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In diesem Zeitalter des Internets gibt es viele Möglichkeiten, Salesforce Salesforce-AI-Specialist Zertifizierungsprüfung vorzubereiten. ZertPruefung bietet die zuverlässigsten Zertifizierungsfragen und Antworten, die Ihnen helfen, Salesforce Salesforce-AI-Specialist Zertifizierungsprüfung zu bestehen. ZertPruefung haben eine Vielzahl von Salesforce Salesforce-AI-Specialist Zertifizierungsprüfungen. Wir werden alle Ihrer Wünsche über IT-Zertifizierungen erfüllen.

Salesforce Salesforce-AI-Specialist Prüfungsplan:

Thema	Einzelheiten
Thema 1	• Agentforce Tools: In this topic, AI specialists get knowledge using agents when it is appropriate. Moreover, the topic explains the working of agents and reasoning engine powers Agentforce. Lastly, the topic focuses on managing and monitoring agent adoption.
Thema 2	• Model Builder: This portion of the exam focuses on Salesforce AI specialists' expertise in working with AI models within Salesforce environments. Candidates will need to demonstrate knowledge of when to use the Model Builder and how to configure standard, custom, or Bring Your Own Large Language Model (BYOLLM) generative models to meet business needs.
Thema 3	• Prompt Builder: This section evaluates the expertise of AI specialists working with Salesforce's AI tools. It focuses on the Prompt Builder feature, requiring candidates to understand its usage based on business needs.
Thema 4	• Einstein Trust Layer: This section evaluates the skills of Salesforce AI specialists responsible for implementing security protocols and safeguarding data privacy. It emphasizes the security, privacy, and foundational features of the Einstein Trust Layer.
Thema 5	• Generative AI in CRM Applications: This part of the exam assesses AI specialists' knowledge of generative AI within CRM systems. It covers the use of generative AI features in Einstein for Sales and Einstein for Service.

>> Salesforce-AI-Specialist Testengine <<

Salesforce-AI-Specialist Online Prüfungen - Salesforce-AI-Specialist Online Praxisprüfung

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Salesforce Certified AI Specialist Exam Salesforce-AI-Specialist Prüfungsfragen mit Lösungen (Q99-Q104):

99. Frage

An AI Specialist at Universal Containers (UC) Is tasked with creating a new custom prompt template to populate a field with generated output. UC enabled the Einstein Trust Layer to ensure AI Audit data is captured and monitored for adoption and possible enhancements.

Which prompt template type should the AI Specialist use and which consideration should they review?

- A. Field Generation, and that Dynamic Forms is enabled
- B. Flex, and that Dynamic Fields is enabled
- **C. Field Generation, and that Dynamic Fields is enabled**

Antwort: C

Begründung:

When creating a custom prompt template to populate a field with generated output, the most appropriate template type is Field Generation. This template is specifically designed for generating field-specific outputs using generative AI.

Additionally, the AI Specialist must ensure that Dynamic Fields are enabled. Dynamic Fields allow the system to use real-time data inputs from related records or fields when generating content, ensuring that the AI output is contextually accurate and relevant. This is crucial when populating specific fields with AI-generated content, as it ensures the data source remains dynamic and up-to-date. The Einstein Trust Layer will track and audit the interactions to ensure the organization can monitor AI adoption and make necessary enhancements based on AI usage patterns.

For further reading, refer to Salesforce's guidelines on Field Generation templates and the Einstein Trust Layer.

100. Frage

Universal Containers implemented Agentforce for its users. One user complains that an Agent is not deleting activities from the past 7 days. What is the reason for this issue?

- A. Agentforce does not have the permission to delete the user's records.
- **B. Agentforce does not have a standard Delete Record action.**
- C. Agentforce Delete Record Action permission is not associated to the user.

Antwort: B

Begründung:

* Context of the Question Universal Containers (UC) uses Agentforce, a specialized AI-driven assistant for Salesforce. A user reports that an Agent is unable to delete recent activities.

* Why Agentforce Cannot Delete Records

* Agentforce's Standard Actions: Agentforce typically has predefined or "standard" actions like Create, Update, or Summarize records. However, a standard Delete Record action is not part of the default set of Agentforce actions.

* Implication: If Agentforce has no built-in delete functionality, it cannot remove activities-even if the user has permission to delete them in the Salesforce UI.

* Why Other Options Are Incorrect

* Option A - Permission to Delete the User's Records: Standard Salesforce user permissions do not automatically extend to Agentforce's capabilities. Even if the user can delete records, that doesn't grant Agentforce a new action.

* Option B - Agentforce Delete Record Action Permission: There is no separate "Delete Record Action permission" for Agentforce to be toggled. The relevant issue is that the standard Delete Record action does not exist within Agentforce out of the box.

* Conclusion The core reason for the issue is that Agentforce does not support a standard Delete Record action (Choice C).

Salesforce AI Specialist References & Documents

* Salesforce Official Documentation - Agentforce (Note: Agentforce may be a pilot or specialized feature; check pilot release notes or official docs for standard actions.)

* Salesforce AI Specialist Study Guide Covers the limitations of certain AI-enabled features regarding record operations.

101. Frage

Which configuration must an AI Specialist complete for users to access generative AI-enabled fields in the Salesforce mobile app?

- A. Enable Mobile Generative AI.
- **B. Enable Dynamic Forms on Mobile.**
- C. Enable Mobile Prompt Responses.

Antwort: B

Begründung:

- * Context of the Question
 - * Universal Containers (UC) has generative AI-enabled fields that users can access in the desktop experience.
 - * The AI Specialist needs these same fields to be visible and usable in the Salesforce Mobile App.
 - * Why Dynamic Forms on Mobile?
 - * Dynamic Forms allow you to configure record pages so that fields and sections can appear or be hidden based on certain criteria.
 - * When you enable "Dynamic Forms for Mobile," any generative AI-enabled fields placed on the dynamic layout become accessible in the Salesforce mobile experience.
 - * There is no standard Setup option labeled "Enable Mobile Generative AI" or "Enable Mobile Prompt Responses" as a universal toggle; the existing official approach is to ensure dynamic forms (and the relevant fields) are supported on mobile.
 - * Conclusion
 - * Ensuring that these AI-driven fields are visible on mobile is accomplished by turning on Dynamic Forms on Mobile and adding those fields to the dynamic layout. Therefore, Option C is correct.
- Salesforce AI Specialist References & Documents
- * Salesforce Documentation: Dynamic Forms Overview Explains how to enable Dynamic Forms for both desktop and mobile UIs, allowing newly added fields (including generative AI-enabled ones) to display in the Salesforce Mobile App.
 - * Salesforce AI Specialist Study Guide Reiterates that to expose generative AI fields or components in mobile, you must configure dynamic forms and ensure compatibility on mobile layouts.

102. Frage

An AI Specialist wants to include data from the response of external service invocation (REST API callout) into the prompt template. How should the AI Specialist meet this requirement?

- **A. Use External Service Record merge fields.**
- B. Use "Add Prompt Instructions" flow element.
- C. Convert the JSON to an XML merge field.

Antwort: A

Begründung:

An AI Specialist wants to include data from the response of an external service invocation (REST API callout) into a prompt template. The goal is to incorporate dynamic data retrieved from an external API into the AI-generated content.

Solution:

- * Use External Service Record Merge Fields
 - * External Service Integration:
 - * Definition: External Services in Salesforce allow the integration of external REST APIs into Salesforce without custom code.
 - * Registration: The external service must be registered in Salesforce, defining the API's schema and methods.
 - * External Service Record Merge Fields:
 - * Purpose: Enables the inclusion of data from external service responses directly into prompt templates using merge fields.
 - * Functionality:
 - * Dynamic Data Inclusion: Allows prompt templates to access and use data returned from REST API callouts.
 - * Merge Fields Syntax: Use merge fields in the prompt template to reference specific data points from the API response.
- Implementation Steps:
- * Register the External Service:
 - * Use External Services to register the REST API in Salesforce.
 - * Define the API's schema, including methods and data structures.
 - * Create a Named Credential:
 - * Configure authentication and endpoint details for the external API.
 - * Use External Service in Flow:
 - * Build a Flow that invokes the external service and captures the response.

- * Ensure the flow outputs the necessary data for use in the prompt template.
- * Configure the Prompt Template:
- * Use External Service Record merge fields in the prompt template to reference data from the flow's output.
- * Syntax Example: `{{flowOutputVariable.fieldName}}`

Why Other Options are Less Suitable:

- * Option A (Convert the JSON to an XML merge field):
- * Irrelevance: Converting JSON to XML merge fields is unnecessary and complicates the process.
- * Unsupported Method: Salesforce prompt templates do not support direct inclusion of XML merge fields from JSON conversion.
- * Option C (Use "Add Prompt Instructions" flow element):
- * Purpose of Add Prompt Instructions:
- * Allows adding instructions to the prompt within a flow but does not facilitate including external data.
- * Limitation: Does not directly help in incorporating external service responses into the prompt template.

References:

- * Salesforce AI Specialist Documentation - Integrating External Services with Prompt Templates:
- * Explains how to use External Services and merge fields in prompt templates.
- * Salesforce Help - Using Merge Fields with External Data:
- * Provides guidance on referencing external data in templates using merge fields.
- * Salesforce Trailhead - External Services and Flow:
- * Offers a practical understanding of integrating external APIs using External Services and Flow.

Conclusion:

By using External Service Record merge fields, the AI Specialist can effectively include data from external REST API responses into prompt templates, ensuring that the AI-generated content is enriched with up-to-date and relevant external data.

103. Frage

An account manager is preparing for an upcoming customer call and wishes to get a snapshot of key data points from accounts, contacts, leads, and opportunities in Salesforce.
Which feature provides this?

- A. Sales Insight Summary
- B. Work Summaries
- C. Sales Summaries

Antwort: A

Begründung:

Sales Insight Summary aggregates key data points from multiple Salesforce objects (accounts, contacts, leads, opportunities) into a consolidated view, enabling account managers to quickly access relevant information for customer calls.

* Option A (Sales Summaries): Typically refers to Einstein-generated summaries of specific interactions (e.g., emails, calls), not multi-object snapshots.

* Option C (Work Summaries): Focuses on summarizing customer service interactions (e.g., chat transcripts), not sales data.

* Option B (Sales Insight Summary): Directly provides a holistic snapshot of sales-related objects, aligning with the scenario.

References:

* Salesforce Help: Sales Insight Overview

* Describes Sales Insight Summary as "a unified view of account, contact, and opportunity data for sales readiness."

104. Frage

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