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Splunk SPLK-3002 Exam is one of the most sought-after certifications in the IT industry as it validates the skills and expertise of admins in managing ITSI in a Splunk environment. SPLK-3002 exam requires the candidates to have a deep understanding of machine data analysis, IT operations, and cloud monitoring. SPLK-3002 exam questions cover a range of topics such as ITSI architecture, data models, services, entities, and modules, and configuring data inputs, customizing metrics and KPIs, configuring policies and alerts, and configuring Glass tables. By passing the SPLK-3002 exam, IT professionals can prove their skills in managing ITSI effectively and improve their career prospects in the field of IT operations management.

>> **SPLK-3002 New Questions** <<

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Splunk IT Service Intelligence Certified Admin Sample Questions (Q84-Q89):

NEW QUESTION # 84

What is the default importance value for dependent services' health scores?

- A. Unassigned
- B. 0
- **C. 1**
- D. 2

Answer: C

Explanation:

By default, impacting service health scores have an importance value of 11.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/Dependencies> A service template is a predefined set of KPIs and entity rules that you can apply to a service or a group of services. A service template helps you standardize the configuration and monitoring of similar services across your IT environment. A service template can also include dependent services, which are services that are required for another service to function properly. For example, a web server service might depend on a database service and a network service. The default importance value for dependent services' health scores is:

D). 10. This is true because the importance value indicates how much a dependent service contributes to the health score of the parent service. The default value is 10, which means that the dependent service has the highest impact on the parent service's health score. You can change the importance value of a dependent service in the service template settings.

The other options are not correct because:

A). 11. This is not true because 11 is an invalid value for importance. The valid range is from 1 (lowest) to 10 (highest).

B). 1. This is not true because 1 is the lowest value for importance, not the default value. A value of 1 means that the dependent service has the lowest impact on the parent service's health score.

C). Unassigned. This is not true because every dependent service has an assigned importance value, which defaults to 10.

References: Create and manage service templates in ITSI, Set KPI importance values in ITSI

NEW QUESTION # 85

After a notable event has been closed, how long will the meta data for that event remain in the KV Store by default?

- A. 3 months.
- B. 9 months.
- **C. 6 months.**
- D. 1 year.

Answer: C

Explanation:

By default, notable event metadata is archived after six months to keep the KV store from growing too large.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/EA/TrimNECollections>

NEW QUESTION # 86

For which ITSI function is it a best practice to use a 15-30 minute time buffer?

- A. Correlation searches.
- **B. Maintenance windows**
- C. Anomaly detection.
- D. Adaptive thresholding.

Answer: B

Explanation:

Explanation

It's a best practice to schedule maintenance windows with a 15- to 30-minute time buffer before and after you start and stop your maintenance work. This gives the system an opportunity to catch up with the maintenance state and reduces the chances of ITSI generating false positives during maintenance operations.

NEW QUESTION # 87

Which of the following is an advantage of using adaptive time thresholds?

- A. Automatically adjust aggregation policy grouping to manage escalating severity.
- **B. Automatically update thresholds daily to manage dynamic changes to KPI values.**
- C. Automatically adjust KPI calculation to manage dynamic event data.
- D. Automatically adjust correlation search thresholds to adjust sensitivity over time.

Answer: B

Explanation:

Reference:

Adaptive thresholds are thresholds calculated by machine learning algorithms that dynamically adapt and change based on the KPI's observed behavior. Adaptive thresholds are useful for monitoring KPIs that have unpredictable or seasonal patterns that are difficult to capture with static thresholds. For example, you might use adaptive thresholds for a KPI that measures web traffic volume, which can vary depending on factors such as holidays, promotions, events, and so on. The advantage of using adaptive thresholds is:

A) Automatically update thresholds daily to manage dynamic changes to KPI values. This is true because adaptive thresholds use historical data from a training window to generate threshold values for each time block in a threshold template. Each night at midnight, ITSI recalculates adaptive threshold values for a KPI by organizing the data from the training window into distinct buckets and then analyzing each bucket separately. This way, the thresholds reflect the most recent changes in the KPI data and account for any anomalies or trends.

The other options are not advantages of using adaptive thresholds because:

B) Automatically adjust KPI calculation to manage dynamic event data. This is not true because adaptive thresholds do not affect the KPI calculation, which is based on the base search and the aggregation method. Adaptive thresholds only affect the threshold values that are used to determine the KPI severity level.

C) Automatically adjust aggregation policy grouping to manage escalating severity. This is not true because adaptive thresholds do not affect the aggregation policy, which is a set of rules that determines how to group notable events into episodes. Adaptive thresholds only affect the threshold values that are used to generate notable events based on KPI severity level.

D) Automatically adjust correlation search thresholds to adjust sensitivity over time. This is not true because adaptive thresholds do not affect the correlation search, which is a search that looks for relationships between data points and generates notable events. Adaptive thresholds only affect the threshold values that are used by KPIs, which can be used as inputs for correlation searches.

NEW QUESTION # 88

Which of the following describes a way to delete multiple duplicate entities in ITSI?

- **A. All of the above.**
- B. Via the entity lister page.
- C. Via a CSV upload.
- D. Via a search using the | deleteentity command.

Answer: A

Explanation:

D is the correct answer because ITSI provides multiple ways to delete multiple duplicate entities. You can use a CSV upload to overwrite existing entities with new or updated information, or delete them by setting the action field to delete. You can also use the entity lister page to select multiple entities and delete them in bulk. Alternatively, you can use a search command called | deleteentity to delete entities that match certain criteria. Reference: Create and update entities using a CSV file in ITSI, Delete entities in bulk in ITSI, Delete entities using the | deleteentity command in ITSI

NEW QUESTION # 89

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