

Real Salesforce Plat-Arch-204 PDF Questions [2026]- Secret To Pass Exam In First Attempt



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Salesforce Plat-Arch-204 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Translate Needs to Integration Requirements: This domain involves converting business needs into technical specifications by documenting systems and patterns, evaluating constraints, defining security requirements, and determining performance needs like volumes, response times, and latency.
Topic 2	<ul style="list-style-type: none">• Evaluate the Current System Landscape: This domain covers analyzing existing technical environments to understand current systems, their standards, protocols, limitations, and boundaries, while identifying constraints and authentication• authorization requirements.
Topic 3	<ul style="list-style-type: none">• Evaluate Business Needs: This domain addresses gathering functional and non-functional requirements, classifying data by sensitivity, identifying CRM success factors, and understanding how business growth and regulations impact integration choices.
Topic 4	<ul style="list-style-type: none">• Build Solution: This domain covers implementing integrations including API design considerations, choosing outbound methods, building scalable solutions, implementing error handling, creating security solutions, and ensuring resilience during system updates.

Topic 5	<ul style="list-style-type: none"> • Maintain Integration: This domain focuses on monitoring integration performance, defining error handling and recovery procedures, implementing escalation processes, and establishing reporting needs for ongoing integration health monitoring.
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Salesforce Certified Platform Integration Architect Sample Questions (Q63-Q68):

NEW QUESTION # 63

Salesforce is considered to be the system of record for the customer. UC plans on using middleware to integrate Salesforce with external systems (ERP, ticketing, data lake). UC has a requirement to update the proper external system with record changes in Salesforce and vice versa. Which solution should an integration architect recommend?

- **A. Store unique identifiers in an External ID field in Salesforce and use this to update the proper records across systems.**
- B. Use Change Data Capture to update downstream systems accordingly when a record changes.
- C. Locally cache external IDs at the middleware layer and design business logic to map updates between systems.

Answer: A

Explanation:

In a multi-system landscape, maintaining data synchronization requires a robust Identity Mapping strategy. The standard Salesforce architectural recommendation is to use External ID fields to store the unique identifiers from each secondary system.

By storing the ERP ID, Ticketing ID, and Data Lake ID as External IDs in Salesforce, the middleware can perform upsert operations without needing to first query Salesforce for its internal ID. This reduces the number of API calls and simplifies the integration logic. Conversely, when Salesforce pushes a change to the ERP, it sends the stored ERP ID, allowing the ERP to instantly identify the correct target record.

Option B (Caching at the middleware) is a high-maintenance "anti-pattern" that introduces a new point of failure if the cache goes out of sync with the actual systems. Option C (Change Data Capture) is a mechanism for notifying systems of changes, but it does not solve the underlying identity mapping problem. Using External IDs creates a stable, searchable, and performant cross-reference that is the backbone of any successful "hub-and-spoke" integration architecture.

NEW QUESTION # 64

An enterprise customer is implementing Salesforce for Case Management. Based on the landscape (Email, Order Management, Data Warehouse, Case Management), what should the integration architect evaluate?

- A. Integrate Salesforce with Order Management System, Data Warehouse, and Case Management System.
- B. Integrate Salesforce with Email Management System, Order Management System, and Case Management System.
- **C. Integrate Salesforce with Data Warehouse, Order Management, and Email Management System.**

Answer: C

Explanation:

The evaluation of an integration landscape is a process of rationalization. The goal is to identify which legacy systems Salesforce will replace (System Retirement) and which systems it must coexist with (Integration).

In this scenario, Salesforce is being implemented for Case Management. Salesforce Service Cloud is the industry leader for this specific function. Therefore, the legacy Case Management System should be retired. Any architecture that suggests "integrating" Salesforce with the legacy Case Management system (Options A and B) is creating a redundant and complex "dual-master" scenario that increases technical debt.

To provide a successful support experience, Salesforce needs to be the central "Engagement Layer," which requires integration with the remaining ecosystem:

Email Management System: To support "Email-to-Case" and ensure all customer communications are captured within the Salesforce Case record.

Order Management System (OMS): Support agents often need to verify purchase history or shipping status to resolve a case. A "Data Virtualization" or "Request-Reply" integration with the OMS is vital.

Data Warehouse: For long-term historical reporting and cross-functional analytics, Salesforce must push case data to the enterprise Data Warehouse.

By evaluating the integration with the Data Warehouse, Order Management, and Email Management systems, the architect ensures that Salesforce is enriched with the context it needs to resolve cases while simultaneously retiring the redundant legacy support system.

NEW QUESTION # 65

Northern Trail Outfitters (NTO) has an affiliate company that would like immediate notifications of changes to opportunities in the NTO Salesforce Instance. The affiliate company has a CometD client available. Which solution is recommended in order to meet the requirement?

- A. Implement a polling mechanism in the client that calls the SOAP API `getUpdated` method to get the ID values of each updated record.
- B. Create a connected app in the affiliate org and select "Accept CometD API Requests".
- C. Create a Push Topic update event on the Opportunity object to allow the subscriber to react to the streaming API.

Answer: C

Explanation:

To provide near real-time notifications to a client that already supports CometD, an Integration Architect should leverage the Streaming API. While Platform Events are a modern alternative, PushTopic Events are specifically designed to stream changes to Salesforce records based on a defined SOQL query.

A PushTopic event is triggered when a record is created, updated, deleted, or undeleted. By creating a PushTopic on the Opportunity object, NTO defines the criteria (fields and record states) that should trigger a message to the subscriber. The affiliate's CometD client can then subscribe to this topic's channel (e.g., `/topic/OpportunityUpdates`) to receive the data payload instantly.

Option A is incorrect because "Accept CometD API Requests" is not a standard checkbox or configuration within a Connected App; authentication is handled via standard OAuth flows, but the streaming channel must still be defined. Option C describes a Polling mechanism, which is the architectural opposite of the requested "immediate notification" and would unnecessarily consume SOAP API limits while introducing latency. By using a PushTopic, NTO ensures a decoupled, event-driven architecture that scales effectively for notification-only use cases while respecting the technical capabilities of the affiliate's existing CometD-compatible infrastructure.

NEW QUESTION # 66

Which Web Services Description Language (WSDL) should an architect consider when creating an integration that might be used for more than one Salesforce org and different metadata?

- A. SOAP API WSDL
- B. Partner WSDL
- C. Enterprise WSDL

Answer: B

Explanation:

In the world of Salesforce SOAP APIs, the choice of WSDL depends on the nature of the application being built. When an architect needs to build an integration that is org-agnostic—meaning it can work across multiple different Salesforce organizations with varying custom objects and fields—the Partner WSDL is the correct choice.

The Partner WSDL is loosely-typed. It does not contain information about an org's specific custom metadata; instead, it uses a generic sObject structure. This allows a single client application (like a third-party integration tool or a mobile app) to connect to any Salesforce org and dynamically discover its schema at runtime. Because it is not tied to a specific org's metadata, it does not need to be regenerated every time a custom field is added to one of the target orgs.

In contrast, Option A (Enterprise WSDL) is strongly-typed. It is generated specifically for one org and contains hard-coded references to that org's custom objects and fields. While this provides better compile-time safety for internal, single-org integrations,

it is unsuitable for an application intended for "more than one Salesforce org" because the WSDL would be invalid for any org that doesn't have the exact same metadata. Option C is a general term; the actual choices provided by Salesforce for integration are the Partner or Enterprise WSDLs. Therefore, for maximum flexibility and reusability across a multi-org landscape, the Partner WSDL is the industry standard.

NEW QUESTION # 67

An integration architect has received a request to prevent employees that leave the company from accessing data in Salesforce after they are deactivated in the company's HR system. What should the integration architect determine before recommending a solution?

- A. Data access prevention requirements, integration requirements, and system constraints
- **B. Inbound integration requirements, then identify frequency**
- C. Data access prevention requirements, then identify frequency

Answer: B

NEW QUESTION # 68

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