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Salesforce Certified Slack Administrator Sample Questions (Q29-Q34):

NEW QUESTION # 29

Slack is on the Business+ plan and currently authenticates users via username and password.

Your company uses Google Workspace (formerly G Suite) as its identity provider (IdP). Your security team would like to assign specific users or groups of users access to Slack from your IdP (rule-based access).

How would you configure Slack to satisfy these requirements?

(Select the best answer.)

- A. Set up Google Workspace SAML-based SSO in a new Slack workspace since your company already uses username and password to authenticate in its existing workspace.
- **B. Configure Google Workspace SAML-based SSO with Slack, and send out binding emails to existing users to connect their accounts with your IdP.**
- C. Configure Google Workspace Auth to enable users to log in via their Google Workspace credentials, and send out binding emails to existing users to connect their accounts with your IdP.
- D. Build a custom SAML connection with Slack in order to use the Google Workspace Id, and apply rule-based access.

Answer: B

Explanation:

Slack's official administration documentation confirms that when integrating Slack with an external IdP like Google Workspace, the correct method is to set up SAML-based SSO (Single Sign-On).

"You can configure SAML-based SSO with Slack to manage access via your IdP. When transitioning from username/password to SSO, you'll need to send out binding emails to link existing Slack accounts with the IdP profiles." Google Workspace supports SAML 2.0 standard integration with Slack, and the binding process ensures existing users' Slack accounts are properly connected to their new IdP credentials.

Options A and C are incorrect because Slack natively supports Google Workspace SAML without needing a custom SAML setup, and option B incorrectly suggests setting up a new workspace, which is unnecessary.

(Reference: Slack Administration Study Guide - Integrations and Authentication Management)

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NEW QUESTION # 30

You're a Slack Workspace Owner responsible for setting up an app-approval process.

In order to set up this process, which two actions are recommended?

(Select the TWO best answers.)

- **A. Turn on app approval so members can only install apps that have been pre-approved.**
- B. Send all app approval requests to app managers in a Slackbot message.
- C. Restrict apps that aren't already used by your organization.
- **D. Send all notifications to a specific channel that includes all app managers for app approval.**
- E. Instruct app requestors to post a business justification in #help-admins when requesting apps.

Answer: A,D

Explanation:

According to Slack App Management best practices:

"Turn on app approval to restrict app installation to only those apps that have been reviewed and approved."

"Notifications about app requests should be sent to a specific Slack channel where app managers can easily review and approve or deny requests." Options A and C suggest manual, ad-hoc processes, which are not scalable or officially recommended for structured app management. Option B incorrectly describes app restrictions not tied to a formal approval process.

(Reference: Slack Administration Study Guide - App Management and Approvals)

NEW QUESTION # 31

Amy is an Org Owner on an Enterprise Grid plan.

A workspace Admin informs Amy that a confidential file has been uploaded to a public channel by mistake.

Amy needs to remove the file and determine who has downloaded it.

What should Amy do to accomplish this goal?

- A. Using Slack Enterprise Key Management (EKM), revoke key access for the file, and review the EKM logs to see who downloaded the file.
- B. Using a third-party eDiscovery app, delete the file and use data exports to determine who downloaded the file.

- C. Using MDM, disable file downloads and then use session management to see who was logged in and downloaded the file.
- **D. Using an integrated Data Loss Prevention (DLP) solution, delete the file, and then review the Audit Logs API to see who downloaded the file.**

Answer: D

Explanation:

The proper course of action involves:

- * Deleting the file through an integrated Data Loss Prevention (DLP) solution.
- * Reviewing access through the Audit Logs API.

Slack documentation confirms:

"A DLP integration allows detection and remediation (e.g., deletion) of sensitive files or messages. The Audit Logs API provides detailed logs of user activity, including file downloads." Mobile Device Management (MDM) focuses on device security, not file tracking, and EKM controls encryption but doesn't show file download actions.

(Reference: Slack Administration Study Guide - Security and Compliance - Data Loss Prevention and Audit Logs)

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NEW QUESTION # 32

As a Workspace Owner on the Slack Business+ plan, you need to set message retention policies for your workspace. You'd like to keep important information in Slack so that employees can search for it, but there are a few channels with messages that you don't need to save for more than one month.

How should you set up your data retention policies?

(Select the best answer.)

- A. Set the retention policy for private channels to keep everything, and set the retention policy for public channels to one month.
- **B. Set your global message retention policies for one month, and adjust retention settings for important channels to keep everything.**
- C. Keep the default retention settings, but set a message retention policy of one month for channels with less important information.
- D. Set the retention policy for public channels to keep all messages, and allow members to determine how long they'd like to keep messages in private channels.

Answer: B

Explanation:

Slack recommends setting a global policy and making specific exceptions where needed:

"Setting a shorter global retention policy and then setting exceptions to keep important messages longer in specific channels gives you flexibility while controlling overall data retention." Default settings (B) would not provide an organization-wide policy. Allowing members to manage private channel retention (C) can be risky. Setting public retention short and private channels to everything (D) doesn't align with best practices for most businesses.

(Reference: Slack Administration Study Guide - Message Retention and Exceptions)

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NEW QUESTION # 33

Your organization's Slack Enterprise Grid consists of dozens of workspaces with various access settings.

You want to ensure that all new employees are able to join their team's respective workspace.

What is the best way to set up the new employees?

- A. Ensure managers are adding their employees to their respective workspaces. New employees can browse other workspaces as they onboard and become more familiar with Slack.
- **B. Use identity provider (IdP) groups to assign new employees to their respective workspaces.**
- C. Add new employees to user groups and assign the user groups to the respective workspaces.
- D. Ensure that the human resources team is adding the new employees to their respective workspaces. Set up and send a "Welcome to Slack" Slackbot message to all new employees introducing them to other public workspaces they can join.

Answer: B

Explanation:

Slack's best practice for Enterprise Grid states:

"You can use your identity provider (IdP) groups to automatically provision users into the appropriate workspaces, ensuring that workspace membership reflects organizational structure." Manual additions by HR (A) or managers (C) are error-prone and inefficient. User groups (D) control notification settings inside workspaces, but not workspace membership. (Reference: Slack Administration Study Guide - Managing Workspace Membership via IdP Groups)

NEW QUESTION # 34

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