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Exam : **DEP-2025**

Title : Apple Deployment and Management Exam

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1/7

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Apple DEP-2025 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Prepare Your Environment: This section of the exam measures the skills of an IT Administrator and covers the important factors involved in evaluating and preparing the environment for a successful MDM implementation. It emphasizes strategic planning before rollout.
Topic 2	<ul style="list-style-type: none">• Software Updates: This section of the exam measures the skills of an MDM Specialist and covers update management strategies using MDM. It includes handling deadlines, updating behavior, and ensuring that updates are properly delivered and installed.

Topic 3	<ul style="list-style-type: none"> • Device Enrollment: This section of the exam measures the skills of an MDM Specialist and covers the three main enrollment methods for Apple devices, their core concepts, and their properties. It prepares candidates to make appropriate choices based on organizational needs.
Topic 4	<ul style="list-style-type: none"> • Identity Services: This section of the exam measures the skills of an MDM Specialist and covers supported identity services on Apple devices, including Platform SSO and Single Sign-On, helping users manage secure access and authentication.
Topic 5	<ul style="list-style-type: none"> • Apple Business Manager and Apple School Manager: This section of the exam measures the skills of an MDM Specialist and covers managing connections to resellers and managing device suppliers. It emphasizes the use of Apple Business Manager or School Manager to streamline large-scale deployments.
Topic 6	<ul style="list-style-type: none"> • Planning Device Ownership and Enrollment: This section of the exam measures the skills of an IT Administrator and covers enrollment planning strategies based on ownership models. It focuses on data separation and appropriate deployment paths based on user and organizational requirements.
Topic 7	<ul style="list-style-type: none"> • Device Setup: This section of the exam measures the skills of an MDM Specialist and covers strategies and use cases for managing Setup Assistant via MDM. It also covers the configuration of enrollment-related settings and pane options.
Topic 8	<ul style="list-style-type: none"> • Plan a Deployment: This section of the exam measures the skills of an MDM Specialist and covers the purpose and function of Apple's built-in MDM framework. It evaluates the foundational understanding needed to support the deployment of Apple devices at scale using MDM protocols and tools.

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Apple Deployment and Management Exam Sample Questions (Q31-Q36):

NEW QUESTION # 31

What is required to use Managed Lost Mode?

- A. Activation Lock
- **B. Supervision**
- C. Managed Apple Account
- D. Find My

Answer: B

Explanation:

Supervision is required for Managed Lost Mode. The iOS Deployment Reference states, "Managed Lost Mode is an MDM feature available only on supervised devices, allowing administrators to lock and locate lost devices." Reference:

iOS Deployment Reference, "Managed Lost Mode" section.

Mobile Device Management Protocol Reference, "Lost Mode Requirements" section.

NEW QUESTION # 32

Your organization has 500 new devices in Apple Business Manager. During Automated Device Enrollment, Mac computers enroll in

MDM, but iPhone devices aren't prompted to enroll. What might be the cause?

- A. The iPhone devices don't have a default MDM server assignment.
- B. Someone in your organization must manually reset the iPhone devices before they can enroll in MDM.
- C. Someone in your organization added the iPhone devices to the wrong location in Apple Business Manager.
- D. The iPhone devices are waiting for approval in Apple Business Manager before they can enroll in MDM.

Answer: A

Explanation:

In Apple Business Manager, devices must be assigned to an MDM server before Automated Device Enrollment (ADE) will trigger. Apple Learning notes that if devices, such as iPhones, are added but left without a default MDM server assignment, they will not prompt for enrollment during setup. Macs may already have been assigned properly, which explains why they enroll as expected. Wrong locations or approval queues do not exist in ABM for ADE devices, and while a device reset is required to trigger ADE, the absence of a server assignment is the root issue here. Once the devices are assigned to the correct MDM server, users will see the ADE flow during setup. This is a common misstep in large deployments.

References: Apple Business Manager User Guide - "Assign devices to an MDM server."

NEW QUESTION # 33

What's the most commonly deployed authentication technology that both AD and SSO use?

- A. Kerberos
- B. OAuth
- C. MSCHAPv2
- D. SAML

Answer: A

Explanation:

Kerberos is the most widely deployed authentication technology used by both Active Directory (AD) and single sign-on (SSO) systems in enterprise environments. It provides secure, ticket-based authentication, allowing users to access multiple services with a single set of credentials. AD relies on Kerberos as its default protocol, and Apple's SSO integration with AD leverages Kerberos for seamless authentication on macOS and iOS. MSCHAPv2 (option B) is used in VPNs, not broadly in AD or SSO. OAuth (option C) and SAML (option D) are modern web-based standards, less common in traditional AD-SSO integration. The Apple Platform Security Guide confirms Kerberos' prevalence.

Reference: Apple Platform Security Guide (Section: Authentication Technologies).

NEW QUESTION # 34

Which feature allows IT administrators to manage Wi-Fi settings on a device?

- A. iCloud
- B. Find My
- C. MDM
- D. Configuration profiles

Answer: D

Explanation:

Configuration profiles enable IT administrators to manage Wi-Fi settings on a device, such as preconfiguring network SSIDs, passwords, and security protocols (e.g., WPA2 Enterprise). These profiles are deployed via MDM or manually, ensuring devices connect to approved networks. Find My (option B) and iCloud (option C) are unrelated to Wi-Fi management. MDM (option D) is the delivery mechanism, but the profiles define the settings. The Apple Platform Deployment Guide details Wi-Fi configuration via profiles.

NEW QUESTION # 35

Which Apple technology can an identity provider (IdP) use to implement modern authentication protocols for iPhone, iPad, and Mac?

