

# **Splunk Answers SPLK-3002 Real Questions Exam Latest Release | Updated SPLK-3002: Splunk IT Service Intelligence Certified Admin**



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The SPLK-3002 exam covers a wide range of topics related to Splunk IT Service Intelligence, including installation and configuration, data onboarding, service analytics, event management, and dashboard creation. SPLK-3002 exam is designed to test the knowledge and skills of IT professionals in using Splunk ITSI to monitor and manage IT services, identify service issues, and troubleshoot problems. SPLK-3002 Exam also covers advanced topics such as machine learning, predictive analytics, and anomaly detection.

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The SPLK-3002 Exam covers a wide range of topics, including the use of ITSI for monitoring, alerting, and analyzing IT service performance, as well as the use of ITSI for incident management, event management, and problem management. SPLK-3002 exam also covers the use of ITSI for predictive analytics, capacity planning, and service level management. Candidates who pass the SPLK-3002 exam will have a deep understanding of how to use Splunk ITSI to monitor and analyze IT services, and will have the skills and knowledge to ensure that IT services are delivered at optimal levels. Splunk IT Service Intelligence Certified Admin certification is highly valued in the IT industry, and it is a testament to the skills and expertise of the IT professionals who hold it.

## **Splunk IT Service Intelligence Certified Admin Sample Questions (Q70-Q75):**

### **NEW QUESTION # 70**

What effects does the KPI importance weight of 11 have on the overall health score of a service?

- A. The service will go critical.
- B. Importance weight is unused for health scoring.
- C. It is a minimum health indicator KPI.

- D. At least 10% of the KPIs will go critical.

**Answer: B**

Explanation:

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/KPIImportance#:~:text=ITSI%20considers%20KPIs%20that%20have,other%20KPIs%20in%20the%20service>

The KPI importance weight is a value that indicates how much a KPI contributes to the overall health score of a service. The importance weight can range from 1 (lowest) to 10 (highest). The statement that applies when configuring a KPI importance weight of 11 is:

B). Importance weight is unused for health scoring. This is true because an importance weight of 11 is invalid and cannot be used for health scoring. The maximum value for importance weight is 10.

The other statements do not apply because:

A). At least 10% of the KPIs will go critical. This is not true because an importance weight of 11 does not affect the severity level of any KPIs.

C). The service will go critical. This is not true because an importance weight of 11 does not affect the health score or status of any service.

D). It is a minimum health indicator KPI. This is not true because an importance weight of 11 does not indicate anything about the minimum health level of a KPI.

References: Set KPI importance values in ITSI

**NEW QUESTION # 71**

Which of the following is a valid type of Multi-KPI Alert?

- A. Value over time.
- B. Score over composite.
- C. Status over time.
- D. Rise over run.

**Answer: A**

Explanation:

Reference:

B is the correct answer because value over time is a valid type of Multi-KPI Alert in ITSI. A Multi-KPI Alert is a type of alert that triggers when multiple KPIs from one or more services meet certain conditions within a specified time range. Value over time is a condition that compares the current value of a KPI to its previous values over a specified time range. For example, you can create a Multi-KPI Alert that triggers when the CPU usage and memory usage of a service are both higher than their average values in the last 24 hours. Reference: [Create Multi-KPI alerts in ITSI], [Multi-KPI alert conditions in ITSI]

**NEW QUESTION # 72**

Which of the following are deployment recommendations for ITSI? (Choose all that apply.)

- A. Deployments require a dedicated ITSI search head.
- B. Deployments should use fastest possible disk arrays for indexers.
- C. Deployments may increase the number of required indexers based on the number of KPI searches.
- D. Deployments often require an increase of hardware resources above base Splunk requirements.

**Answer: A,C,D**

Explanation:

You might need to increase the hardware specifications of your own Enterprise Security deployment above the minimum hardware requirements depending on your environment.

Install Splunk Enterprise Security on a dedicated search head or search head cluster.

The Splunk platform uses indexers to scale horizontally. The number of indexers required in an Enterprise Security deployment varies based on the data volume, data type, retention requirements, search type, and search concurrency.

Reference: <https://docs.splunk.com/Documentation/ES/latest/Install/DeploymentPlanning> A, B, and C are correct answers because ITSI deployments often require more hardware resources than base Splunk requirements due to the high volume of data ingestion and processing. ITSI deployments also require a dedicated search head that runs the ITSI app and handles all ITSI-related searches and dashboards. ITSI deployments may also increase the number of required indexers based on the number and frequency of KPI

searches, which can generate a large amount of summary data. References: ITSI deployment overview, ITSI deployment planning

### NEW QUESTION # 73

What is the default importance value for dependent services' health scores?

- A. Unassigned
- B. 0
- **C. 1**
- D. 2

#### Answer: C

Explanation:

By default, impacting service health scores have an importance value of 11.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/Dependencies> A service template is a predefined set of KPIs and entity rules that you can apply to a service or a group of services. A service template helps you standardize the configuration and monitoring of similar services across your IT environment. A service template can also include dependent services, which are services that are required for another service to function properly. For example, a web server service might depend on a database service and a network service. The default importance value for dependent services' health scores is:

D). 10. This is true because the importance value indicates how much a dependent service contributes to the health score of the parent service. The default value is 10, which means that the dependent service has the highest impact on the parent service's health score. You can change the importance value of a dependent service in the service template settings.

The other options are not correct because:

- A). 11. This is not true because 11 is an invalid value for importance. The valid range is from 1 (lowest) to 10 (highest).
- B). 1. This is not true because 1 is the lowest value for importance, not the default value. A value of 1 means that the dependent service has the lowest impact on the parent service's health score.
- C). Unassigned. This is not true because every dependent service has an assigned importance value, which defaults to 10.

References: Create and manage service templates in ITSI, Set KPI importance values in ITSI

### NEW QUESTION # 74

Which of the following accurately describes base searches used for KPIs in a service?

- **A. Base searches can be used for multiple services.**
- B. All the KPIs in a service use the same base search.
- C. All the metrics in a base search are used by one service.
- D. A base search can only be used by its service and all dependent services.

#### Answer: A

Explanation:

KPI base searches let you share a search definition across multiple KPIs in IT Service Intelligence (ITSI). Create base searches to consolidate multiple similar KPIs, reduce search load, and improve search performance.

Reference:

A base search is a search definition that can be shared across multiple KPIs that use the same data source. Base searches can improve search performance and reduce search load by consolidating multiple similar KPIs. The statement that accurately describes base searches used for KPIs in a service is:

A) Base searches can be used for multiple services. This means that you can create a base search for a service and use it for other services that have similar data sources and KPIs. For example, if you have multiple services that monitor web server performance, you can create a base search that queries the web server logs and use it for all the services that need to calculate KPIs based on those logs.

### NEW QUESTION # 75

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