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## ICF Associate Certified Coach Sample Questions (Q65-Q70):

### NEW QUESTION # 65

Nearing the end of a session, your client is still not quite sure what to do about a specific situation. You have the feeling that a similar experience that you have had in the past might be useful for the client. The worst response is:

- A. Ask the client if you can tell them a story, and then ask them to share what is relevant in the story.
- B. Share with the client that you have had a similar experience and enquire if the client would like to hear and see if anything in there may or may not be useful.
- C. Share your story and list the possible options your client can try.
- D. Tell the client that you have had a similar experience and you know exactly what they should do.

**Answer: D**

Explanation:

Comprehensive and Detailed Explanation:

Option A is the worst as it imposes the coach's solution, contradicting Competency 2.2 (partnership) and Competency 8.3 (client autonomy). It breaches Ethics Section 2.2 (avoiding bias) and the ICF Definition of Coaching by shifting to a directive stance. Option B and C are less intrusive but still assume relevance. Option D (best, see Question 9) respects the client. A most severely undermines the coaching process by prioritizing the coach's agenda.

**NEW QUESTION # 66**

After your client has shared this pattern and has expressed a desire to change and come up with a plan to implement this change, the worst response is:

- A. Share with the client what you think the best next step would be.
- B. Discuss the barriers that the client will face in trying to change.
- C. Ask the client how they usually brainstorm or come up with new and fresh ideas.
- D. Ask the client exactly what they want to do and when.

**Answer: A**

Explanation:

Option B is the worst because it imposes the coach's opinion, undermining the client's autonomy (Competency 8.3) and partnership (Competency 2.2). This breaches the ICF Definition of Coaching, which emphasizes client-led solutions, and Ethics Section 2.2 (avoiding bias).

Option A is premature but not inherently harmful. Option C shifts focus negatively, though it's less directive.

Option D (best, see Question 5) empowers the client. B most directly contradicts ICF principles by prioritizing the coach's perspective over the client's.

References: ICF Core Competencies (2.2, 8.3); ICF Code of Ethics (2.2); ICF Definition of Coaching.

**NEW QUESTION # 67**

Which best reflects the meaning of the term "conflict of interest" as it relates to the ICF Code of Ethics?

- A. The coach and the client cannot agree on what will serve as the client's best interest during the coi
- B. The coach serves one of their own interests that works against one of the client's interests
- C. The client has so many interests that it becomes a challenge to identify dear coaching goals
- D. The interests expressed by the client have the potential to work against the coach's plan for the session

**Answer: B**

Explanation:

The ICF Code of Ethics (Section 3.1) defines a conflict of interest as "a situation in which a coach has a private or personal interest sufficient to appear to influence the objective exercise of their professional duties." It's about the coach's competing interests, not the client's. Let's analyze:

A . The client has so many interests that it becomes a challenge to identify clear coaching goals: This is a coaching challenge, not a conflict of interest per ICF's definition.

B . The coach and the client cannot agree on what will serve as the client's best interest during the coi: (Assuming "coi" is "coaching") This is a disagreement, not a conflict of interest involving the coach's personal gain.

C . The coach serves one of their own interests that works against one of the client's interests: This matches Section 3.1, where a coach's personal agenda (e.g., financial gain) undermines client needs, requiring disclosure (Section 3.2).

D . The interests expressed by the client have the potential to work against the coach's plan for the session: This is a misalignment of goals, not a conflict of interest tied to the coach's personal benefit.

Option C best reflects ICF's definition of a conflict of interest.

**NEW QUESTION # 68**

Which is true of the norms, values, and beliefs associated with ethical conduct in coaching?

- A. They are a higher standard than laws.
- B. They are often unspoken.

- C. They are frequently hard to learn.
- D. They are consistent across organizations.

**Answer: B**

Explanation:

The ICF Code of Ethics outlines explicit standards, but the underlying norms, values, and beliefs (e.g., integrity, respect, client autonomy) are often implicit, shaping ethical conduct beyond written rules. These are embedded in the ICF Definition of Coaching and competencies. Let's evaluate:

- A . They are often unspoken: Values like trust and empowerment are foundational to ICF's approach (Competency 5: "Cultivates Trust and Safety") but aren't always explicitly stated in every interaction, making this true.
- B . They are consistent across organizations: While ICF provides a standard, norms and values vary across coaching bodies or cultures, so this is false.
- C . They are a higher standard than laws: Ethics may exceed legal requirements (e.g., confidentiality beyond legal mandates), but this isn't universally true and isn't the best fit.
- D . They are frequently hard to learn: ICF makes ethics accessible through training and the Code, so this is inaccurate.

Option A is true, reflecting the implicit nature of ethical norms in ICF coaching.

**NEW QUESTION # 69**

At the end of the session, the client states that they are quite happy with their new awareness and are ready to leave. The best response is:

- A. Ask the client whether it might be helpful to explore some actions and accountability measures.
- B. Tell the client that a coaching session is not finished until they have an action plan.
- C. Are happy for the client and let them go.
- D. Ask what they would like to work on next time.

**Answer: A**

Explanation:

Option A aligns with Competency 8.2, "Partners with the client to design goals, actions, and accountability measures," by inviting the client to consider next steps without forcing them, respecting autonomy (Competency 8.3) and partnership (Competency 2.2). It adheres to Ethics Section 1.1 (client-led process).

Option B ends prematurely, missing growth opportunities (Competency 8). Option C imposes a rule, violating Competency 2.2 and Ethics Section 2.2. Option D shifts focus to the future without integrating current awareness (Competency 8.1). A best balances closure and progress.

References: ICF Core Competencies (2.2, 8.1, 8.2, 8.3); ICF Code of Ethics (1.1, 2.2).

**NEW QUESTION # 70**

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