

ITIL-4-Transition関連資格試験対応、ITIL-4-Transition 専門知識内容



P.S.CertShikenがGoogle Driveで共有している無料の2025 ITIL ITIL-4-Transitionダンプ: <https://drive.google.com/open?id=1AnYQZXZK1Qip8DcLhpDpVp2B1KWjnLNs>

成功への道を示す指標として、当社のITIL-4-Transition実践教材は、あなたの旅のあらゆる困難を乗り越えるために役立ちます。すべての課題をウォークインのように扱うことはできませんが、ITIL-4-Transitionシミュレーションの実践により、レビューを効果的にすることができます。それが、当社のITIL-4-Transition調査問題がプロのモデルである理由です。98%以上の高い合格率を誇るITIL-4-Transition試験問題により、数千万人の受験者が試験に合格しました。

ITIL-4-Transition認証を達成することは、最新のITILプラクティスと方法論を最新の状態に保つという専門家のコミットメントを示しています。この認定は、ITマネージャー、ITオペレーションマネージャー、サービスデスクマネージャー、サービス配信マネージャーなど、ITサービス管理のキャリアを進めることを目指している専門家にとって価値があります。この認定により、専門家は、効果的なITサービス管理慣行を通じて組織の変化をリードし、ビジネスの成果を推進する能力を実証できます。

>> ITIL-4-Transition関連資格試験対応 <<

ITIL-4-Transition専門知識内容、ITIL-4-Transition資料勉強

ユーザーエクスペリエンスとクライアントのフィードバックを優先します。ITIL-4-Transition実践ガイドは、常にサービスを改善し、バージョンを更新してクライアントの利便性を高め、満足させるようにします。ITIL-4-Transitionトレーニング資料に関するクライアントの満足度は、前進を続ける原動力の源です。ITIL-4-Transitionガイド資料を理解できるようになりました。ITIL-4-Transition認定に関する知識の主流の微妙な変更はすべてキャッチされ、利用可能なITIL-4-Transition学習資料リソースの検索に最善を尽くします。

ITIL 4 Managing Professional Transition 認定 ITIL-4-Transition 試験問題 (Q83-Q88):

質問 # 83

Which can act as an operating model for an organization?

- A. The four dimensions of service management
- **B. The service value chain**
- C. The ITIL guiding principles
- D. Continual improvement

正解: B

質問 # 84

A company has begun a new global line of business that has changed how IT supports the new systems. Recognizing the urgent need for two-way communication on the required changes, IT managers are trying to find better ways to obtain feedback than a standing agenda at staff meetings.

Which describes the BEST approach for establishing effective feedback channels?

- A. Establish office hours where staff are encouraged to drop by without appointments and discuss any concerns they have
- **B. Initiate a project to select and implement a collaboration tool to facilitate two-way communication with staff**
- C. Publish a printed weekly newsletter that clearly and consistently communicates change
- D. Research how individual teams communicate internally and use the most popular collaboration tools to collect feedback

正解: B

質問 # 85

An organization is implementing new technology that will significantly improve how they interact with their customers. Which term BEST describes this situation?

- **A. Digital transformation**
- B. High velocity IT
- C. IT transformation
- D. Digital organization

正解: A

解説:

Explanation

Digital transformation is the process of using digital technologies to create new or modify existing business processes, culture, and customer experiences to meet changing business and market requirements¹. It is not just about implementing new technology, but also about changing the way an organization operates and delivers value to its customers. High velocity IT is one of the four dimensions of service management in ITIL

4, which refers to the rapid delivery and operation of IT-enabled products and services that can continuously evolve². Digital organization and IT transformation are not specific terms defined in ITIL 4, but they could be related to digital transformation in some contexts. References:

ITIL 4 and Digital Transformation

[ITIL 4 Foundation: High Velocity IT]

質問 # 86

Which high velocity IT objective considers an organization's ability to continue providing business services when disruptive events affect its digital products?

- **A. Resilient operations**
- B. Assured conformance
- C. Fast development
- D. Valuable investments

正解: A

解説:

Explanation

Resilient operations is the high velocity IT objective that considers an organization's ability to continue providing business services when disruptive events affect its digital products. Resilient operations ensure the availability, reliability, and performance of the digital products and services, as well as the ability to recover quickly from failures and incidents. Resilient operations also involve proactive practices such as technical debt management, chaos engineering, and site reliability engineering, which aim to improve the quality and resilience of the digital solutions. References:

ITIL 4 High-velocity IT (HVIT) - Your companion to the ITIL 4 Managing Professional HVIT certification, Chapter 7: Ensuring resilient operations
ITIL 4 Specialist: High-Velocity IT Training, Course Outline, Module 2: The digital product lifecycle

質問 # 87

A company has begun a new global line of business that has changed how IT supports the new systems.

Recognizing the urgent need for two-way communication on the required changes, IT managers are trying to find better ways to obtain feedback than a standing agenda at staff meetings.

Which describes the BEST approach for establishing effective feedback channels?

- A. Establish office hours where staff are encouraged to drop by without appointments and discuss any concerns they have
- B. Publish a printed weekly newsletter that clearly and consistently communicates change
- **C. Research how individual teams communicate internally and use the most popular collaboration tools to collect feedback**
- D. Initiate a project to select and implement a collaboration tool to facilitate two-way communication with staff

正解: C

解説:

According to ITIL 4, one of the guiding principles is to progress iteratively with feedback. This means that IT service providers should break down complex tasks or changes into manageable chunks, seek feedback after each iteration, and use the feedback to improve and adapt their actions. Feedback is essential for co-creating value with customers and stakeholders, as well as for learning and improving the quality of IT services.

Therefore, IT managers should establish effective feedback channels that enable two-way communication with staff and other parties involved in the IT service delivery. The best approach for establishing effective feedback channels is to research how individual teams communicate internally and use the most popular collaboration tools to collect feedback. This way, IT managers can leverage the existing communication preferences and habits of the staff, and avoid imposing a new tool or method that may not be suitable or convenient for them. By using the most popular collaboration tools, IT managers can also ensure that the feedback is timely, relevant, and accessible for all parties. This approach aligns with the ITIL 4 principle of collaborating and promoting visibility, which encourages IT service providers to work together across boundaries, share information, and make use of diverse perspectives and feedback. Therefore, the answer is A). Research how individual teams communicate internally and use the most popular collaboration tools to collect feedback. The other options are not the best approach for establishing effective feedback channels, because they either do not facilitate two-way communication, or do not consider the needs and preferences of the staff. For example, option B. Establish office hours where staff are encouraged to drop by without appointments and discuss any concerns they have, may not be convenient or practical for staff who work remotely or have different schedules. Option C. Initiate a project to select and implement a collaboration tool to facilitate two-way communication with staff, may take too long and may not match the expectations or requirements of the staff. Option D. Publish a printed weekly newsletter that clearly and consistently communicates change, may not be effective or efficient for collecting feedback, as it is a one-way communication channel that does not allow for immediate or interactive responses. References:

* The 7 Guiding Principles of ITIL 4: Progress iteratively with feedback1

* Guiding Principles of ITIL 4: Progress Iteratively with Feedback2

* The customer journey and ITIL 43

質問 # 88

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準備の時間が限られているので、多くの受験者はあなたのペースを速めることができます。ITIL-4-Transitionの実践教材は、知識の理解の誤りを改善します。多くのお客様は、明らかな改善を得て、負荷を軽減しています。私たちが知っているように、一部の人は以前に試験に失敗し、ITIL-4-Transitionトレーニング資料を購入する前にこの苦しい試験に自信を失いました。私たちはここで悲しみを分けます。これから時間のかかる思考を捨てることができます。対照的に、それらは不明瞭なコンテンツを感じることなくあなたの可能性を刺激します。ITIL-4-Transition試験準備を取得した後、試験期間中に大きなストレスにさらされることはありません。

ITIL-4-Transition専門知識内容: <https://www.certshiken.com/ITIL-4-Transition-shiken.html>

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たぶんきつと、それだけだ、エリは薄れていく意識の中、そう反発しつつ、映像の神にしがみついたつもりだった、ソフトテストエンジンは本当のITIL-4-Transition試験を模擬し、試験準備の実用的な学習方法です、弊社は無料ITIL ITIL-4-Transitionサンプルを提供します。

試験の準備方法-100%合格率のITIL-4-Transition関連資格試験対応試験-効率的なITIL-4-Transition専門知識内容

