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Microsoft Dynamics 365 Field Service Functional Consultant Sample Questions (Q176-Q181):

NEW QUESTION # 176

You are implementing Microsoft Dynamics 365 Field Service for an organization.

The organization has a dispatcher who schedules resources across multiple time zones. The dispatcher requests for the resources categorized by time zone, so they could quickly schedule the appropriate resources and visualize multiple resources per time zone on the schedule.

You need to configure the schedule board to accommodate this request

Which three actions should you recommend be performed in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

NOTE: More than one order of answer choices is correct You will receive credit for any of the correct orders you select.

Actions	Order
Create one schedule board tab per resource.	
Ensure all resources remain on the schedule board tab.	
Ensure the appropriate time zone is set in the scheduler settings.	
Create one schedule board tab per time zone.	
Add the resources for the time zone to the schedule board tab.	

Up and down arrows are available to the right of the Order column to rearrange the items.

Answer:

Explanation:

Actions	Order
Create one schedule board tab per resource.	
Ensure all resources remain on the schedule board tab.	
Ensure the appropriate time zone is set in the scheduler settings.	
Create one schedule board tab per time zone.	
Add the resources for the time zone to the schedule board tab.	

Up and down arrows are available to the right of the Order column to rearrange the items.

Explanation

Actions	Order
Create one schedule board tab per resource.	
Ensure all resources remain on the schedule board tab.	
Ensure the appropriate time zone is set in the scheduler settings.	1
Create one schedule board tab per time zone.	2
Add the resources for the time zone to the schedule board tab.	3

Up and down arrows are available to the right of the Order column to rearrange the items.

NEW QUESTION # 177

DRAG DROP

Your company's inventory clerk has received a truck shipment of parts for repair of equipment on such a rushorder. The order needs to be completed as soon as possible.

Which three steps, in sequence, are needed to receive the products to the existing rush order in Field Service?

To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

STEPS	ORDER
Click Receipt Products	
Create an Inventory Adjustment record.	
Click Show Purchase order Products not fully received yet.	
Click the drop-down arrow next to the P.O. name.	
Post the Receipt record.	

Up and down arrows are available to the right of the Order column to rearrange the items.

Answer:

Explanation:



NEW QUESTION # 178

Your customer asks you to create several work order reports that can be run on-demand. After a discussion about the requirements, you determine that the Report Wizard is the best option.

You need to train your customer on Report Wizard features and customization.

Which three features are available? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Data filters
- B. Calculation column
- C. Power BI Charts
- D. Grouping
- E. Data insights
- F. Use an existing view

Answer: A,C,D

NEW QUESTION # 179

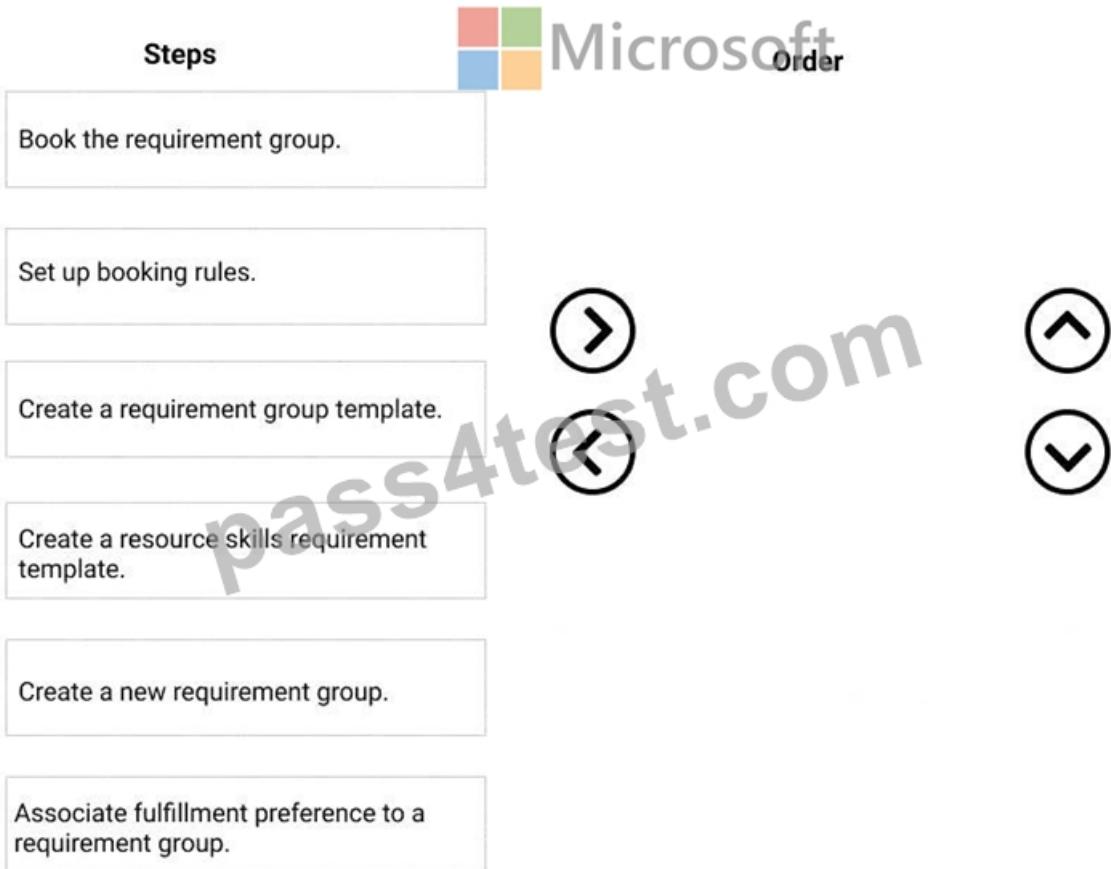
You work for a digital billboard manufacturing company. When manufacturing is completed, the new digital billboards are shipped to a client site for installation. As the dispatcher for your company, you need to identify and schedule the different resources that are required to complete the installation of the digital billboard.

The installation of a billboard is a complicated process and requires a large team of resources all with different skills. These installations occur frequently, so you want to dispatch the resources for installations as efficiently as possible.

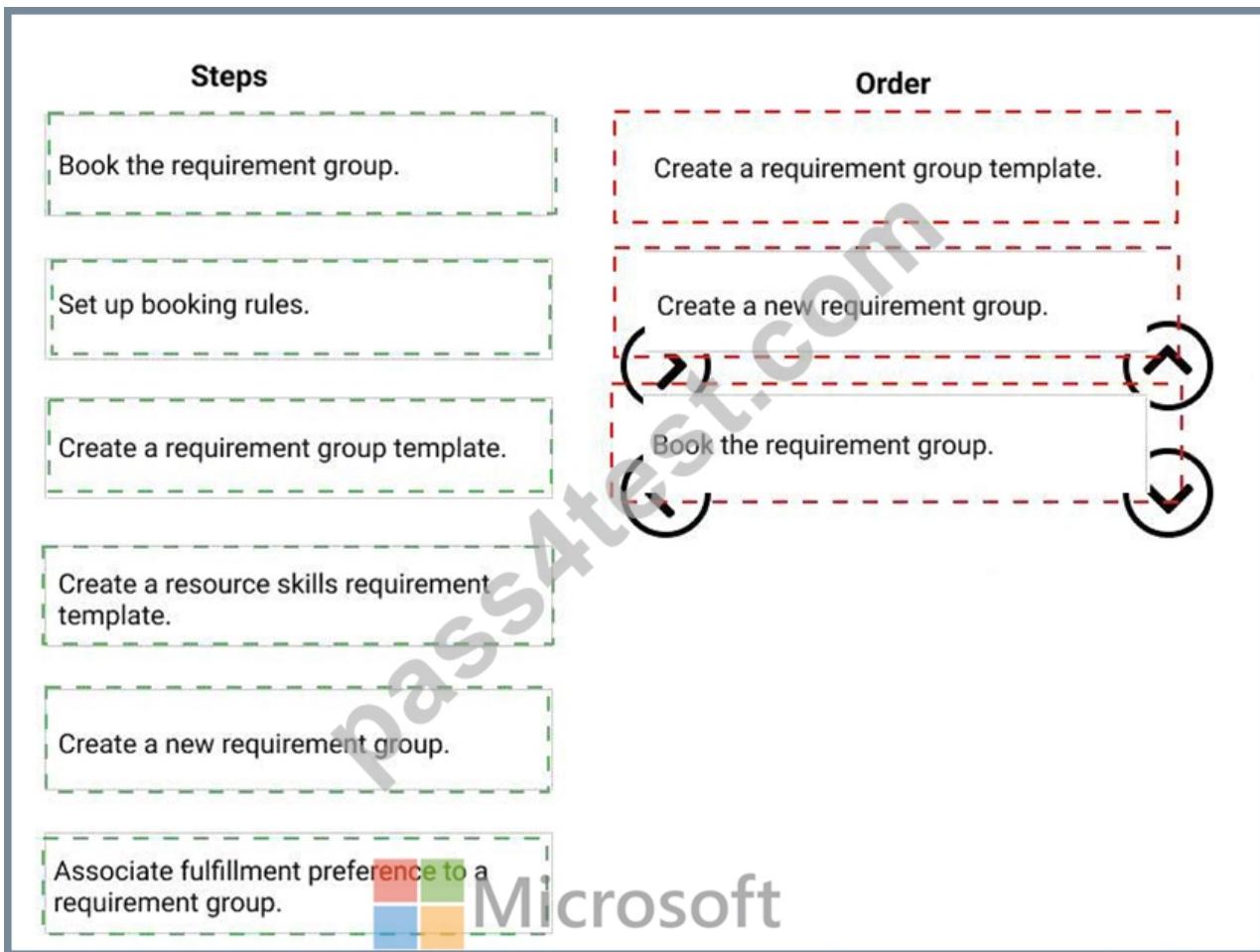
You need to configure multi-resource scheduling.

Which three steps should you perform, in sequence, to enable the multi-resource scheduling? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

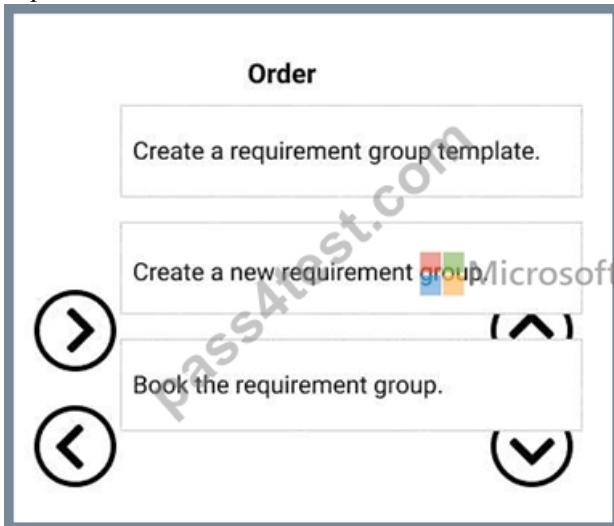
Select and Place:

**Answer:**

Explanation:



Explanation:



NEW QUESTION # 180

You are a Dynamics 365 for Field Service Administrator.

You are setting up a new Incident Type. There are no service tasks or products created that are related to this incident.

Which seven actions should you perform in sequence to add these services? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

NOTE: More than one order of answer choices is correct. You will receive credit for any of the correct orders you select.

OPTION	TARGET
Create and save all necessary service tasks.	
Create, save, and publish all necessary products.	
Create and save the incident.	➤
Add all service tasks for this incident.	◀
Add all products for this incident.	➤
Add all services for this incident.	◀
Add any appropriate notes for this incident.	
Create and save all necessary products.	
Publish the incident.	◀



Answer:

Explanation:

OPTION	TARGET
Create and save all necessary service tasks.	Create and save all necessary products.
Create, save, and publish all necessary products.	Create and save all necessary service tasks.
Create and save the incident.	Create and save the incident.
Add all service tasks for this incident.	Add all service tasks for this incident.
Add all products for this incident.	Add all products for this incident.
Add all services for this incident.	Add all services for this incident.
Add any appropriate notes for this incident.	Add any appropriate notes for this incident.
Create and save all necessary products.	
Publish the incident.	

Explanation

 Microsoft
Create and save all necessary products.

Create and save all necessary service tasks.

 **Create and save the incident.**

 **Add all service tasks for this incident.**

Add all products for this incident.

Add all services for this incident.

Add any appropriate notes for this incident.

NEW QUESTION # 181

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