

SAP C_TS470_2412 Exam Dumps - Easiest Preparation Method [2026]

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SAP C_TS470_2412 Exam Guide

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SAP C_TS470_2412 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Organizational Data: This section of the exam measures the skills of Enterprise Data Managers and covers the structuring and management of organizational data within SAP systems. It focuses on defining key organizational elements, configuring data hierarchies, and ensuring proper integration across business units. Mastery of this domain is essential for maintaining accurate reporting structures, workflow efficiency, and compliance with enterprise-wide data governance policies.

Topic 2	<ul style="list-style-type: none"> Managing Clean Core: This section of the exam measures the skills of SAP Solution Architects and covers the principles of maintaining a clean core within SAP systems. It focuses on strategies for minimizing customizations, leveraging standard SAP functionalities, and ensuring system integrity while allowing for necessary extensions. The goal is to enhance system performance, ease upgrades, and maintain long-term sustainability.
Topic 3	<ul style="list-style-type: none"> Service Order Management: This section of the exam measures the skills of SAP Service Operations Consultants and covers the end-to-end management of service orders within SAP. It includes the creation, processing, tracking, and fulfillment of service requests, ensuring seamless coordination between departments. Proper service order management enables organizations to enhance customer satisfaction, streamline operations, and improve response times through integrated workflows.
Topic 4	<ul style="list-style-type: none"> Service Master Data: This section of the exam measures the skills of SAP Master Data Specialists and covers the management and configuration of service-related master data within SAP environments. It includes defining service objects, managing attributes, and ensuring accurate data flow across modules. Effective service master data management helps improve service delivery, optimize resource utilization, and maintain consistency across business processes.

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SAP Certified Associate - SAP S/4HANA Cloud Private Edition Service Sample Questions (Q62-Q67):

NEW QUESTION # 62

Which status allows a service confirmation to be billed?

- A. Accepted
- B. Final Confirmation
- C. Confirmed
- **D. Completed**

Answer: D

Explanation:

A service confirmation (e.g., IW41 or service app) records executed work. The status that allows billing is Completed (C).

Why Completed?

The "Completed" status (TECO or similar) indicates the work is finished and ready for billing. It triggers the creation of a billing document request (BDR) if configured.

Why Not the Others?

* A: "Confirmed" is too vague; it's an action, not a billable status.

* B: "Accepted" is not a standard confirmation status.

* D: "Final Confirmation" is a step, but "Completed" is the billable state.

"A service confirmation can be billed when set to 'Completed' status."

25 web pages

Below are the first batch of 10 questions (Questions 41-50) formatted as requested, with 100% verified answers based on official SAP S/4HANA Cloud Private Edition, Service documentation. Each question includes a comprehensive explanation, and where applicable, extracts from official SAP sources are provided.

Typographical errors in the original questions have been corrected.

NEW QUESTION # 63

In a maintenance plan, what is used to determine the items in a call object?

- A. A product bundle
- B. A service order template
- C. A product proposal
- **D. A bill of material**

Answer: D

Explanation:

In a maintenance plan, a call object (e.g., a service order) is generated based on scheduling. The items in this call object—such as spare parts or services—are determined by a bill of material (BOM) (Option D).

A BOM with usage type "4" (Plant Maintenance) or "S" (S4 Service) defines the components (materials or services) required for the maintenance task. When the maintenance plan triggers a call, the system references the BOM assigned to the technical object (e.g., equipment or functional location) or task list to populate the call object's items.

* Product bundle (A): Used for grouping products, not for maintenance plan items.

* Service order template (B): Defines a structure for service orders but is not linked to maintenance plan scheduling.

* Product proposal (C): Suggests items based on rules, not a source for call object items.

"The items in a call object generated by a maintenance plan are determined by the bill of material assigned to the technical object or task list, specifying required components."

NEW QUESTION # 64

What happens when you execute the step "Release for Billing" in an in-house repair process?

- A. The repair confirmation items are automatically set to completed.
- B. Billing due list entries are created for each repair object.
- **C. The system creates a billing document request for each selected repair confirmation item.**
- D. A billing document is created for each repair order item.

Answer: C

Explanation:

In the in-house repair process in SAP S/4HANA Cloud Private Edition, Service, the "Release for Billing" step initiates the billing process for repair activities. The correct answer is C: "The system creates a billing document request for each selected repair confirmation item." A repair confirmation (e.g., transaction type REPC) records the work done, and when released for billing, the system generates a billing document request (BDR) for each confirmed item that is billable. The BDR is a preliminary document that can later be converted into a billing document (e.g., an invoice) via the billing due list.

* A: Billing due list entries are an outcome of BDRs, not directly created per repair object.

* B: Billing documents are not created immediately; BDRs are created first.

* D: Completion status is separate from billing release.

"Upon executing 'Release for Billing' in an in-house repair process, the system generates a billing document request for each selected repair confirmation item, enabling subsequent invoicing."

NEW QUESTION # 65

When creating a service transaction, which settings are mandatory for the system to propose a service organization? Note: There are 2 correct answers to this question.

- A. Define a sales area
- **B. Allow the organizational unit to be determined**
- **C. Set the service organization function**
- D. Assign a sales area to a service order type

Answer: B,C

Explanation:

In SAP S/4HANA Cloud Private Edition, Service, the system can propose a service organization for a service transaction (e.g., service order). The mandatory settings are A and B. Let's break this down.

Service Organization Proposal:

The service organization is the unit responsible for service execution (e.g., a regional service team). The system proposes it based on customizing.

* Allow the organizational unit to be determined (A): This setting, typically in the transaction type configuration (e.g., SPRO # Service # Transactions), enables the system to automatically determine the organizational unit (service organization) based on predefined rules (e.g., from the technical object or customer).

* Set the service organization function (B): This defines the organizational unit's role as a "service organization" in organizational management (e.g., via transaction PPOME). It's flagged with a specific function (e.g., "Service Org") to link it to service processes.

Why Not the Others?

* C: Assigning a sales area to a service order type is for sales integration, not service organization determination.

* D: Defining a sales area is a prerequisite for sales processes, not mandatory for service organization proposal.

Example Configuration:

In SPRO, under "Define Transaction Types," you enable "Org. Unit Determination." Then, in PPOME, you set a unit as a service organization with the appropriate function.

"To propose a service organization, you must allow organizational unit determination and set the service organization function in customizing."

NEW QUESTION # 66

What is the purpose of a strategy plan in SAP S/4HANA Cloud Private Edition, Service?

- A. To document your company's direction in terms of service scenarios to be implemented
- B. To support a service scenario where an activity is required every X months and Y kilometers
- **C. To support the planning and scheduling of activities with different intervals**
- D. To automatically generate Customer Service orders

Answer: C

Explanation:

A strategy plan in SAP S/4HANA Cloud Private Edition, Service is a type of maintenance plan. The correct answer is C. Let's dive into this.

What is a Strategy Plan?

A strategy plan uses a maintenance strategy (e.g., time-based, performance-based cycles) to schedule tasks with varying intervals (e.g., 3 months, 6 months, 1,000 km). It's linked to a task list with operations tied to maintenance packages.

Why C?

The purpose is to support the planning and scheduling of activities with different intervals. For example, a strategy might include Package 1 (every 3 months) for an oil check and Package 2 (every 12 months) for a full inspection. The plan schedules these flexibly based on the strategy's rules.

Why Not the Others?

* A: This is a business strategy, not a maintenance plan function.

* B: This describes a multiple counter plan, not a strategy plan.

* D: Orders are generated by scheduling, not the plan's purpose.

Example:

Strategy "STR1" has packages: 3M (oil) and 12M (inspection). The plan schedules calls accordingly.

"A strategy plan supports the planning and scheduling of maintenance activities with different intervals using a maintenance strategy."

NEW QUESTION # 67

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