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Salesforce Certified Slack Administrator Sample Questions (Q141-Q146):

NEW QUESTION # 141

What are two benefits of creating user groups for your workspace?
(Select the TWO best answers.)

- A. Sets permissions on who can view your workspace analytics.
- **B. Notifies a group of members who often need to be notified at once. For example: @managers**
- C. Sets channel management permissions at the workspace level.
- D. Assigns default Slack app integrations to users when they start working at the company.
- **E. Assigns default channels to users when they start working at the company.**

Answer: B,E

Explanation:

User groups provide two major benefits according to Slack official documentation:

"User groups allow you to quickly notify an entire group of people with an @mention (e.g., @designers, @managers)."

"They can also be configured so that new users assigned to the group are automatically added to default channels, streamlining onboarding." They do not control channel management permissions (B) or app integrations (E), nor do they affect workspace analytics permissions (C).

(Reference: Slack Administration Study Guide - Managing User Groups)

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NEW QUESTION # 142

Your company is on the Slack Enterprise Grid plan.

The marketing team is working on a new branding campaign and would like to add consultants to your org as Multi-Channel Guests.

What should the marketing team do to request access for these consultants?

(Select the best answer.)

- A. Direct message (DM) an Org Owner requesting that their consultants be added as guests.
- **B. Invite consultants through the workspace drop-down menu, and route approvals to a dedicated channel for admin approval.**
- C. @mention their Workspace Admin in the appropriate #proj channel to request guest access.
- D. Add the consultants as full members to provide the most flexibility in their ability to access necessary channels.

Answer: B

Explanation:

Slack documentation states:

"To add Multi-Channel Guests, workspace admins or owners should invite them via the workspace menu, and if necessary, route the requests through an approval process." Adding them as full members (B) would grant excessive access. DMing Org Owners (D) is inefficient and informal. @mentioning (C) is not the standard request process.

(Reference: Slack Administration Study Guide - Managing Guest Accounts on Enterprise Grid)

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NEW QUESTION # 143

You're planning a surprise milestone birthday party for your Team Leader virtually.

Currently, the planning committee consists of two direct team members, with plans to invite cross-functional friends.

What should you do to facilitate the conversation?

(Select the best answer.)

- A. Create a group direct message (group DM) with the two members of your team since they are the only ones involved in the planning process.
- B. Create a thread for planning in your existing team channel and @mention the team members on the planning committee.
- C. Create a new public channel for planning the birthday party, and add the planning committee as well as the cross-functional friends.
- **D. Create a new private channel for planning the birthday party, and add the planning committee as well as the cross-functional friends.**

Answer: D

Explanation:

Slack's best practices for private, sensitive, or surprise planning activities:

"Create a private channel when planning events that should remain confidential to a specific group of people." This protects the surprise. Public channels (A) expose planning. Group DMs (B) are limited (maximum of 8 people) and informal. A thread in a public space (C) is risky for surprises.

(Reference: Slack Administration Study Guide - Managing Sensitive Conversations)

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NEW QUESTION # 144

You're an Org Admin for an organization with an Enterprise Grid plan. You receive a list of several full members who will be leaving the organization in 5 days, with the instruction to deactivate their accounts after their departure. What is the best way to do this?

- A. Contact Slack via /feedback to get the members deactivated.
- B. Request the Primary Org Owner do this, as they are the only one who can perform this action.
- C. Deactivate the members in the Organization Settings 'Members' tab.
- **D. Deactivate the members utilizing the SCIM API.**

Answer: D

Explanation:

Slack recommends:

"When using SCIM provisioning, admins can automate the deactivation of user accounts through the SCIM API, ensuring synchronization with identity provider (IdP) data." Deactivating manually through the Org Settings (A) is possible but less efficient and scalable. Contacting Slack via /feedback (B) is not appropriate for standard admin tasks. Deactivation is not limited to Primary Org Owners only (D).

(Reference: Slack Administration Study Guide - User Lifecycle Management with SCIM)

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NEW QUESTION # 145

Cristina is evaluating a Slack app's security and notices that it has the following scopes present: channels:write and chat:write:user.

Based on those scopes, which TWO actions can the app perform in Slack? (Choose two.)

- A. Upload files
- B. Access group direct messages
- **C. Modify public channels**
- **D. Send messages as a member**

Answer: C,D

Explanation:

The scopes mentioned allow the following:

* channels:write - allows the app to create, archive, or modify public channels.

* chat:write:user - allows the app to send messages on behalf of a user.

According to Slack's API documentation:

"channels:write grants permission to manage public channels, while chat:write:user grants permission to send messages as a user rather than as the app." Uploading files would require the files:write scope, and accessing group DMs would require groups:read or groups:history, neither of which are mentioned.

(Reference: Slack Administration Study Guide - App Scopes and Permissions)

NEW QUESTION # 146

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