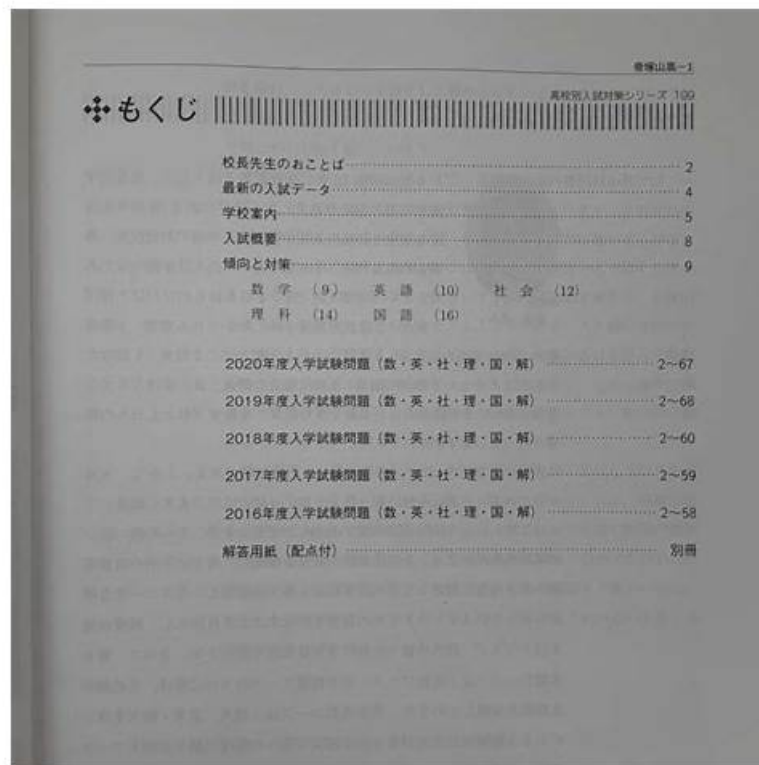


# 100-140赤本勉強、100-140シュミレーション問題集



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<https://drive.google.com/open?id=1MYIpvZNH19O2zNvHRXQh2yztXGDAT-zk>

我々はあなたが我々の100-140問題集を通して試験に合格できるのを保証しています。もし不幸であなたが試験に失敗しましたら、あなたの成績書のスキャンをもらって、我々は全額であなたに100-140問題集の金額を返金して、あなたの失敗するための経済損失を減少します。

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>> 100-140赤本勉強 <<

## 100-140シュミレーション問題集、100-140最速合格

我々は弊社の100-140問題集を利用するあなたは一発で試験に合格できると信じています。我々はIT業界の権威で専門家たちは数年以来の努力を通して、100-140問題集の開発に就任しています。我々の100-140問題集を利用してから、あなたは短い時間でリラックスで試験に合格することができるだけでなく、試験に必要な技能を身につけることもできます。

### Cisco 100-140 認定試験の出題範囲：

トピック	出題範囲

トピック 1	<ul style="list-style-type: none"> <li>Operating System and Application Issues: This part targets an Operating System Support Specialist and addresses resolving Windows and macOS issues, such as display settings, updates, permissions, power management, and data backup using cloud tools. It covers troubleshooting mobile device problems on iOS and Android operating systems and provides an understanding of virtualization and cloud concepts including major providers and virtual machines. This section also covers resolving common application issues like installation and security concerns.</li> </ul>
トピック 2	<ul style="list-style-type: none"> <li>Job Roles: This section evaluates an IT Support Technician's ability to use remote access tools (such as Remote Desktop, Cisco Webex, and TeamViewer) to assist users and perform support activities. It also includes utilizing troubleshooting tools and resources, such as AI research, search engines, technical forums, and knowledge bases, while being aware of ethical, privacy, and security considerations related to AI and other technologies.</li> </ul>
トピック 3	<ul style="list-style-type: none"> <li>Connectivity and Resource Access Issues: This section measures skills of a Network Support Technician and involves assisting users to establish access to network resources, understanding directory services like Active Directory and cloud access management platforms, and managing multifactor authentication. It also includes troubleshooting connectivity problems with peripherals such as printers, scanners, and teleconferencing devices, as well as verifying basic network settings and diagnosing connectivity using various network commands and tools.</li> </ul>
トピック 4	<ul style="list-style-type: none"> <li>Common Threats and Prevention: This domain measures the knowledge of an IT Security Support Technician and covers recognizing end-user security threats including phishing, malware, and unauthorized access attempts. It emphasizes basic investigation steps, helping users run malware scans, promoting strong password practices, understanding social engineering tactics targeting help desk roles, and the importance of company policies and confidentiality guidelines to protect sensitive data.</li> </ul>

## Cisco Certified Support Technician (CCST) IT Support 認定 100-140 試験問題 (Q357-Q362):

### 質問 # 357

While at work, you receive a phone call from someone claiming to be from your company's IT department. They ask for your password to troubleshoot a system issue allegedly affecting several team members.

What is the most appropriate action to take?

- A. Hang up and ignore the request since it seems suspicious
- B. Provide the password to help resolve the system issue quickly
- C. Tell the caller that you will call back through the official IT support channel
- D. Ask the caller for their employee ID and reason for the call to verify their identity

正解: C

解説:

Correct Answer. B. Tell the caller that you will call back through the official IT support channel This ensures that you are communicating through verified company channels and not disclosing sensitive information to potential imposters.

Option A is incorrect. Providing your password compromises security and violates basic IT security policies.

Option C is incorrect. While verifying identity might seem thorough, it still involves interacting with a potentially fraudulent caller.

Option D is incorrect. While hanging up limits interaction, it fails to address the possibility of a legitimate IT issue that needs attention.

### 質問 # 358

Which command can be used to force a background update of all Group Policy settings, including security settings, without logging off?

- A. gpupdate /logoff
- B. gpupdate /boot
- C. gpupdate /force
- D. gpupdate /sync

**正解: C**

**解説:**

The gpupdate /force command re-applies every policy, new and old, which effectively refreshes all settings that are set by the prevailing group policies, including security settings, without the need for logging off or restarting the computer.

Option A is incorrect because gpupdate /logoff forces a logoff after the Group Policy settings have been updated, which is necessary when the changes cannot be applied while the user is logged on.

Option C is incorrect as gpupdate /sync causes the computer to wait for the next computer startup or user logon to apply the policy changes synchronously.

Option D is incorrect because gpupdate /boot forces a reboot of the computer to apply policies that can only be applied during boot.

#### 質問 # 359

A system administrator suspects that a service is not releasing TCP ports after use. Which ss command option should they use to list all TCP sockets in use, including those in the TIME\_WAIT state?

- A. ss -w
- **B. ss -t -a**
- C. ss -i
- D. ss -u -a

**正解: B**

**解説:**

Correct Answer. A. ss -t -a The command ss -t -a displays all TCP sockets, including non-listening and those in TIME\_WAIT state, which is useful for diagnosing potential issues with TCP connections not closing properly.

Option B is incorrect. ss -u -a shows UDP sockets, which are not relevant when checking for issues with TCP port releases.

Option C is incorrect. ss -w is not a valid ss command option.

Option D is incorrect. ss -i shows internal TCP information but does not list all TCP connections comprehensively like ss -t -a.

#### 質問 # 360

An IT support technician needs to map a shared drive using SMB protocol for users in a Windows environment so they can access departmental documents.

What is the most important step to ensure all users have continuous access?

- A. Schedule regular restarts of the server to ensure it does not hang
- **B. Assign a static IP address to the server hosting the shared drive**
- C. Encrypt the files stored on the shared drive
- D. Enable firewall exceptions for SMB on all user computers

**正解: B**

**解説:**

Assigning a static IP address to the server ensures that the network path to the shared drive remains consistent, preventing disruptions in user access due to IP address changes typically associated with DHCP configurations.

Option B is incorrect because regular restarts could disrupt access and are not a sustainable method for ensuring server reliability.

Option C is incorrect because while necessary, enabling SMB firewall exceptions does not address potential disruptions caused by IP address changes.

Option D is incorrect because file encryption, while enhancing security, does not ensure continuous access to the mapped drive.

#### 質問 # 361

During a departmental network reconfiguration, a technician finds that all newly connected devices receive an IP address in the 169.254.x.x range.

What should be the technician's first action?

- A. Manually assign IP addresses to all devices
- **B. Check the status and configuration of the DHCP server**
- C. Replace all network cables connecting the devices

- 正解: B**

Option D is incorrect. Manually assigning IP addresses is a temporary workaround, not a solution to DHCP server issues.

### 質問 # 362

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