

# Accurate Test CDFOM Cram Review | Amazing Pass Rate For CDFOM Exam | Free Download CDFOM: Certified Data Center Facilities Operations Manager



## Introduction

Managing the facilities of today's high-end and high-availability data centres is an extremely demanding and complex task which is often underestimated. There is often very little appreciation and understanding of the complexities of managing today's mission-critical data centres where downtime is not an option, especially since many of the data centres are operating at, or near, their design limits. Operations management at the facilities layer makes all the difference. Even a data centre designed to the highest redundancy level as per the ANSI/TIA-942 standard could still experience many unscheduled downtime events due to poor planning, operations, maintenance and management processes.

The CDFOM® (Certified Data Centre Facilities Operations Manager) course is a three-day course which will enable data centre managers to gain in-depth knowledge of managing data centre operations from planning to monitoring and reporting. This course breaks down the complexity of managing a mission-critical high-availability data centre facility into manageable and systematic processes. Not only are the topics covered based on international standards, the course includes best-practices by seasoned data centre professionals with many years' experience managing global data centre facilities. The CDFOM® is an intensive course packed with a lot of information which brings tremendous value to the participants, enabling them to improve the operations of their data centre. The course is fully aligned with the DCOS® (Data Centre Operations Standard).

## Roadmap



## Audience

The primary audience for this course is someone who works, or has ambition to work, in a leadership role in data centre operations such as a data centre facilities manager, data centre operations manager, who has the responsibility to achieve and improve the high-availability and manageability of the data centre operations.

## Global Accreditation & Recognition



## Prerequisites

It is advisable for the participants to have some experience in data centre operations although it is not required. It is highly recommended to attend the DCFC®/CDCP® course before attending the CDFOM® course.

## Course Benefits

After completion of the course the participant will be able to:

- ☑ Perform the needs analysis translating business requirements to data centre services
- ☑ Set-up and manage the data centre operations team
- ☑ Implement and monitor safety- and security practices
- ☑ Identify a suitable maintenance program for the data centre facility and its equipment
- ☑ Select the appropriate policies and procedures required for data centre operations
- ☑ Monitor the data centre availability, capacity and capability
- ☑ Manage and implement basic data centre projects
- ☑ Set-up and implement an environmental sustainability program
- ☑ Select an appropriate back-up site to support organizational resilience
- ☑ Identify and respond to risk in the data centre
- ☑ Manage and support the document life cycle
- ☑ Create a basic budget proposal
- ☑ Select and manage vendors and measure their performance
- ☑ Manage data centre assets

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## EXIN CDFOM Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>• <b>Project Management:</b> Covers project execution including management principles, organizational structures, and project phases.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>• <b>Organizational Resilience:</b> Addresses business continuity, facility redundancy, Business Impact Analysis, and disaster recovery preparedness.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>• <b>Environmental Sustainability:</b> Focuses on minimizing environmental impact through power efficiency, waste management, and renewable energy integration.</li> </ul>

Topic 4	<ul style="list-style-type: none"> <li>• Data Centre Operations: Focuses on daily operational activities and procedures supporting continuous facility functioning.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>• The Data Centre Organization: Addresses organizational structure, roles and responsibilities, shift management, performance management, training, career development, and succession planning.</li> </ul>
Topic 6	<ul style="list-style-type: none"> <li>• Governance, Risk and Compliance: Covers management framework including compliance, risk management, document control, financial management, and vendor oversight.</li> </ul>
Topic 7	<ul style="list-style-type: none"> <li>• Facilities Management: Covers infrastructure maintenance including maintenance programs, outsourcing, contracts, scheduling, spare parts, and contamination control.</li> </ul>
Topic 8	<ul style="list-style-type: none"> <li>• Managing Safety &amp; Statutory Requirements: Focuses on workplace safety compliance, including safety policies, training, Permit to Work systems, PPE, emergency preparedness, and safety audits.</li> </ul>
Topic 9	<ul style="list-style-type: none"> <li>• Monitoring</li> <li>• Reporting</li> <li>• Control: Addresses performance oversight through monitoring, escalation procedures, reporting, and trend analysis.</li> </ul>

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## EXIN Certified Data Center Facilities Operations Manager Sample Questions (Q45-Q50):

### NEW QUESTION # 45

To set up a framework for an effective environmental management system, which standard should be followed?

- A. ISO 14001
- B. LEED
- C. EU-COC
- D. ISO 5001

**Answer: A**

Explanation:

For environmental management systems (EMS), the internationally recognized and adopted standard is:

ISO 14001 - Environmental Management Systems

ISO 14001 provides a framework for:

- \* Environmental policy
- \* Environmental impact assessment
- \* Sustainability objectives
- \* Compliance obligations
- \* Environmental performance monitoring
- \* Continuous improvement

Why the other options are incorrect:

- \* A - EU-COC: Energy efficiency best practices for data centers, not a full EMS.
- \* B - ISO 50001: Energy management standard, focusing on energy efficiency only.
- \* C - LEED: Building sustainability certification, not a management system.

Thus, Dis correct.

EPI DCFOM-Aligned Reference Concepts (Paraphrased)

- \* ISO 14001 is the recognized standard for environmental management systems.
- \* Supports sustainability, compliance, and environmental performance improvement.

#### NEW QUESTION # 46

When is the right moment to label assets?

- **A. The moment of unpacking the equipment**
- B. The moment of testing the equipment
- C. The moment support and maintenance contracts apply
- D. The moment of commissioning the equipment for production

**Answer: A**

Explanation:

EPI guidelines on asset management state that assets should be tagged and entered into the asset management database as early as possible, specifically:

At the moment of unpacking.

Reasons:

- \* Prevents loss or misplacement
- \* Ensures traceability during staging, testing, and installation
- \* Supports lifecycle tracking from the earliest stage
- \* Ensures accurate configuration and inventory management

Why other options are incorrect:

- \* A: Contract activation is unrelated to labeling.
- \* C: Testing occurs after unpacking; labeling must precede it.
- \* D: Commissioning is too late; the asset must already be tracked.

Thus, B is correct.

EPI DCFOM-Aligned Reference Concepts (Paraphrased)

- \* Asset labeling begins as soon as equipment is unpacked.
- \* Early tagging ensures full lifecycle traceability and compliance.

#### NEW QUESTION # 47

Several data center services in the service catalog charge the customer on the actual usage of those services.

What chargeback model is applied?

- **A. Measured Resource Usage (MRU)**
- B. Service Based Pricing (SBP)
- C. Tiered Flat Rate (TFR)
- D. Negotiated Flat Rate (NFR)

**Answer: A**

Explanation:

When customers are billed based on the actual consumption of services, this model is known as Measured Resource Usage (MRU).

MRU charges customers according to:

- \* Actual power consumption
- \* Actual cooling usage
- \* Actual rack utilization
- \* Actual bandwidth or cross-connect usage
- \* Actual resource usage metrics

This model aligns with transparency, fairness, and resource accountability.

Why other options are incorrect:

- \* A - SBP: Charges based on predefined service definitions, not usage.
- \* B - NFR: A single negotiated flat fee, regardless of usage.
- \* C - TFR: Flat fee bands or tiers, independent of precise usage.

Thus, D - MRU is correct.

EPI DCFOM-Aligned Reference Concepts (Paraphrased)

- \* MRU charges customers based on actual measured resource consumption.

\* Common in modern colocations to align costs with usage.

#### NEW QUESTION # 48

What is defined by the Recovery Time Objective (RTO)?

- A. The prioritized timeframes for resuming disrupted activities at a specified minimum acceptable capacity
- B. The minimum level of service required to be operational again
- C. The time within which the impacts of not resuming activities would become unacceptable to the organization
- D. The maximum age of the data to be restored in case of a disaster

**Answer: A**

#### NEW QUESTION # 49

What describes the term predictive maintenance?

- A. Routine, time or count-based maintenance
- B. Maintenance performed upon detection of potential issues
- C. Scheduled maintenance based on history of failure within the site
- D. Just-in-time maintenance based on monitoring equipment performance

**Answer: D**

Explanation:

Predictive maintenance is defined as:

"Maintenance executed based on real-time or trend-based performance monitoring to intervene just before failure occurs."

Predictive maintenance uses:

- \* Condition monitoring
  - \* Vibration analysis
  - \* Sensor data
  - \* Temperature, load, and performance metrics
  - \* Trend analysis
  - \* Analytics predicting impending failure
- This allows maintenance to be performed just-in-time, preventing unplanned downtime.

Why other options are incorrect:

- \* A describes preventive maintenance (routine/time-based).
- \* C describes reliability-centered or historical pattern scheduling.
- \* D is close but refers more to condition-based maintenance, which is a subset; predictive maintenance specifically uses monitoring to forecast failure, not just detect issues.

Thus, B is the most correct definition.

EPI DCFOM-Aligned Reference Concepts (Paraphrased)

- \* Predictive maintenance relies on monitoring equipment conditions and performance trends.
- \* It reduces downtime and optimizes maintenance schedules.

#### NEW QUESTION # 50

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