productivity, quality, and efficiency. However, securing its digital banking platform proved challenging.

Following a recent upgrade, which included a user interface change to its digital banking platform and a software update, Moneda Vivo recognized the need to immediately review its incident management process for accuracy and completeness. The top

management postponed the review due to financial and time constraints.

Scenario 8: Moneda Vivo, headquartered in Kuala Lumpur, Malaysia, is a distinguished name in the banking sector. It recently experienced a phishing attack, prompting the response team to conduct a detailed review.

The incident underscored the need for resilience and continuous improvement.

What is the primary goal of the information Moneda Vivo's incident report team gathered from the incident?

- A. To document the incident for legal compliance purposes
- B. To showcase the effectiveness of existing security protocols to stakeholders
- **C. To learn from the incident and improve future security measures**

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The core purpose of incident reporting, as outlined in ISO/IEC 27035-1:2016 (Clause 6.4.7), is to learn from the incident in order to improve future preparedness, resilience, and effectiveness. Lessons learned from an incident should feed into policy, process, and technical improvements. The scenario highlights how Moneda Vivo's team analyzed the phishing attack to understand entry points and weaknesses, directly aligning with this principle.

While legal compliance (Option B) and showcasing security (Option A) may be secondary benefits, the primary objective is always organizational learning and resilience enhancement.

Reference:

ISO/IEC 27035-1:2016, Clause 6.4.7: "The lessons learned phase involves identifying improvements to the information security incident management process and to other relevant processes and controls." Correct answer: C

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NEW QUESTION # 24

Which team has a broader cybersecurity role, including incident response, monitoring, and overseeing general operations?

- A. Computer Security Incident Response Team (CSIRT)
- **B. Security Operations Center (SOC)**
- C. Computer Emergency Response Team (CERT)

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

According to ISO/IEC 27035 and industry best practices, a Security Operations Center (SOC) is the central hub for an organization's cybersecurity operations. Its responsibilities go beyond pure incident response.

SOCs continuously monitor the organization's network and systems for suspicious activity and threats, providing real-time threat detection, incident response coordination, vulnerability management, and overall security infrastructure oversight.

While CSIRTs and CERTs specialize in handling and managing security incidents, their roles are generally more narrowly focused on the detection, reporting, and resolution of security events. SOC's, on the other hand, manage the broader spectrum of operations, including:

Real-time monitoring and logging

Threat hunting and intelligence

Security incident analysis and triage

Coordinating CSIRT activities

Supporting policy compliance and auditing

Integration with vulnerability management and security infrastructure

Reference Extracts:

ISO/IEC 27035-2:2016, Clause 7.3.1: "Monitoring systems and activities should be established, operated and maintained to identify deviations from normal behavior." NIST SP 800-61 Revision 2 and industry alignment with ISO/IEC 27035 recognize the SOC as the broader operational environment that houses or interacts with the CSIRT/CERT.

Therefore, the correct answer is: B - Security Operations Center (SOC)

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NEW QUESTION # 25

Which factor of change should be monitored when maintaining incident management documentation?

- A. Test results
- B. Market trends
- C. Employee attendance records

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

When maintaining documentation for information security incident management, test results are critical indicators of how well current plans and controls are functioning. According to ISO/IEC 27035-2:2016 Clause 7.3.3, organizations must update documents based on test outcomes, incident experiences, or environmental changes.

Market trends (Option A) and attendance records (Option B) are not directly relevant to the content or accuracy of incident documentation.

Reference:

ISO/IEC 27035-2:2016 Clause 7.3.3: "Changes in the environment or test results should be used as input for reviewing documentation." Correct answer: C

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NEW QUESTION # 26

What is the primary objective of an awareness program?

- A. Reinforcing or modifying behavior and attitudes toward security
- B. Introducing new security technology to the IT department
- C. Enhancing the efficiency of the company's IT infrastructure

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The core purpose of a security awareness program, as outlined in ISO/IEC 27035 and ISO/IEC 27001, is to influence behavior and attitudes toward security, making staff more conscious of threats and their responsibilities in preventing incidents. An effective awareness program helps reduce human errors, enhances response readiness, and builds a security-conscious culture.

ISO/IEC 27035-2:2016 clearly differentiates awareness from training. While training focuses on skills and procedures, awareness is about shaping the mindset, ensuring that employees understand the importance of security in their daily tasks.

Option A (technology introduction) and option C (IT efficiency) are not primary goals of awareness programs.

Reference Extracts:

ISO/IEC 27035-2:2016, Clause 7.3.1: "The objective of awareness activities is to change behavior and enhance understanding of security threats and how to prevent them." ISO/IEC 27001:2022, Control 6.3 and Annex A: "Personnel should be made aware of the importance of information security and their responsibilities in supporting it." Correct answer: B



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NEW QUESTION # 27

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