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Cisco 300-810 exam covers a wide range of topics, including the deployment and configuration of Cisco Unity Connection and Cisco Unity Express, Cisco Unified IM and Presence, Cisco Webex Teams, and Cisco Jabber. Candidates are also tested on their ability to troubleshoot these applications and integrate them with other Cisco collaboration solutions. Passing 300-810 Exam demonstrates the candidate's ability to implement and manage Cisco collaboration applications in a variety of settings, including small businesses, large enterprises, and service provider environments.

>> Exam 300-810 Cram <<

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The 300-810 exam covers topics related to Cisco Collaboration Applications, including Cisco Unity Connection, Cisco Unity Express, Cisco Unified IM and Presence, and Cisco Webex. 300-810 exam tests the candidate's ability to implement, configure, and troubleshoot these applications. 300-810 Exam also covers topics related to Cisco Collaboration APIs and automation protocols. The candidates are expected to have a thorough understanding of these topics to pass the exam.

Cisco Implementing Cisco Collaboration Applications Sample Questions (Q204-Q209):

NEW QUESTION # 204

Refer to the exhibit.

Users report that they cannot see the Chat Rooms icon on their Cisco Jabber clients. This feature works without issue in the lab. An

engineer reviews the Cisco IM&P and Jabber configuration and finds that the jabber-config.xml file is configured properly to support this feature. Which activity should be performed on the IM&P server to resolve this issue?

- A. Activate Cisco XCP Connection Manager in Cisco Unified Serviceability > Tools > Service Activation.
- B. Restart Cisco XCP Message Archiver in Cisco Unified Serviceability > Tools > Control Center - Feature Services.
- C. Restart XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Control Center - Network Services.
- D. **Activate XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Service Activation.**

Answer: D

NEW QUESTION # 205

An engineer is configuring SAML SSO for a Cisco Unified Communications Manager. After completing all required steps, the engineer wants to verify the status. Which CLI command provides the status of SAML SSO?

- A. utils saml status
- B. show saml status
- C. **utils sso status**
- D. show sso status

Answer: C

NEW QUESTION # 206

Refer to the exhibit.

□ Refer to the exhibit A collaboration engineer is troubleshooting an issue where a user is reporting that instant messages are not reaching the intended recipient. The engineer is unable to see the full instant message in the trace file. In which trace in the transaction must the engineer resolve this issue?

- A. Presence Engine
- B. **XCP Router**
- C. Client Profile Agent
- D. XCP Connection Manager

Answer: B

NEW QUESTION # 207

A company has a collaboration infrastructure with Cisco UCM and the Cisco IM and Presence service. A receptionist wants to control a landline phone with Cisco Jabber to make and receive calls from a computer. An engineer attempts this configuration but receives a "Connection Error" message. Which action resolves the issue?

- A. **Select Allow Control of Device from CTI in the Cisco UCM configuration of the landline phone.**
- B. Re-enter the receptionist's credentials on the Jabber configuration panel.
- C. Assign Standard CTI Secure Connection to the end user profile in Cisco UCM.
- D. Physically connect the receptionist's computer to the computer port of the landline phone.

Answer: A

Explanation:

Cisco Jabber's ability to control a desk phone (landline phone) from a computer using Computer Telephony Integration (CTI) requires specific configurations in Cisco Unified Communications Manager (UCM). The "Connection Error" message indicates that the Jabber client is unable to control the phone, likely because CTI control is not enabled for the device.

1. Allow Control of Device from CTI:

* In the Cisco UCM device configuration page for the receptionist's phone, the "Allow Control of Device from CTI" option must be enabled. This setting allows the phone to be controlled via CTI applications like Cisco Jabber.

2. CTI Configuration Overview:

* Ensure the user's end-user profile is associated with the phone.

* Assign the user to the appropriate CTI-enabled roles (e.g., Standard CTI Enabled and Standard CTI Secure Connection, if needed).

NEW QUESTION # 208

On a Cisco IM and Presence deployment, chat settings are edited, or one or more aliases are added to a chat node, but the changes are not reflected for users. Which service must be restarted for changes to be reflected?

- A. IM and Presence Manager Service
- B. **Cisco XCP Text Conference Manager Service**
- C. User Management Service
- D. TFTP Service

Answer: B

Explanation:

This option is the correct service to restart for changes to chat settings or chat node aliases to be reflected for users. The Cisco XCP Text Conference Manager Service is responsible for managing chat rooms and chat sessions on the IM and Presence Service. If this service is not restarted after making changes to chat configuration, the users may not see the updated settings or aliases. References:

* https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/10_5_1/CU
* https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/11_5_1/CU
* https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/11_5_1/cu

NEW QUESTION # 209

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