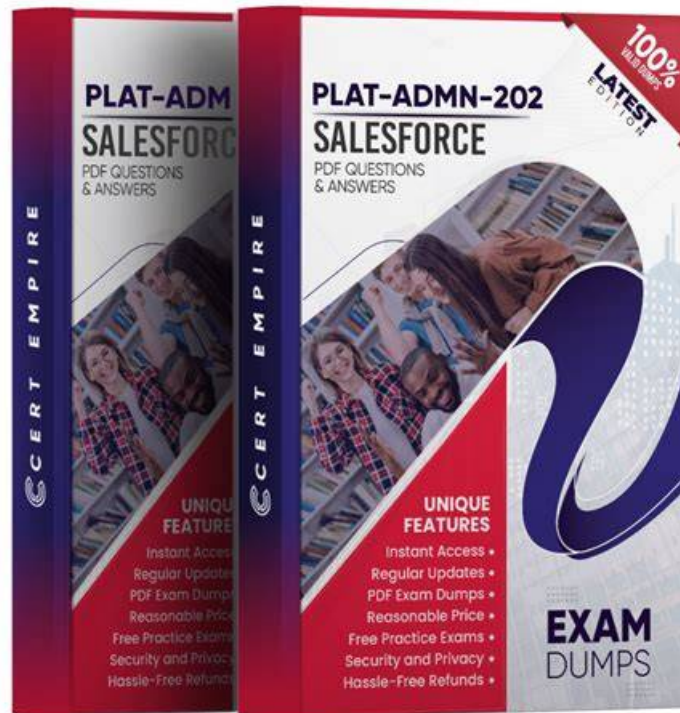


Salesforce Plat-Admn-202 Questions - Pass Exam With Ease (2026)



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Salesforce Plat-Admn-202 Exam Overview:

Certification Vendor:	Salesforce
Exam Name:	Salesforce Certified Platform App Builder
Exam Number:	Platform App Builder
Related Certifications:	Salesforce Administrator Salesforce App Builder
Certificate Validity Period:	12 months
Passing Score:	63%
Exam Price:	USD 200
Available Languages:	English, Japanese
Real Exam Qty:	65
Exam Duration:	105 minutes
Exam Format:	Multiple Choice, Multiple Select
Sample Questions:	Salesforce Plat-Admn-202 Sample Questions
Exam Way:	Online proctored or in-person at Salesforce testing centers
Pre Condition:	No mandatory prerequisites
Official Syllabus URL:	https://trailhead.salesforce.com/credentials/platformappbuilder

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Salesforce Plat-Admn-202 Exam Syllabus Topics:

Topic	Details
Topic 1	Business Logic and Process Automation: This section of the exam measures the skills of Process Automation Specialists and Salesforce Administrators and covers the key tools Salesforce provides to automate and enforce business logic. It focuses on using formula fields, roll-up summary fields, and validation rules to meet defined requirements. Candidates must also understand approval processes and know how to select the right automation tool to prevent conflicts or errors. The domain emphasizes evaluating business requirements and recommending automation solutions that maintain system stability and accuracy.
Topic 2	Salesforce Fundamentals: This section of the exam measures the skills of Salesforce Administrators and Junior Salesforce Consultants and covers the essential concepts needed to understand how Salesforce works at a foundational level. It focuses on recognizing when to use declarative tools versus programmatic customization, determining when AppExchange apps extend org capabilities, and understanding key methods for managing object, record, and field access. It also evaluates your ability to choose the right sharing model based on business needs and to apply reporting tools effectively, including report types and dashboards. Additionally, the domain reviews how to optimize the mobile experience through actions and layouts, and how Chatter can be used to support collaboration.
Topic 3	User Interface: This section of the exam measures the skills of Salesforce UI Designers and Lightning App Builders and covers the ways in which Salesforce interfaces can be customized to improve usability. It includes understanding available options for UI customization and demonstrating when to apply custom buttons, links, and actions. The domain also distinguishes between declarative and programmatic methods for incorporating Lightning components in applications, ensuring that the right approach is selected for different user interface needs.
Topic 4	Data Modeling and Management: This section of the exam measures the skills of Data Analysts and Salesforce Administrators and covers the core principles of designing and maintaining Salesforce data structures. It requires selecting the correct data model in various scenarios and understanding relationship types and how they influence reporting, record access, and the user interface. It also tests knowledge of field data types and the operational impact of changing them. The section includes evaluating the use of Schema Builder and understanding the considerations involved in importing and exporting data across internal and external sources.
Topic 5	App Deployment: This section of the exam measures the skills of Release Managers and Salesforce Administrators and covers the application lifecycle from planning through deployment. It requires determining the appropriate strategy when working with different sandboxes and managing milestones during development. Candidates must know when to use change sets and how to troubleshoot deployment issues. The section also includes understanding the implications of using unmanaged versus managed packages and selecting the correct deployment plan for various business scenarios.

Salesforce Certified Platform App Builder Sample Questions (Q55-Q60):

NEW QUESTION # 55

Universal Containers allows all employees to submit reviews for leadership using a custom object called Review. These Reviews

should only be visible to the HR department and the employee who submitted the record.
Which three steps should an app builder take to properly control access to Reviews?
Choose 3 answers

- A. Add a Master-Detail (User; field on the Review object.
- **B. Disable Grant Access Using Hierarchies.**
- **C. Create a criteria-based Sharing Rule for the HR Department.**
- D. Remove Review Read permission from non-HR Department user Profiles.
- **E. Set organization-wide default to Private.**

Answer: B,C,E

Explanation:

To control access to the Review custom object such that only the HR department and the submitting employee can see the reviews, the following steps should be taken:

A . Disable Grant Access Using Hierarchies:By default, Salesforce allows users higher in the role hierarchy to access records owned by users lower in the hierarchy. Since reviews should only be visible to HR and the submitting employee, you need to disable Grant Access Using Hierarchies on the Review object to prevent anyone else in the hierarchy from automatically gaining access to these records.

Record Access and Role Hierarchies

C . Create a criteria-based Sharing Rule for the HR Department:With the organization-wide default (OWD) set to Private, you'll need to create a criteria-based sharing rule to ensure that HR users can view the Review records. This rule would give HR access to the records based on a specified condition, such as all records of the Review object.

Reference:

E . Set organization-wide default to Private:Setting the organization-wide default (OWD) for the Review object to Private ensures that no user, other than the record owner (the submitting employee) and those explicitly granted access (HR), can see the Review records by default.

Why the other options are incorrect:

Option B: Add a Master-Detail (User) field on the Review object:This is not necessary in this scenario because the primary relationship is about controlling access through sharing rules, not creating a master-detail relationship. Moreover, this would complicate access control, which is better managed via sharing settings.

Option D: Remove Review Read permission from non-HR Department user Profiles:This step is redundant if the organization-wide default is set to Private. Profile permissions control the general ability to access the object, while the visibility of specific records is controlled by sharing rules and OWD. Removing read access via profiles would block all users, including the ones submitting the reviews, from accessing the object.

In summary, by disabling Grant Access Using Hierarchies, setting OWD to Private, and implementing a criteria-based sharing rule for HR, you can ensure that only HR and the submitting employee can view Review records.

NEW QUESTION # 56

Universal Containers (UC) has several large customers that sell their products through dealers. UC identifies and works with a single individual at each customer and at each dealer. Separate bills are sent to each customer and each dealer. These details need to be stored in a format that clearly displays the business entities and their appropriate representatives. How should an app builder implement these requirements?

- A. Create both customer and dealer as accounts, create account teams on each account and associate the dealer records with the parent account.
- **B. Create both customer and dealer as accounts, add each rep as a contact to the corresponding account and create an account hierarchy.**
- C. Create a single parent record, add each rep as a contact to the parent account and add each dealer as a child/group.
- D. Create a single account record, add each rep as a contact and create a custom dealer object.

Answer: B

Explanation:

The correct answer is B. Create both customer and dealer as accounts, add each rep as a contact to the corresponding account and create an account hierarchy.

Customers and dealers are both separate business entities, and separate bills are sent to each. In Salesforce, business entities are best represented as Accounts, while the single individual at each business should be stored as a Contact under the correct Account. Salesforce account hierarchy is used to show parent-child relationships between related accounts.

Why not D? Account Teams represent internal Salesforce users working on an account, not external customer/dealer representation.

NEW QUESTION # 57

Ursa Major Solar has a lookup relationship between a custom `Galaxy\_\_` object and a custom `Star\_\_` object. An app builder wants to create a roll-up summary field that counts the total number of `Star\_\_` records related to each `Galaxy\_\_` record. How would the current configuration impact the ability to achieve the desired result?

- A. The roll-up summary can be achieved by creating a formula field on the `Galaxy\_\_` object.
- B. The roll-up summary can be achieved by creating a formula field on the `Star\_\_` object.
- C. The lookup relationship will need to be converted to a master-detail relationship before a roll-up summary field can be created.
- D. A roll-up summary field will need to be created on the `Galaxy\_\_` object with a field filter that reflects all related `Star\_\_` records.

Answer: C

Explanation:

A roll-up summary field requires a master-detail relationship. Since Galaxy__c and Star__c currently have a lookup relationship, the app builder cannot create a standard roll-up summary field to count related Star__c records. The lookup must be converted to master-detail first, with Galaxy__c as the master and Star__c as the detail. Salesforce Trailhead confirms that roll-up summary fields display values on the master record based on directly related detail records in a master-detail relationship.

NEW QUESTION # 58

An app builder is loading data into Salesforce. To link the new records back to the legacy system, a field will be used to track the legacy ID on the Account object. For future data loads this ID will be used when upsetting records. Which two field attributes should be selected? Choose 2 answers

- A. Request
- B. Unique
- C. Text (encrypted)
- D. External ID

Answer: B,D

Explanation:

The correct answers are B. External ID and C. Unique.

The legacy ID field should be marked as External ID because Salesforce can use an external ID field to match records during import, integration, and upsert operations. Salesforce documentation confirms that external IDs can be used to create or update records through upsert.

The field should also be marked Unique so Salesforce prevents duplicate legacy ID values. Salesforce custom field attribute documentation states that the Unique option prevents duplicate field values.

Why others are incorrect:

A is incorrect because encrypted text is not the right choice for a matching legacy ID used in upserts.

D is not the best answer because making the field required does not enable upsert matching or prevent duplicate external IDs.

NEW QUESTION # 59

Cloud Kicks (CK) captures all shipping information in a custom object called Shipments__c. CK's app builder is tasked with creating an approval process to ensure department members can approve all overnight shipments. Where should the app builder route the approval request?

- A. Hierarchy field
- B. Queue
- C. Public group
- D. Role

Answer: B

Explanation:

The correct answer is B. Queue.

The approval request must go to department members who can approve overnight shipments. In Salesforce approval processes,

routing an approval to a queue is appropriate when a group of users can own or act on the approval request and any one of the queue members can handle it. Salesforce approval documentation describes approval processes as automation that specifies each approval step, including who receives the approval request.

A queue is better than a role or hierarchy field when the request needs to be handled by a department group rather than a single manager or a specific user from a hierarchy field.

A . Role is less appropriate because roles are for hierarchy-based access and routing.

C . Hierarchy field is used when routing to a user identified through a manager-style field.

D . Public group is used for sharing and grouping users, but approval queues are the standard routing choice for a group of approvers in this scenario.

NEW QUESTION # 60

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