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APPIAN Analyst Certification Prep - Solution Assessment and Validation Questions and Answers 100% Verified | Updated 2024

What is the purpose of a usability test? - ANSWER The purpose of a usability test is to evaluate how easy it is for users to use a system by conducting tasks with it and observing their behavior. It is used to assess the system's usability and identify any problems users may have while working with the system.

What is the difference between a functional test and a system test? - ANSWER A functional test is used to validate if the system works in accordance with the functional requirements specified. A system test is used to make sure the system meets the quality requirements and integrates with the environment, other systems, and other components.

What is the purpose of a system integration test? - ANSWER The purpose of a system integration test is to make sure that the system works properly when integrated with other systems, components, and the environment. It is used to ensure that the system meets the quality requirements.

What tools can be used to perform automated testing? - ANSWER Tools that can be used to perform automated testing include unit testing frameworks, GUI testing frameworks, performance testing tools, and static analysis tools.

What techniques can be used to perform manual testing? - ANSWER Techniques that can be used to perform manual testing include visual inspection, white box testing, black box testing, and exploratory testing.

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Appian Certified Analyst Sample Questions (Q32-Q37):

NEW QUESTION # 32

Which is an accurate statement about application security?

- A. Admins require an account in Appian to use the Admin Console, while all other basic user actions can be done without an account.
- B. Any user can develop and access an Appian application without an account. However, deployments cannot be done without an account.
- **C. Every user must have an account created in Appian in order to develop, administer, and/or access an Appian application.**
- D. Developers require an account in Appian, while any users can access an Appian application without an account.

Answer: C

Explanation:

In Appian, every user who needs to interact with the platform, whether for development, administration, or accessing applications, must have an account. This is a fundamental security measure to ensure that only authorized users can interact with the system.

Appian Security Overview:

Each user account in Appian has specific permissions based on roles, ensuring that users can only access what they are authorized to.

This applies to all levels of interaction, from basic users to administrators and developers.

Why Not Other Options?:

A . Incorrect, as even basic users require accounts to access applications.

C and D . Incorrect, as they suggest that certain actions can be performed without an account, which is not the case.

References:

Appian Security Guide: User Management and Security

Ensuring that all users have accounts is a critical aspect of maintaining security and control within the Appian environment.

NEW QUESTION # 33

According to best practices, which two types of tests should be considered during user acceptance testing (UAT)?

- A. Load testing
- **B. Functional testing**
- C. Platform security testing
- **D. Regulation acceptance testing**

Answer: B,D

Explanation:

Regulation Acceptance Testing (C): During User Acceptance Testing (UAT), it is essential to ensure that the application complies with industry regulations and standards. Regulation acceptance testing focuses on verifying that the system adheres to legal and compliance requirements specific to the industry or region where the application will be used. This ensures that the application meets all necessary regulatory guidelines before going live.

Appian Documentation - Testing and Validation Functional Testing (D): Functional testing is a critical component of UAT as it verifies that the application's functionality works as expected from the end-user's perspective. This includes validating that all features, workflows, and business processes perform correctly according to the specified requirements. UAT is the final phase where end-users interact with the application to confirm that it meets their needs and performs as intended.

Appian Documentation - Functional Testing Note: Load testing (A) and platform security testing (B) are important types of tests but are usually conducted during performance and security testing phases rather than UAT. UAT focuses more on ensuring the application meets business requirements and end-user expectations.

NEW QUESTION # 34

Which Appian object's primary purpose is to define the structure of related data for use in a process model?

- A. Expression Rule
- B. Constant
- C. Record
- **D. Custom Data Type (CDT)**

Answer: D

Explanation:

A Custom Data Type (CDT) in Appian is primarily used to define the structure of related data. It represents a structured data type composed of multiple fields, and it is often used in process models to define the shape of data that will be passed between different activities or stored in the database.

Custom Data Type (CDT) Overview:

CDTs allow developers to define a complex data structure that can include various data types, such as text, numbers, dates, and even nested CDTs.

They are essential for passing structured data within a process model and between Appian applications and external systems.

Why Not Other Options?:

B . Record: Used to represent a view of data from an external or internal source, focusing on displaying and interacting with that data rather than defining its structure.

C . Constant: Stores a fixed value that can be used throughout the application, but it does not define complex data structures.

D . Expression Rule: Encapsulates logic and calculations but does not define data structures.

References:

Appian Documentation on Custom Data Types: Custom Data Types (CDT)

Using CDTs ensures that the data used within process models is structured and consistent, enabling robust data handling across the application.

NEW QUESTION # 35

An organization wants to automate identification of its dissatisfied customers based on the ticket description and assign the appropriate team to provide a quick resolution.

What is the best way to auto-classify the dissatisfied customers as part of processing?

- A. Using a SAIL form
- B. Using a decision table
- C. Using a natural language connected system
- D. Using an image analysis connected system

Answer: C

Explanation:

The organization aims to automate the identification of dissatisfied customers based on the ticket description. To achieve this, leveraging natural language processing (NLP) capabilities is the most efficient method. Appian provides connected systems that allow integration with external NLP services. These services can analyze text data (such as ticket descriptions) to determine the sentiment or classify the text into predefined categories (like "dissatisfied customer").

Natural Language Connected System:

Appian can integrate with third-party NLP platforms such as Google Cloud Natural Language, AWS Comprehend, or Azure Text Analytics via connected systems.

These services analyze the text provided in the ticket description to detect sentiment, keywords, or specific categories indicating dissatisfaction.

Based on the analysis, the system can automatically assign the appropriate team to handle the case.

Why Not Other Options?:

B . Decision Table: While decision tables are useful for rule-based decisions, they are not suitable for interpreting unstructured text like ticket descriptions.

C . Image Analysis Connected System: This option is irrelevant as the task involves text processing, not image analysis.

D . SAIL Form SAIL forms are primarily used for user interface creation and are not intended for text analysis or classification.

Implementation in Appian:

Create a connected system to integrate with the chosen NLP service.

Configure the NLP service to analyze the text data and return the sentiment or classification results.

Based on the results, use process models to route the ticket to the appropriate team for resolution.

References:

Appian Documentation on Connected Systems: Appian Connected Systems

Appian Community Success Guide: Appian Delivery Methodology

Third-Party NLP Services Integration: Google Cloud NLP Documentation

NEW QUESTION # 36

You are trying to decide between using a side-by-side layout or a column layout.

Which resource should be referred to in order to make sure that best practices are followed?

- A. Appian UX Design Guide
- B. Appian Tutorials
- C. Appian Discussion Board
- D. Appian SAIL Recipes

Answer: A

Explanation:

The Appian UX Design Guide is the appropriate resource to consult when making decisions about layout choices like side-by-side versus column layouts. This guide provides best practices for designing user interfaces in Appian applications, ensuring that the UI is intuitive, responsive, and consistent with Appian's design principles. Referring to the UX Design Guide helps in making informed design decisions that enhance user experience. Appian UX Design Guide Note: While other resources like Appian Tutorials, Discussion Boards, and SAIL Recipes are useful for specific cases, the UX Design Guide is the primary reference for best practices in UI design.

NEW QUESTION # 37

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