

最新的Introduction-to-IT認證考試的題目與答案

1. 项目团队发现项目有可能暴露于巨大的财务风险之中，若要管理这类风险，项目经理应该怎么做？
 - A. 回避 (Avoid)
 - B. 分享 (Share)
 - C. 转移 (Transfer)
 - D. 接受 (Accept)
2. 新项目经理正在制定项目管理计划，但项目经理对该项目领域没有经验，若要从中其他人的经验中获益，项目经理应该参考下列哪一项？
 - A. 团队绩效评估 (Team Performance assessment)
 - B. 绩效报告 (Performance report)
 - C. 历史信息 (Historical information)
 - D. 干系人登记册 (Stakeholder register)
3. 在项目过程中，发生了一个事件，该事件影响了项目成本，但是未影响到时间，项目团队识别为一个潜在的风险。若要限制该事件对于项目成本的影响，项目经理应该怎么做？
 - A. 查看风险登记册，确定既定的应对措施。
 - B. 分析该事件，包括对成本和时间的影响，并创建变更请求。
 - C. 制定权变措施，并立即实施，尽可能减少成本超支。
 - D. 执行敏感性分析，确定不同应对的成本超支灵活性。
4. 项目经理为客户领导一个产品开发项目，该项目由外部资金赞助，具有严格的付款计划和期限。在项目执行阶段，项目经理发现项目落后于进度。项目经理应该怎么做？
 - A. 执行进度压缩，满足既定的期限要求。
 - B. 签发变更请求，并让客户批准。
 - C. 不采取任何措施，因为合同没有规定产品延迟交付的处罚条款。
 - D. 减少质量审计的数量，实现按时交付。
5. 团队成员转移到新项目，项目经理转移到组织中的不同项目上，在检查组织项目的状态时，项目管理办公室通知说，该项目的合同未正常收尾，项目经理被要求纠正这个问题。项目经理应审查下列哪一项？
 - A. 记录管理系统 (Records management system)
 - B. 范围管理计划 (Scope management plan)
 - C. 采购审计 (Procurement audits)
 - D. 范围核实 (Scope verification)

P.S. VCESoft在Google Drive上分享了免費的2026 WGU Introduction-to-IT考試題庫：<https://drive.google.com/open?id=1gixqzDq4jMbIN5NxAa2HEtNj64LxtYOJ>

你對自己現在的工作滿意嗎？對自己正在做的事情滿意嗎？想不想提升自己的水準呢？多掌握一些對工作有用的技能吧。那麼，在IT領域工作的你，當然是應該選擇參加IT認定考試獲得認證資格了。因為這樣可以更好地提升你自己。而且，最重要的是，你也可以向別人證明你掌握了更多的工作技能。那麼，快來參加WGU的Introduction-to-IT考試吧。這個考試可以幫助你實現你自己的願望。對通過這個考試沒有信心也沒關係。因為你可以來VCESoft找到你想要的幫手和準備考試的工具。VCESoft的考考試資料一定能幫助你獲得Introduction-to-IT考試的認證資格。

WGU Introduction-to-IT 考試大綱：

主題	簡介
主題 1	<ul style="list-style-type: none">• Structure, function, and security associated with networks: This section of the exam measures skills of IT Support Specialists and outlines the basic components of networks, how they operate, and the security needed to protect them. It provides a simple view of how network structures support communication and how security measures protect information.

主題 2	<ul style="list-style-type: none"> • Role of the IT department in IT infrastructure management, disaster recovery, and business continuity processes: This section of the exam measures skills of Systems Administrators and explains how the IT department manages infrastructure and supports recovery processes to keep operations running during disruptions. It introduces how IT teams protect systems, restore services, and maintain continuity for the business.
主題 3	<ul style="list-style-type: none"> • Introduction to IT: This section of the exam measures the skills of IT Support Specialists and explains information technology as a discipline, along with how the IT department supports business activities. It provides a simple overview of different IT areas such as systems and services, networks and security, scripting and programming, data management, and the business side of IT. Learners see how these areas connect with each other and how they contribute to organizational operations.
主題 4	<ul style="list-style-type: none"> • Data management functions in databases: This section of the exam measures the skills of Systems Administrators and summarizes the basic functions involved in managing data within databases. It introduces how data is stored, organized, and accessed, giving learners a simple understanding of how essential database tasks support business information needs.
主題 5	<ul style="list-style-type: none"> • Basics of Programming Languages in Software Development: This section of the exam assesses the skills of IT Support Specialists and covers the fundamental purpose of programming languages in software development. It provides a simple description of how programming works and how developers use languages to build tools and applications.

>> Introduction-to-IT最新題庫 <<

看到Introduction-to-IT最新題庫，通過了WGU Introduction to IT考試的一半

WGU 的 Introduction-to-IT 考古題是從Prometric或VUE考試中心取得的最新原始考題，由資深講師和技術專家精心打造的完美產品，保證了 Introduction-to-IT 產品的高品質和真實性。已經幫助很多考生成功通過考試，擁有了 VCESoft Introduction-to-IT 考題您就可以實現理想，適合全球考生都能通用的模擬試題。因為最新的 Introduction-to-IT 擬真試題可以為你的複習和看書減輕很多的煩惱。

最新的 Courses and Certificates Introduction-to-IT 免費考試真題 (Q73-Q78):

問題 #73

What is an important strategy of business continuity planning?

- A. User authentication
- **B. Data mirroring**
- C. Data encryption
- D. Service variety

答案：B

解題說明：

Data mirroring is an important business continuity strategy because it maintains a synchronized copy of data on a separate storage system or site. In Information Technology, mirroring supports rapid recovery by ensuring that if the primary data store fails, an up-to-date replica is available to restore operations. Mirroring may be implemented through storage replication, database replication, or real-time backup technologies, and it is often used for high-availability systems that require minimal data loss. This approach directly supports business continuity goals by reducing recovery time and limiting the recovery point, meaning less data is lost between the failure and the restored system. User authentication and data encryption are critical security controls, but they do not by themselves ensure operational continuity after outages or disasters. Service variety is not a standard continuity strategy term in most IT curricula. Business continuity focuses on redundancy, replication, failover, and recovery processes. Since mirroring creates a continuously updated duplicate of critical data, it is a core strategy used to maintain availability and speed restoration. Therefore, the correct answer is data mirroring.

問題 #74

A programmer needs to create a variable that holds the plus sign + for the addition operation. What is the name of the data type that should be used?

- A. Integer
- B. Character string
- C. Floating point
- **D. Character**

答案: D

解題說明:

A plus sign is a single symbol, so the correct data type is character. In Information Technology and programming fundamentals, a character data type is used to store exactly one character, such as a letter, digit, punctuation mark, or operator symbol. Examples include A, 7, #, and +. This differs from a character string, which stores multiple characters together, such as words, phrases, or product names. Integer and floating-point types are numeric and intended for arithmetic values, not symbolic operators. In many programming languages and database systems, characters are stored using an encoding standard such as ASCII or Unicode, allowing symbols like + to be represented consistently. Selecting the correct data type is important for validation and storage: a character field can be constrained to length 1, ensuring the variable cannot accidentally store multiple symbols or text. Because the requirement is to store a single plus sign symbol, the appropriate data type is character.

問題 #75

What is the generation of computing known for natural language processing and machine learning capabilities?

- A. Fourth
- B. Third
- C. Second
- **D. Fifth**

答案: D

解題說明:

The fifth generation of computing is commonly associated with artificial intelligence, including natural language processing and machine learning capabilities. In standard Information Technology history, the fifth generation represents a shift from mainly hardware-driven improvements to systems designed to mimic human-like reasoning and communication. Natural language processing focuses on enabling computers to understand and respond to human language, while machine learning allows systems to improve performance by learning from data rather than relying only on fixed, pre-programmed instructions. These capabilities depend on advanced algorithms, large datasets, and powerful computing architectures, including parallel processing and high-performance computing resources. Earlier generations were defined primarily by hardware advancements: vacuum tubes in the first generation, transistors in the second, integrated circuits in the third, and microprocessors in the fourth. Although some AI research existed earlier, the fifth generation is the one most clearly linked in IT documents and curricula with intelligent systems, expert systems, language understanding, and learning-based approaches. Therefore, the correct generation for natural language processing and machine learning is the fifth generation.

問題 #76

A factory machine is turned on at 8:00 a.m. and is turned off at 5:00 p.m. The average output of the machine is 1,200 units per hour. Which term describes the statement, "It is 4:30 p.m., so the machine is still running," based on the data-information-knowledge-wisdom DIKW hierarchy?

- A. Data
- B. Information
- **C. Knowledge**
- D. Wisdom

答案: C

解題說明:

The statement, "It is 4:30 p.m., so the machine is still running," reflects knowledge in the DIKW hierarchy because it applies known

schedule information to infer the current state. The times 8:00 a.m. and 5:00 p.m. represent information about operating hours once they are organized and given context. The time 4:30 p.m. is a data point, but the reasoning step, concluding the machine is still running because the current time falls within the operating window, is an application of that information. This inference is what separates knowledge from simple information. In Information Technology and operations management, this resembles using rules or business logic to deduce system status from logged schedules and timestamps. It is not wisdom because it does not involve deciding what should be done or weighing broader consequences. It is not merely information because it is not just a stated fact like the schedule; it is a conclusion drawn from the facts. Therefore, the DIKW level best matching this statement is knowledge.

問題 #77

What is the role of professional associations regarding ethics standards in the IT profession?

- A. To provide licensing and accreditation of IT professionals
- B. To address ethical expectations for all IT professionals as the industry-wide Association of IT Professionals (AITP)
- **C. To provide valuable ethical guidelines to IT professionals as they perform their work**
- D. To engage in the development, adoption, and use of globally-accepted, industry-leading practices for all IT professionals

答案： C

解題說明：

1. Providing Valuable Ethical Guidelines to IT Professionals:

- o Professional associations establish codes of ethics and codes of conduct that outline expected behavior for IT professionals.
- o These guidelines address ethical considerations related to privacy, security, honesty, and professional responsibility.
- o By adhering to these standards, IT professionals contribute to the well-being of society and uphold the public good¹.

2. Engaging in the Development and Adoption of Industry-Leading Practices:

- o Associations collaborate with industry experts to develop globally-accepted best practices.
- o They promote ethical behavior by disseminating these practices through seminars, conferences, and certification courses.
- o By following these standards, IT professionals ensure the integrity and trustworthiness of their work².

References

*ACM Code of Ethics and Professional Conduct: The ACM (Association for Computing Machinery) provides a comprehensive code of ethics for computing professionals.

*Chapter 8: The Making of a Profession: Values, Ethics, and Conducts: This chapter discusses the role of professional associations in establishing ethical guidelines.

*Code of Professional Ethics | IS/IT Certifications | ISACA: ISACA (Information Systems Audit and Control Association) emphasizes compliance and governance in IT ethics³.

*Ethics and the IT Professional | EDUCAUSE Review: Various associations, including AITP (Association of Information Technology Professionals), contribute to ethical guidance

問題 #78

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人生舞臺的大幕隨時都可能拉開，關鍵是你願意表演，還是選擇躲避，能把在面前行走的機會抓住的人，十有八九都是成功的。所以你必須抓住VCESoft這個機會，讓你隨時可以展現你的技能，VCESoft WGU的Introduction-to-IT考試培訓資料就是你通過認證的最有效的方法，有了這個認證，你將在你人生的藍圖上隨意揮灑，實現你的夢想，走向成功。要做就做一個勇往直前的人，那樣的人生才有意義。

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