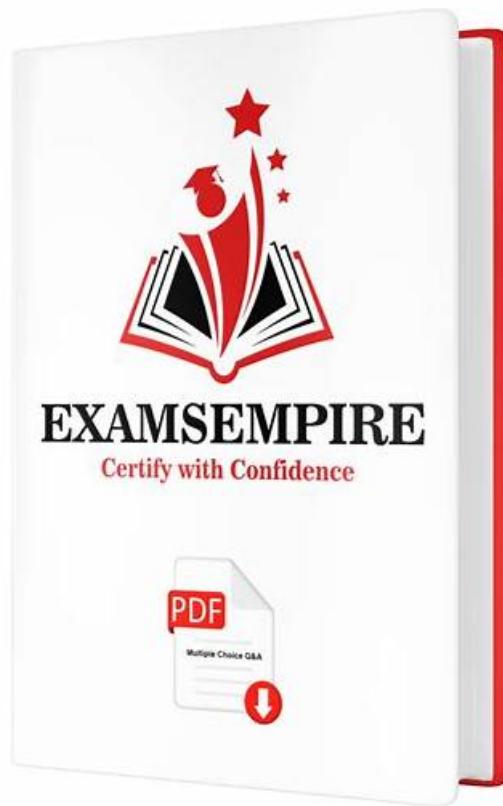# Plat-Admn-201 Latest Exam Guide, Plat-Admn-201 Reliable Test Review

Our Plat-Admn-201 exam questions are so excellent for many advantages. Firstly, the quality of our Plat-Admn-201 learning braindumps is very high. You may think that our Plat-Admn-201 training materials can only help you to start with confidence, but in fact, they cover the real exam questions and answers. And the accuracy of them will let you surprised. Secondly, the prices for the Plat-Admn-201 learning prep are really favorable for every candidate. Even the students can afford it.

Salesforce Plat-Admn-201 Exam Syllabus Topics:

Topic	Details
Topic 1	• Productivity and Collaboration: This domain addresses activity management, Chatter collaboration, Salesforce mobile app customization, and AppExchange applications including managed and unmanaged packages.
Topic 2	• Object Manager and Lightning App Builder: This domain focuses on Salesforce data architecture, including object relationships, field customization, page layout management, and understanding the implications of field deletions on dependent features.
Topic 3	• Configuration and Setup: This domain covers foundational administrative tasks including company settings, user interface configuration, user management with licenses and access controls, and implementing security measures through login restrictions and the Salesforce sharing model.
Topic 4	• Automation: This domain covers automation tools for streamlining business processes, including assignment and escalation rules, Flow configuration for various scenarios, and approval process setup.
Topic 5	• Agentforce AI: This domain introduces AI-powered agents in Salesforce, covering use cases, configuration in Agent Builder, security considerations, and troubleshooting agent permissions.

Plat-Admn-201 Reliable Test Review | Plat-Admn-201 Reliable Test Question

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Salesforce Certified Platform Administrator Sample Questions (Q99-Q104):

NEW QUESTION # 99
A Platform Administrator at Cloud Kicks needs to export a file of closed won opportunities from the last 90 days. The file should include the Opportunity Name, ID, Close Date, and Amount. What should the administrator use to export this file?

- A. Data Cloud Connection
- B. Data Import Wizard
- C. Data Loader
- D. Data Export Service

Answer: C

Explanation:
When an administrator needs to extract a specific subset of records (e.g., Opportunities filtered by stage and date) with specific fields, the Data Loader is the most appropriate tool . Data Loader is a client application that allows for bulk operations, including "Export" and "Export All"43. It allows the administrator to write a SOQL (Salesforce Object Query Language) query or use the built-in query builder to apply filters, such as StageName = 'Closed Won' and CloseDate = LAST_90_DAYS44. The Data Import Wizard (Option B) is primarily used for importing data and has very limited export capabilities, usually confined to simple CSV samples45454545. The Data Export Service (Option D), also known as "Weekly Export," is designed for full backup purposes; it exports the entire database into zip files and does not allow for specific filtering of records or fields for a quick ad-hoc report . Data Cloud (Option C) is a large-scale data platform and is overkill for a simple file export task47. Thus, for targeted, field-specific exports of 90 days of data, Data Loader is the standard choice .

NEW QUESTION # 100
Ursa Major Solar wants to automatically notify a manager about any cases awaiting a response from an agent for more than 2 hours after case creation. Which feature should a Platform Administrator use to fulfill this requirement?

- A. Case Escalation Rule
- B. Assignment Rule
- C. Formula field
- D. Omni-Channel Supervisor

Answer: A

Explanation:
Case Escalation Rules are the dedicated tool for time-based notifications and reassignments in Service Cloud. The Platform Administrator can set an escalation rule entry that triggers when a case is "Older than 2 hours" and meets specific status criteria (e.g., Status = New). The rule can then be configured to send an Email Notification to a manager or a specific distribution list. This ensures that management is alerted to potential SLA breaches. Assignment Rules (Option A) only run when a case is first created. Formula fields (Option C) can calculate time but cannot send notifications. Omni-Channel Supervisor (Option D) allows for real-time monitoring but does not provide automated email alerting based on specific time-elapsed thresholds.

NEW QUESTION # 101
The VP of sales at Cloud Kicks has a standard sales profile and is receiving an error message that prevents them from saving an opportunity. A Platform Administrator attempted the same edit without receiving an error. How should the administrator

troubleshoot this issue?

- A. Use an AppExchange product to troubleshoot.
- B. Log in as a system administrator to troubleshoot.
- C. Ask the user for their password so the admin can log in as the user.
- D. Use 'Login as' to log in as the user.

Answer: D

Explanation:
When a specific user encounters an error that an administrator cannot replicate, the most effective troubleshooting technique is to "Login as" that user. This feature, which must be enabled in the organization's login policies, allows the administrator to see exactly what the user sees and experience the system through their specific profile, role, and sharing permissions22. This is vital for identifying issues related to Validation Rules, Field-Level Security, or Record-Triggered Flows that might only trigger under specific user contexts. Logging in as a system administrator (Option A) is ineffective because administrators often bypass certain restrictions that apply to standard users4. Asking for a password (Option D) is a major security violation and is never required in Salesforce5. By using the "Login as" feature, the admin can pinpoint whether the error is caused by the user's data input or a specific permission conflict assigned to their profile.

NEW QUESTION # 102
A Platform Administrator wants to customize the navigation menu for users in the Salesforce mobile app. The organization has not yet implemented any Lightning apps for mobile use. Which statement about the Mobile Only app navigation is correct?

- A. The first four items in the Mobile Only navigation menu appear both in the navigation menu and in the navigation bar at the bottom of the screen.
- B. Lightning pages and Visualforce pages automatically appear in the Mobile Only navigation menu without requiring tabs to be created first.
- C. The Mobile Only app can be customized to show different navigation menus for different user profiles and permission sets.
- D. The Mobile Only app automatically includes all standard Salesforce objects in the navigation menu based on user permissions.

Answer: A

Explanation:
The Mobile Only app is the default navigation experience in the Salesforce mobile app when no other Lightning apps have been assigned to a user for mobile use64. In this configuration, the navigation menu is controlled globally via the "Salesforce Navigation" setup page6565. A key behavior of this interface is that the first four items placed in the navigation list become the "persistent" icons that appear in the navigation bar at the bottom of the mobile screen for quick access66. These same items also appear at the top of the "Menu" tab67. Option A is incorrect because pages must have a corresponding Tab created before they can be added to the navigation menu68. Option B is incorrect because the "Mobile Only" navigation is a single global setting for the entire org; if you need different menus for different profiles, you must create and deploy specific Lightning Apps69. Option D is incorrect because standard objects do not appear automatically; the administrator must explicitly add them to the navigation list in Setup70. Understanding this behavior is essential for ensuring mobile users have a streamlined and intuitive interface

NEW QUESTION # 103
The VP of sales at AW Computing would like sales reps to check in with their top account every Monday. The VP would like a dashboard component to show the status of the check-ins. What should a Platform Administrator configure to remind the reps to contact their top account?

- A. Enable the creation of recurring tasks.
- B. Create a time-based workflow task.
- C. Use a process email alert on the account.
- D. Add the email action to the page layout.

Answer: A

Explanation:
To ensure a consistent, weekly "check-in" occurs, the Platform Administrator should enable the creation of recurring tasks. This feature allows a sales rep to create a single task (e.g., "Monday Check-in") and set a recurring frequency of "Weekly" on

"Mondays." Salesforce then automatically generates the next task in the series once the current one is completed. This is the most effective way to provide reps with a constant reminder in their task list. Additionally, because these are standard Task records, the administrator can easily build a report and a dashboard component to track the completion status of these check-ins for the VP. Time-based workflow (Option A) is typically for one-off alerts based on a date field, not for a permanent weekly habit. Email actions (Option C) and alerts (Option D) notify users but do not create the trackable task record required for the dashboard component.

NEW QUESTION # 104

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