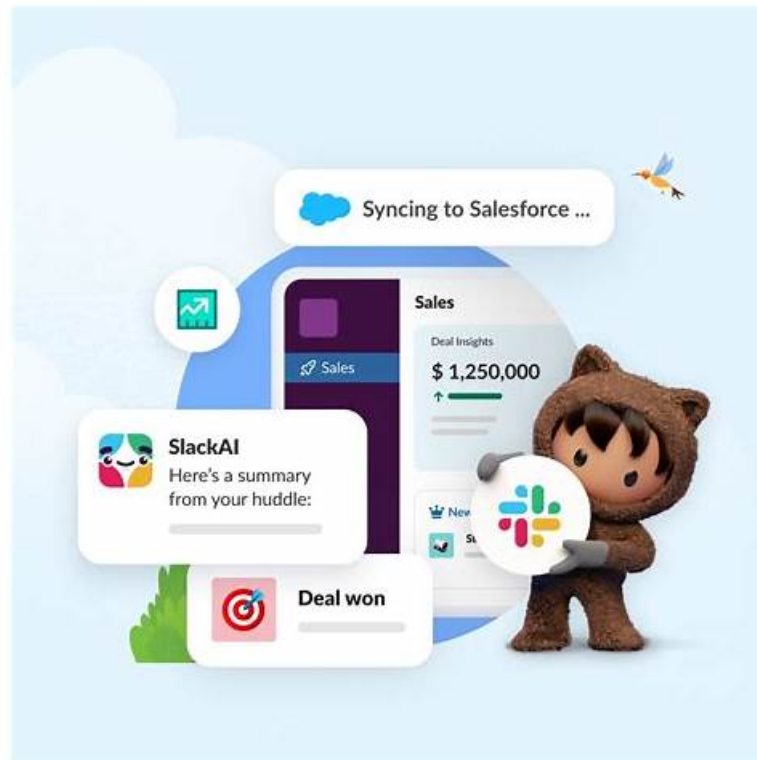


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Salesforce Certified Slack Administrator Sample Questions (Q35-Q40):

NEW QUESTION # 35

What are the main benefits of Workflow Builder? (Choose all that apply.)

- A. Non-developers can easily automate business processes.
- B. Templates are available for download.
- C. Developers and engineers can easily automate efficiencies in their development.

- D. It supports integration with various third-party apps for easy data transfer between services.

Answer: A,B,D

Explanation:

Slack's Workflow Builder is designed to:

"Allow non-developers to automate routine tasks without writing code, support integrations with apps and services for enhanced workflows, and provide templates that users can customize." While developers can use Workflow Builder, it is primarily aimed at non-technical users; developers usually prefer building custom apps or using Slack APIs.

(Reference: Slack Administration Study Guide - Workflow Builder Overview)

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NEW QUESTION # 36

You're an Org Admin working at a financial services organization. It recently upgraded to Slack Enterprise Grid, and leadership is defining a set of security policies for employees to follow when using Slack on mobile devices.

After reviewing the requirements, you determine EMM is the best option.

Which requirement makes EMM the right option for this organization?

- A. Require a minimum app version to access Slack from a mobile device.
- B. Block file downloads and message copying on mobile devices.
- C. Require secondary authentication to access Slack from a mobile device.
- D. Restrict access to workspaces to approved mobile devices only.

Answer: D

Explanation:

According to Slack's Enterprise Mobility Management (EMM) documentation:

"EMM allows organizations to restrict access to Slack only from approved (managed) mobile devices, enhancing security and ensuring compliance with corporate policies." Requiring minimum app versions (A), blocking downloads (C), and requiring secondary authentication (D) are native Slack security settings or can be handled with mobile session settings - but device restriction is specifically an EMM capability.

(Reference: Slack Administration Study Guide - Enterprise Mobility Management (EMM) Overview)

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NEW QUESTION # 37

You're an admin in your organization's external workspace primarily used for Slack Connect conversations.

You received several complaints about inappropriate messages from an external user.

Which step should you take to eliminate inappropriate messages from this user moving forward?

- A. Disconnect all shared connection points with the offensive user's organization using the Connections menu.
- B. Mute the offensive user in each of the channels where they have membership using the channel Settings menu.
- C. Remove the user from all of their channels in bulk using the External People menu.
- D. Encourage users who reported the messages to use the /leave slash command in each conversation with the offensive user.

Answer: C

Explanation:

Slack recommends:

"Admins can remove external members from all Slack Connect channels in bulk via the External People Management dashboard."

Disconnecting all shared connections (A) is extreme and affects the entire organization. Muting (C) only hides messages for individuals. /leave (D) only removes users themselves, not the offender.

(Reference: Slack Administration Study Guide - Managing External Users)

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NEW QUESTION # 38

You're an Org Primary Owner on your company's Slack Enterprise Grid. You have six workspaces, each representing one line of business. Your company's Chief Information Officer (CIO) is keen on keeping all members of the organization informed about new Slack features on an ongoing basis.

How can you ensure all members are receiving ongoing enablement on new Slack features?
(Select the best answer.)

- A. Advise Workspace Admins to direct all members to Slack's website to review new features.
- B. Pin messages related to new Slack features in a dedicated multi-workspace channel on a recurring basis.
- **C. Leverage an org-wide channel to announce new Slack features on a recurring basis, and bookmark useful links and learning material in channel.**
- D. Direct members to a #help-slack channel to ask questions about new Slack features and receive feedback from your Slack Champions.

Answer: C

Explanation:

Slack recommends using an org-wide channel for announcements:

"An org-wide channel ensures that important updates reach every member across all workspaces.

Bookmarking learning materials in the channel also provides members with easy access to ongoing resources and updates." Options B and C place too much burden on members to seek out information. D is reactive (waiting for questions) rather than proactive enablement.

(Reference: Slack Administration Study Guide - Managing Change and Member Enablement)

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NEW QUESTION # 39

Which of the following would most make your company a good candidate to use Slack's Enterprise Key Management (EKM)?

- **A. Your company frequently shares personally identifiable information (PII).**
- B. Your company's employees primarily use unsecured mobile devices to access Slack.
- C. You use Azure for all of your key management.
- D. Your company is in the public sector.

Answer: A

Explanation:

Slack's Enterprise Key Management (EKM) provides organizations with the ability to control and revoke access to data encryption keys, ensuring protection for sensitive information such as PII (personally identifiable information).

Slack documentation states:

"Slack EKM allows customers to manage and control access to their data in Slack by using their own encryption keys. It is ideal for industries that frequently handle sensitive data such as PII, PHI, and financial information." Using unsecured mobile devices (option A) is a mobile device management issue, Azure usage (option C) is not a sole qualifier, and being in the public sector (option D) may suggest high-security needs but does not directly relate to EKM eligibility.

(Reference: Slack Administration Study Guide - Security and Compliance - Enterprise Key Management)

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NEW QUESTION # 40

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