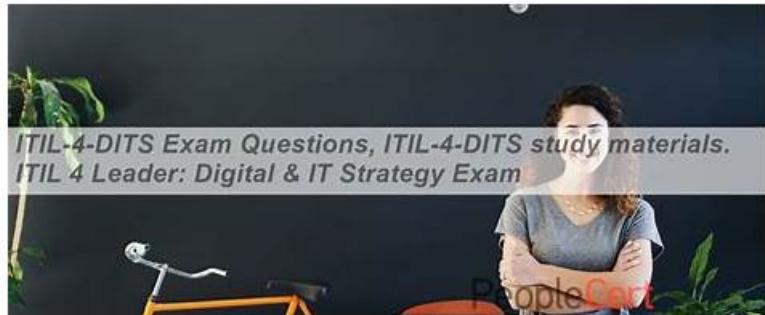


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## Dumps ITIL-4-DITS Reviews - ITIL-4-DITS Valid Test Question

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## Peoplecert ITIL 4 Leader: Digital & IT Strategy Exam Sample Questions (Q55-Q60):

### NEW QUESTION # 55

Which term includes the use of hardware and software to store, retrieve, transmit, and manipulate data?

- A. Digital technology
- B. Digital business

- C. Digital strategy
- D. Digital transformation

**Answer: A**

#### **NEW QUESTION # 56**

Why might an organization choose to Implement an Innovation even though it does not meet its minimum requirement for "return on Investment" (ROI)?

- A. The innovation is low risk
- B. The innovation is low cost
- C. The innovation will deliver significant benefit for the organization
- D. The innovation is essential for the a organization to survive

**Answer: C**

#### **NEW QUESTION # 57**

An organization has established a dear vision for digital transformation and has started their transformation journey. They have documented al their value streams and started to improve these. They use technology appropriately to maximize customer experience and operational excellence. They understand and manage risks, and they have a comprehensive approach to Identifying and using innovative Ideas.

What else do they need lot the digital transformation to succeed?

- A. Management of staff skills and competence
- B. Improved use of automation
- C. Linked processes and practices to value creation
- D. Management of threats and opportunities

**Answer: A**

Explanation:

Management of staff skills and competence is what the organization needs for the digital transformation to succeed. This means that the organization ensures that its staff have the necessary skills and competence to support the digital transformation and deliver value to customers. This can involve training, development, coaching, mentoring, recruitment, retention, and motivation of staff. Reference: ITIL 4 Leader: Digital and IT Strategy, page 68-69

#### **NEW QUESTION # 58**

Why might an organization choose to Implement an Innovation even though it does not meet its minimum requirement for "return on Investment" (ROI)?

- A. The innovation is low cost
- B. The innovation is low risk
- C. The innovation is essential for the a organization to survive
- D. The innovation will deliver significant benefit for the organization

**Answer: A**

#### **NEW QUESTION # 59**

Which statement about metrics is CORRECT?

- A. Lagging metrics predict what a is likely to happen in the future
- B. Legging metrics report what has been achieved
- C. Leading metrics ate difficult to measure, but easy to Influence
- D. Lagging metrics are easy to measure and to influence

**Answer: D**

## NEW QUESTION # 60

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