

ISO-9001-Lead-Auditor問題無料 & ISO-9001-Lead-Auditorテスト内容

Audit evidence	ISO 9001 Clause 8 extract
Four of the 10 pallets of stock sampled in the warehouse were not labelled.	<input type="text"/>
A damaged pallet of stock seen in the quarantine area was making liquid onto the floor.	<input type="text"/>
One of the fork-lift truck drivers had no fork-lift truck driving licence.	<input type="text"/>
There was no pest control provision in the warehouse.	<input type="text"/>
Five pallets of temperature-sensitive stock items were being stored at ambient as the chilled storage facility was full.	<input type="text"/>

to complete the table, click on the blank section you want to complete so it is highlighted in red and then click on the ISO 9001 Clause 8 extracts listed below. Alternatively, drag and drop each clause to the audit evidence that applies.

"8.5.2...shall use suitable means to identify outputs..."

"8.5.1 e ...shall include, as applicable...the appointment of competent persons..."

"8.1...shall plan, implement and control the processes..."

"8.7.1...shall ensure that outputs that do not conform to their requirements are identified and controlled..."

"8.5.4...shall preserve the outputs during production and service provision..."

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 プ: https://drive.google.com/open?id=1aCXbfy5_1LFdg67c5Nh9Cq5rG3U4ws_n

インターネット時代に当たるなので、パソコン上のPECBのISO-9001-Lead-Auditor試験についての情報は複雑で区別するのは困難なことであると思われます。それで、我々GoShikenの高質で完備なISO-9001-Lead-Auditor問題集を勧めて、あなたの資料を選んでかかる時間のロスを減少し、もっと多くの時間を利用してISO-9001-Lead-Auditor問題集を勉強します。

PECB ISO-9001-Lead-Auditor 認定試験の出題範囲:

トピック	出題範囲
トピック 1	<ul style="list-style-type: none"> Managing an ISO 9001 audit program: This topic evaluates your abilities to establish and managing a QMS audit program.
トピック 2	<ul style="list-style-type: none"> Conducting an ISO 9001 audit: It evaluates your skills to conduct a QMS audit.
トピック 3	<ul style="list-style-type: none"> Quality management system (QMS) requirements: It assesses your abilities to point out and explain different requirements for a quality management system based on ISO 9001.
トピック 4	<ul style="list-style-type: none"> Preparing an ISO 9001 audit: This topic covers sub-topics related to preparing a quality management system audit.
トピック 5	<ul style="list-style-type: none"> Fundamental audit concepts and principles: Questions about interpreting and applying the main concepts and principles related to a QMS audit appear in this topic.

>> ISO-9001-Lead-Auditor問題無料 <<

素敵なISO-9001-Lead-Auditor問題無料 & 合格スムーズISO-9001-Lead-

Auditorテスト内容 | 権威のあるISO-9001-Lead-Auditor学習教材 QMS ISO 9001:2015 Lead Auditor Exam

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PECB QMS ISO 9001:2015 Lead Auditor Exam 認定 ISO-9001-Lead-Auditor 試験問題 (Q22-Q27):

質問 # 22

Scenario 1: AL-TAX is a company located in California which provides financial and accounting services. The company manages the finances of 17 companies and now is seeking to expand their business even more. The CEO of AL-TAX, Liam Durham, claims that the company seeks to provide top-notch services to their clients. Recently, there were a number of new companies interested in the services provided by AL-TAX. In order to fulfill the requirements of new clients and further improve quality, Liam discussed with other top management members the idea of implementing a quality management system (QMS) based on ISO 9001. During the discussion, one of the members of the top management claimed that the size of the company was not large enough to implement a QMS. In addition, another member claimed that a QMS is not applicable for the industry in which AL TAX operates. However, as the majority of the members voted for implementing the QMS, Liam initiated the project. Initially, Liam hired an experienced consultant to help AL-TAX with the implementation of the QMS. They started by planning and developing processes and methods for the establishment of a QMS based on ISO 9001. Furthermore, they ensured that the quality policy is appropriate to the purpose and context of AL TAX and communicated to all employees. In addition, they also tried to follow a process that enables the company to ensure that its processes are adequately resourced and managed, and that improvement opportunities are determined. During the implementation process, Liam and the consultant focused on determining the factors that could hinder their processes from achieving the planned results and implemented some preventive actions in order to avoid potential nonconformities. Six months after the implementation of the QMS, AL-TAX conducted an internal audit. The results of the internal audit revealed that the QMS was not fulfilling all requirements of ISO 9001. A serious issue was that the QMS was not fulfilling the requirements of clause 5.1.2 Customer focus and had also not ensured clear and open communication channels with suppliers. Throughout the next three years, the company worked on improving its QMS through the PDCA cycle in the respective areas. To assess the effectiveness of the intended actions while causing minimal disruptions, they tested changes that need to be made on a smaller scale. After taking necessary actions, AL-TAX decided to apply for certification against ISO 9001. Based on the scenario above, answer the following question:
According to scenario 1, AL-TAX determined the factors that could hinder their processes from achieving the planned results and implemented preventive actions. This means they employed:

- A. Compliance requirements and regulations
- **B. Risk-based thinking**
- C. The process approach

正解: B

解説:

Comprehensive and Detailed In-Depth Explanation:

ISO 9001:2015 emphasizes risk-based thinking, which helps organizations identify factors that could prevent achieving planned results and take preventive action. Clause 6.1 (Actions to Address Risks and Opportunities) requires organizations to determine risks and opportunities and implement actions to mitigate potential negative impacts.

In the scenario, AL-TAX identified potential risks and implemented preventive actions, aligning with risk-based thinking. ISO 9001:2015 integrates risk management throughout the standard, ensuring processes are designed to minimize uncertainties.

Reference:

ISO 9001:2015, Clause 6.1 - Actions to Address Risks and Opportunities

ISO 9001:2015, Clause 0.3.3 - Risk-Based Thinking

質問 # 23

Scenario 4:

TD Advertising is a print management company based in Chicago. The company offers design services, digital printing, storage, and distribution. As TD expanded, its management recognized that success depended on adopting new technologies and improving quality.

To ensure customer satisfaction and quality improvement, the company decided to pursue ISO 9001 certification.

After implementing the QMS, TD hired a well-known certification body for an audit. Anne Key was appointed as the audit team leader. She received a document listing the audit team members, audit scope, criteria, duration, and audit engagement limits.

Anne reviewed the document and approved the audit mandate. The certification body and TD's top management signed the certification agreement.

Before contacting TD, Anne reviewed the audit scope and noticed that TD made changes to it due to the adoption of new printing equipment. However, Anne disagreed with the changes, stating they would affect the audit timeline. She considered withdrawing from the audit.

In scenario 4, the audit team determined the audit feasibility by considering only the resources available for the audit. Is this acceptable?

- A. Yes, because the audit team leader has final authority over audit feasibility.
- B. Yes, considering only the resources available for the audit is sufficient for determining the audit feasibility.
- **C. No, because other factors should be considered when determining the audit feasibility, such as information needed to plan the audit, the cooperation of the auditee, duration of the audit, etc.**
- D. No, the audit feasibility should be determined by TD's top management.

正解: C

解説:

Comprehensive and Detailed In-Depth Explanation:

An audit's feasibility must be assessed using multiple factors, not just resource availability.

Clause References:

* ISO 19011:2018, Clause 5.3 - Establishing the Audit Program: Requires consideration of logistical, technical, and cooperation factors when assessing audit feasibility.

* ISO/IEC 17021-1:2015, Clause 9.1.3 - Determining Feasibility of the Audit: Requires evaluating more than just resources to ensure a successful audit.

Why is the Correct Answer B?

* Audit feasibility should consider:

* Availability of information (documents, records).

* Cooperation from the auditee.

* Operational conditions that might affect the audit.

* Scope and complexity of the QMS being audited.

* Resource availability alone is not enough to determine feasibility.

Why are the Other Options Incorrect?

* A (Top management determines feasibility) # Incorrect because feasibility is determined by the certification body, not the auditee.

* C (Resources alone are sufficient) # Incorrect because other key factors must be evaluated.

* D (Final authority lies with the audit leader) # Incorrect because ISO requires multiple factors to be considered, not just an auditor's decision.

Reference:

ISO 19011:2018, Clause 5.3 - Establishing the Audit Program

ISO/IEC 17021-1:2015, Clause 9.1.3 - Determining Feasibility of the Audit

質問 # 24

Knowledge and skills are requirements of the auditor's competence. Select two from the following topics of knowledge that apply to every member of an audit team auditing an ISO 9001 quality management system.

- A. Requirements of auditee's interested parties other than customers
- B. Organisation's market sector
- **C. ISO 19011 Audit principles**
- D. Organisation's processes
- E. Organisation's invoicing and profits of the last 5 years
- **F. Requirements of ISO 9001**

正解: C、F

解説:

According to ISO 9001:2015, clause 7.2, an auditor shall have the competence to:

Understand the requirements of ISO 9001 and how they relate to the audit
Understand the organization's quality management system and its processes

Understand the applicable legal, regulatory, contractual and other requirements that affect the audit

Understand the needs and expectations of interested parties other than customers
Plan and conduct audits in accordance with ISO 19011

Evaluate audit evidence and draw appropriate conclusions
Communicate audit findings effectively

Therefore, knowledge of ISO 9001 requirements and ISO 19011 audit principles are essential for every member of an audit team auditing an ISO 9001 quality management system.

References:

ISO 9001:2015 - Quality management systems - Requirements

ISO 19011:2018 - Guidelines for auditing management systems

質問 # 25

XYZ Corporation is an organisation that employs 100 people. As audit team leader, you are conducting a certification audit at Stage 1. When reviewing the quality management system (QMS) documentation, you find that quality objectives have been set for every employee in the organisation except top management.

The Quality Manager complains that this has created a lot of resistance to the QMS, and the Chief Executive is asking questions about how much it will cost. He asks for your opinion on whether this is the correct method of setting objectives.

Three months after Stage 1, you return to XYZ Corporation to conduct a Stage 2 certification audit as Audit Team Leader with one other auditor. You find that the Quality Manager has cancelled the previous quality objectives for all employees and replaced them with a single objective for himself. This states that "The Quality Manager will drive multiple improvements in the QMS in the next year". The Quality Manager indicates that this gives him the authority to issue instructions to department managers when quality improvement is needed. He says that this approach has the full backing of senior management. He shows you the latest Quality Improvement Request that was included in the last management review.

After further auditing, the issues below were found. Select three statements that apply to the term 'audit trail'

- A. Limited knowledge of the content of Quality Improvement Requests by departmental staff.
- B. Quality improvements not aligning with the quality policy.
- C. Top management claim not to be aware of the improvement request (QI/12/20/HR-3) initiated by the Quality Manager.
- D. Evaluation of the results of the improvement action not always documented by the Quality Manager.
- E. The single quality objective set for the organisation by the Quality Manager.
- F. Decisions on improvement action timescales not involving departmental managers.

正解: A、D、F

解説:

Based on the scenario and the concept of an 'audit trail' within the context of ISO 9001, the three statements that apply would likely be:

A: Decisions on improvement action timescales not involving departmental managers. This indicates a lack of involvement and communication with those responsible for implementing the improvements, which is a key part of an effective audit trail.

B: Evaluation of the results of the improvement action not always documented by the Quality Manager.

Proper documentation is essential for an audit trail, as it provides evidence that actions have been evaluated and are effective.

C: Limited knowledge of the content of Quality Improvement Requests by departmental staff. An audit trail should ensure that all relevant parties are aware of and understand the actions being taken, which is not the case here.

These points suggest issues with the communication, documentation, and involvement of relevant personnel in the quality management system processes, which are crucial for maintaining an effective audit trail and, by extension, a robust quality management system.

質問 # 26

You are carrying out an audit at a single-site organisation seeking certification to ISO 9001 for the first time.

The organisation manufactures cosmetics for major retailers.

You are interviewing the Manufacturing Manager (MM).

You: "I would like to begin by looking at the cleaning controls."

MM: "We record the cleaning of the equipment at the end of every batch. This document details the minimum cleaning frequency and the procedures to follow for all areas and each item of equipment. The person who carries out the cleaning puts their initial on the document and records the time and date alongside." Narrative: You sample production records over 3-days and note down evidence of nonconformity as per the table below.

□

正解:

解説:

□

質問 # 27

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ISO-9001-Lead-Auditorテスト内容: <https://www.goshiken.com/PECB/ISO-9001-Lead-Auditor-mondaishu.html>

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