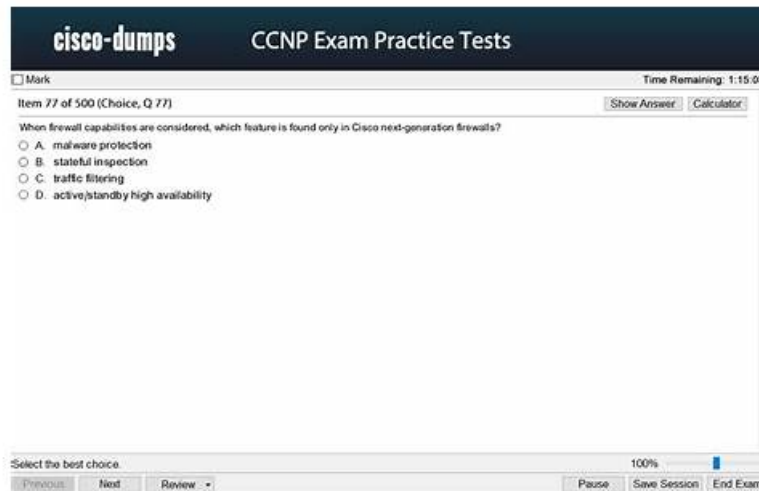


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## Cisco Implementing Cisco Collaboration Applications Sample Questions (Q177-Q182):

### NEW QUESTION # 177

A collaboration engineer is configuring service discovery for Cisco Jabber clients with an on-premises Cisco IM and Presence deployment. Clients on the corporate network are working. Clients on the public internet cannot locate the corporate services. What must the engineer configure to enable service discovery for these clients?

- A. Option C
- B. Option A
- C. Option B
- **D. Option D**

**Answer: D**

### NEW QUESTION # 178

Refer to the exhibit.

A customer reports that after a network failure, all of the Cisco Jabber clients are not switched back to their home nodes. An engineer determines that the primary Cisco IM&P server is in Failed Over state. Which two actions should be performed to bring the system back to operational state and to prevent future occurrences? (Choose two.)

- A. Click the Fallback button in the Server Action pane.
- B. Perform a restart of the IM&P primary server to force fallback.
- C. Confirm that both IM&P servers are configured in the Presence Redundancy Group configuration pane.
- D. Set the Automatic Failover parameter in the Server Recovery Manager Service Parameters to the value True.
- E. Advise all users to re-login to their Jabber clients.

Answer: A,C

### NEW QUESTION # 179

Refer to the exhibit. A customer reports that after a network failure, all of the Cisco Jabber clients are not switched back to their home nodes. An engineer determines that the primary Cisco IM&P server is in Failed Over state.

Which two actions should be performed to bring the system back to operational state and to prevent future occurrences? (Choose two.)

- A. Click the Fallback button in the Server Action pane.
- B. Perform a restart of the IM&P primary server to force fallback.
- C. Set the Automatic Failover parameter in the Server Recovery Manager Service Parameters to the value True.
- D. Advise all users to re-login to their Jabber clients.
- E. Confirm that both IM&P servers are configured in the Presence Redundancy Group configuration pane.

Answer: A,C

### NEW QUESTION # 180

Which two SSO features are true? (Choose two.)

- A. improves productivity by reducing time spent re-entering credentials for the same identity
- B. reduces costs by decreasing the number of help calls that are made for voicemail PIN resets
- C. allows Jabber to use LDAP directory services for contact imports
- D. allows LDAP user import on Cisco Unified Communications Manager
- E. transfers the authentication from the system that hosts the applications to a third-party system

Answer: A,E

Explanation:

Explanation/Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/)

[SAML\\_SSO\\_deployment\\_guide/11\\_0\\_1/CUCM\\_BK\\_SF9D0502\\_00\\_saml-ss0-deployment-guide-1101/](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/11_0_1/CUCM_BK_SF9D0502_00_saml-ss0-deployment-guide-1101/)

[CUCM\\_BK\\_SF9D0502\\_00\\_saml-ss0-deployment-guide-11\\_chapter\\_01.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/11_0_1/CUCM_BK_SF9D0502_00_saml-ss0-deployment-guide-11_0_1/CUCM_BK_SF9D0502_00_saml-ss0-deployment-guide-11_chapter_01.html)

### NEW QUESTION # 181

Refer to the exhibit.

Refer to the exhibit A collaboration engineer is troubleshooting an issue where a user is reporting that instant messages are not reaching the intended recipient The engineer is unable to see the full instant message in the trace file In which trace in the transaction must the engineer resolve this issue?

- A. XCP Router
- B. XCP Connection Manager
- C. Presence Engine
- D. Client Profile Agent

Answer: A

