

# Quiz 2026 Salesforce Accurate Actual Plat-Admn-202 Test Answers

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## Salesforce Plat-Admn-202 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>User Interface: This section of the exam measures the skills of Salesforce UI Designers and Lightning App Builders and covers the ways in which Salesforce interfaces can be customized to improve usability. It includes understanding available options for UI customization and demonstrating when to apply custom buttons, links, and actions. The domain also distinguishes between declarative and programmatic methods for incorporating Lightning components in applications, ensuring that the right approach is selected for different user interface needs.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Business Logic and Process Automation: This section of the exam measures the skills of Process Automation Specialists and Salesforce Administrators and covers the key tools Salesforce provides to automate and enforce business logic. It focuses on using formula fields, roll-up summary fields, and validation rules to meet defined requirements. Candidates must also understand approval processes and know how to select the right automation tool to prevent conflicts or errors. The domain emphasizes evaluating business requirements and recommending automation solutions that maintain system stability and accuracy.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>Salesforce Fundamentals: This section of the exam measures the skills of Salesforce Administrators and Junior Salesforce Consultants and covers the essential concepts needed to understand how Salesforce works at a foundational level. It focuses on recognizing when to use declarative tools versus programmatic customization, determining when AppExchange apps extend org capabilities, and understanding key methods for managing object, record, and field access. It also evaluates your ability to choose the right sharing model based on business needs and to apply reporting tools effectively, including report types and dashboards. Additionally, the domain reviews how to optimize the mobile experience through actions and layouts, and how Chatter can be used to support collaboration.</li></ul>

Topic 4	<ul style="list-style-type: none"> <li>App Deployment: This section of the exam measures the skills of Release Managers and Salesforce Administrators and covers the application lifecycle from planning through deployment. It requires determining the appropriate strategy when working with different sandboxes and managing milestones during development. Candidates must know when to use change sets and how to troubleshoot deployment issues. The section also includes understanding the implications of using unmanaged versus managed packages and selecting the correct deployment plan for various business scenarios.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>Data Modeling and Management: This section of the exam measures the skills of Data Analysts and Salesforce Administrators and covers the core principles of designing and maintaining Salesforce data structures. It requires selecting the correct data model in various scenarios and understanding relationship types and how they influence reporting, record access, and the user interface. It also tests knowledge of field data types and the operational impact of changing them. The section includes evaluating the use of Schema Builder and understanding the considerations involved in importing and exporting data across internal and external sources.</li> </ul>

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### Salesforce Certified Platform App Builder Sample Questions (Q103-Q108):

#### NEW QUESTION # 103

A Service Coordinator (SC) for Ursa Major Solar (UMS) does a final review of work orders owned by a technician for a specific region before the records are submitted for an invoice. Before closing out the work order, the SC needs to modify data or remove attachments that were added by mistake. The SC also needs access to any other related records owned by the technician. What solution would provide the required access, given a private data model?

- A. Change work order access on the SC's profile to 'Modify All'.
- B. Put the SC in the role hierarchy above the technicians whose work orders they review.**
- C. Give the SC a permission set with the Modify All Data system permission.
- D. Create a workflow rule that updates records owned by technicians in that region with the SC.

**Answer: B**

Explanation:

Putting the SC in the role hierarchy above the technicians whose work orders they review will provide the required access, given a private data model. The role hierarchy determines how users can access records they do not own. Users at any given role level can view, edit, and report on all data owned by or shared with users below them in the role hierarchy.

#### NEW QUESTION # 104

Universal Containers has a new custom object for Invoices that includes an Invoice Number field. Before the Invoice object can be used, invoices will be migrated from an external system maintaining their current Invoice Number. After the migration, Salesforce will be the system of record and each new Invoice created in Salesforce must have a unique Invoice Number.

How should the app builder configure the Invoice Number field?

- A. Create a Text field and mark it as a unique external ID field.**
- B. Create an AutoNumber field and migrate the Invoices
- C. Create a Text field, then change it to AutoNumber after the migration.
- D. Create a Text field for the original Invoice Number and an AutoNumber field for the Salesforce Invoice Number.

**Answer: A**

Explanation:

The Invoice Number field should be a Text field and marked as a unique external ID field. This will allow the migration of invoices from an external system while maintaining their original Invoice Number. It will also ensure that each new Invoice created in Salesforce has a unique Invoice Number.

**NEW QUESTION # 105**

Sales reps at Universal Containers create multiple quotes per opportunity.

What automation tool should an app builder recommend to delete rejected quotes?

- A. Approval process
- **B. Flow**
- C. Workflow rule
- D. Validation rule

**Answer: B**

Explanation:

A flow is a powerful automation tool that can perform complex logic and data manipulation. A flow can be used to delete rejected quotes by using a record-triggered flow that runs when a quote is updated, or by using a scheduled flow that runs at a specified time.

**NEW QUESTION # 106**

The Service Manager provided the app builder with color code requirements for case age on open cases.

New cases populate a green circle

Day-old cases populate a yellow circle

Three-day-old cases populate a red circle

How should an app builder implement this requirement?

- A. Quick Action
- B. Lightning Web Component
- C. Custom Button
- **D. Formula Field**

**Answer: D**

Explanation:

A formula field is a read-only field that derives its value from a formula expression you define. The formula field is updated when any of the source fields change. You can use formula fields to display images based on certain conditions. In this case, a formula field can be used to display a green, yellow, or red circle image based on the case age.

**NEW QUESTION # 107**

Universal Containers (UC) needs a picklist field called Status on three separate custom objects. UC has a requirement to share the list of values for this field across each object.

- A. Related Picklist
- **B. Global Picklist Value Set**
- C. Shared Custom Field
- D. Dependent Picklist

**Answer: B**

Explanation:

When multiple objects require the same picklist values, the correct approach is to create a Global Picklist Value Set (also called a Global Value Set). This allows an organization to maintain one centralized list of picklist values that can be reused across multiple picklist fields on different objects.

Why C is correct: Exact Extract: "Global value sets let you share the same picklist values with more than one picklist field. A global value set is a set of shared values that you define once and use in multiple custom picklist fields." - Salesforce Help | Global Value

SetsThis ensures consistent data values, simplifies maintenance, and makes changes automatically available wherever the global picklist is used.

Why C is correct: Exact Extract: "Global value sets let you share the same picklist values with more than one picklist field. A global value set is a set of shared values that you define once and use in multiple custom picklist fields." - Salesforce Help | Global Value Sets This ensures consistent data values, simplifies maintenance, and makes changes automatically available wherever the global picklist is used.

Why not A (Related Picklist): "Related Picklist" is not a valid Salesforce feature.

Why not B (Shared Custom Field): Salesforce does not provide a "Shared Custom Field" functionality. Each field belongs to a specific object.

Why not D (Dependent Picklist):Dependent picklists control available values based on another field's value. They do not allow reuse of a single value list across multiple objects.

Reference (Salesforce Platform App Builder documentation / Study Guide topics):

Salesforce Help | Global Value Sets

## Salesforce Help | Picklist Fields

Salesforce Platform App Builder Exam Guide | Data Modeling and Management

## NEW QUESTION # 108

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