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MODULE 13 LEVEL 4 FUNDAMENTALS OF CREW LEADERSHIP 2023 ALL DONE QUESTIONS AND ANSWERS

Craft training is typically conducted - on the job

The best method for preventing sexual harassment in the workplace is - establish a no-tolerance policy

Which of the following actions should be avoided when sending e-mail messages? - Stating opinions

To identify and assess hazards, it is essential that employers, - ensure that crew leaders are present at the job site

Which of the following actions could be considered an example of sexual harassment? - All the above

When a person is promoted to crew leader, the amount of time they spend on craft work - increases

The first line of defense against sexual harassment is the - crew leader

Equal opportunity employment means that - all employees are treated equally

An example of a non-monetary award recognized hard work is - a company jacket

An example of an informal organization is a(n) - trade association

In a large construction company, under which department would an HVAC installation crew be assigned? - Operations

The main way for crew leaders to encourage crew safety is to - set a good example for them

When delegating, the crew leader should make sure the crew member understands what to do and... - their level of responsibility

The term "taking the initiative" means - taking responsibility for decisions made

Employers who are subject to OSHA recordkeeping requirements must maintain a log of recordable occupational injuries and illnesses for - 5 years

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NCCER Module 46101 Fundamentals of Crew Leadership Sample Questions (Q15-Q20):

NEW QUESTION # 15

Which of the following statements regarding the consequences of willful safety violations is TRUE?

- A. Only upper company management can be fined.
- B. Employers cannot be held liable for an employee's injury or death.
- C. Superintendents and crew leaders can be held financially and criminally liable.
- D. Only the negligent injured worker can be fined.

Answer: C

Explanation:

When safety violations are deemed willful, meaning the employer or a supervisory employee intentionally disregarded or was plainly indifferent to safety regulations, the consequences can be severe. Superintendents and crew leaders, as supervisory personnel with responsibility for job site safety, can be held financially and criminally liable (D) for such violations, in addition to potential penalties for the company itself. Negligent workers (A) may face disciplinary actions but are not typically fined by regulatory bodies. Upper management (B) can also be held liable, and employers are indeed liable for employee injuries or deaths resulting from safety violations (C). (OSHA Act of 1970; Fundamentals of Crew Leadership, Fourth Edition, NCCER, Section 3.3.2 Consequences of Violations)

NEW QUESTION # 16

Which style of leadership is more likely to be effective in dealing with a craft professional's negative attitude?

- A. controlling
- B. dictator
- C. directing
- D. buddy

Answer: C

Explanation:

When dealing with a negative attitude, a directing (C) leadership style, which involves clear expectations, specific instructions, and close supervision, can be effective in redirecting the individual's focus and behavior towards productive tasks. A "buddy" approach (A) might not address the negativity effectively. A "dictator" style (B) can create resentment. While "controlling" (D) might seem similar to directing, it often implies a lack of trust and can be demotivating in the long run. The directing style aims to guide and set clear boundaries. (Fundamentals of Crew Leadership, Fourth Edition, NCCER, Section 1.3.3 Understanding Leadership Styles)

NEW QUESTION # 17

Site changes in the original design that are made during construction are documented in the

- A. project schedule
- B. as-built drawings.
- C. job specifications.
- D. takeoff sheet.

Answer: B

Explanation:

Changes made to the original design during the construction process are formally documented in the as-built drawings (C), also

known as record drawings. These drawings reflect the actual dimensions, layout, and specifications of the completed project. The takeoff sheet (A) is used for quantity estimation, the project schedule (B) outlines timelines, and job specifications (D) detail the required materials and workmanship.

(Fundamentals of Crew Leadership, Fourth Edition, NCCER, Section 4.3.4 Project Documentation)

NEW QUESTION # 18

When delegating, the crew leader should make sure the crew member understands what to do and

- A. has read the OSHA regulations.
- B. the degree of risk involved.
- C. who should be blamed if there is a problem.
- D. **their level of responsibility.**

Answer: D

Explanation:

Effective delegation involves clearly communicating the task and ensuring the crew member understands not only what to do but also their level of responsibility (A) for completing the task. While understanding risks (B) and following safety regulations (C) are important, and accountability is necessary, the immediate need in delegation is to define the scope of their responsibility. Focusing on blame (D) is counterproductive to effective teamwork. (Fundamentals of Crew Leadership, Fourth Edition, NCCER, Section 5.3.2 Principles of Effective Delegation)

NEW QUESTION # 19

Which of the following is a function typically performed by the operations department of a company?

- A. purchase materials
- B. recruiting and screening new hires
- C. prepare payrolls
- D. **plan projects**

Answer: D

Explanation:

The operations department is primarily responsible for the execution of the company's core business activities, which in a construction context includes to plan projects (A), manage resources, and ensure efficient workflow on job sites. Preparing payrolls (B) is typically a function of the accounting or human resources department, purchasing materials (C) is often handled by procurement, and recruiting and screening new hires (D) is a function of human resources. (Fundamentals of Crew Leadership, Fourth Edition, NCCER, Section

4.1.1 Understanding Company Departments)

NEW QUESTION # 20

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