

Exam GCP-GCX Tips | Exam GCP-GCX Study Solutions



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TestkingPDF has launched the GCP-GCX exam dumps with the collaboration of world-renowned professionals. Genesys GCP-GCX exam study material has three formats: GCP-GCX PDF Questions, desktop Genesys GCP-GCX practice test software, and a GCP-GCX web-based practice exam.

Genesys GCP-GCX (Genesys Cloud CX Certified Professional-Consolidated) Certification Exam is a comprehensive certification program designed for professionals who work with the Genesys Cloud CX platform. GCP-GCX exam covers a wide range of topics related to the Genesys Cloud CX platform, including installation, configuration, and administration. Genesys Cloud CX Certified Professional - Consolidated Exam certification is recognized as a benchmark of expertise and proficiency in the use of the Genesys Cloud CX platform, and passing GCP-GCX Exam is a significant achievement for professionals in the field.

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If you are ready for the GCP-GCX exam for a long time, but lack of a set of suitable GCP-GCX learning materials, I will tell you that you are so lucky to enter this page. We are such GCP-GCX exam questions that you can use our products to prepare the exam and obtain your dreamed GCP-GCX certificates. We all know that if you desire a better job post, you have to be equipped with appropriate professional quality and an attitude of keeping forging ahead. And we can give what you need!

Taking and passing the Genesys GCP-GCX exam is an important step for professionals who work with the Genesys Cloud CX platform. It demonstrates a high level of proficiency in the platform and can lead to career advancement opportunities. Additionally, companies that use the Genesys Cloud CX platform may prioritize hiring and promoting individuals who hold the GCP-GCX certification, as it indicates that they have the skills and knowledge necessary to effectively manage and support the platform.

Genesys GCP-GCX Exam is a consolidated exam that includes multiple topics related to the Genesys Cloud CX platform. GCP-GCX exam covers topics such as creating and managing queues, routing strategies, and voice interactions. Candidates are also tested on their knowledge of the platform's reporting and analytics capabilities.

Genesys Cloud CX Certified Professional - Consolidated Exam Sample Questions (Q131-Q136):

NEW QUESTION # 131

You have just added a new document to Genesys Cloud CX, and want everyone in the organization to have access to it. What must you do to ensure that users can find the document when needed?

- A. Number the document such that it appears on the top of the list.
- **B. Add meaningful tags to the document.**
- C. Add a priority of "High" to the document.
- D. Ensure that the document name is easy to search for.

Answer: B

Explanation:

Adding meaningful tags to the document is what you must do to ensure that users can find the document when needed after you have added a new document to Genesys Cloud CX Collaborate Workspace. Tags are keywords or phrases that describe the content or purpose of a document in Workspace. Tags help users to find documents faster and easier by using filters or search queries based on tags. You can add tags to a document when you create or edit it in Workspace. Reference:

<https://help.mypurecloud.com/articles/add-tags-to-a-document/> <https://help.mypurecloud.com/articles/search-for-a-document/>

NEW QUESTION # 132

Which feature enables a voice interaction to interrupt an email interaction?

- A. Utilization
- B. Emergency Routing
- C. ACD Skills
- D. Scripts

Answer: A

NEW QUESTION # 133

What is a major advantage of the Genesys Cloud CX environment being a collection of microservices?

- A. Distributed data management
- B. Increased scalability and flexibility
- C. Easier to isolate and correct bugs

Answer: B

NEW QUESTION # 134

Files uploaded to the workspace can be shared with non-members of the Genesys Cloud CX organization.

- A. True
- B. False

Answer: A

NEW QUESTION # 135

Which report displays the length of each session for one or more agents over a specified period of time?

- A. Agent Metrics Report
- B. Agent Login-Logout Details Report
- C. Agent Quality Details Report
- D. Agent Activity Summary Report

Answer: B

NEW QUESTION # 136

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