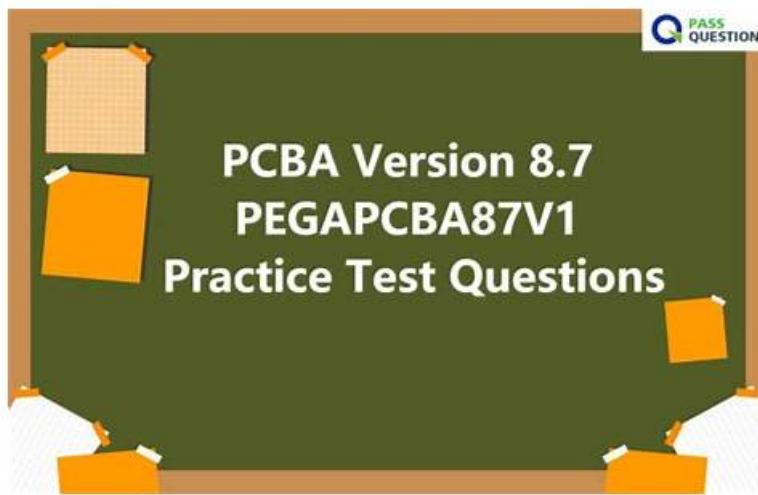


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## Pegasystems Pega Certified Business Architect (PCBA) 87V1 Sample Questions (Q19-Q24):

### NEW QUESTION # 19

Hospital staff members enter appointment details including relevant patient information, diagnoses, lab orders, and prescribed medication. This information is aggregated in the Patient visit summary view. The patient receives a copy of this view through email. Which two configurations, when applied in combination, achieve this behavior? (Choose Two)

- A. Add a Send Email step and compose the message to reference the relevant properties.
- B. Add a Create PDF automation that references the Patient visit summary view.
- C. Enable email notifications on the case type.

- D. Add a Send Email step and enable the option to include attachments.

**Answer: B,D**

Explanation:

To send a copy of the Patient visit summary view through email, you need to first create a PDF file of the view by using a Create PDF automation that references the view. Then, you need to add a Send Email step to the case life cycle and enable the option to include attachments. You can then select the PDF file as an attachment and send it to the patient's email address. The other options are either incorrect or irrelevant for this requirement. Reference: <https://docs-previous.pega.com/automating-work/87/creating-pdf-files> <https://docs-previous.pega.com/case-management/87/sending-emails>

#### NEW QUESTION # 20

In a purchase order case the vendor assigned might not respond to a customer query in the desired amount of time required by policy. The vendor must respond within the time required according to policy.

Both the vendor and customer should be notified at each milestone.

To satisfy this requirement, create a service level that specifies two of the following options. (Choose Two)

- A. Set the deadline to be the required response time based on policy and send notifications to both parties.
- B. Set the goal to be the desired response time based on policy and send notifications to both parties.
- C. Set the deadline to be the desired response time based on policy and sends notifications to both parties.
- D. Set the goal to be the required response time based on policy and send notifications to both parties.

**Answer: A,D**

Explanation:

To satisfy this requirement, you need to create a service level that specifies both A and B options. A service level is a rule that defines time intervals and actions for completing an assignment or resolving a case. A service level has two components: goal and deadline. The goal defines when an assignment or case should be completed ideally, while the deadline defines when an assignment or case must be completed at latest. You can also configure actions to perform at each component, such as sending notifications, escalating urgency, etc. Reference: <https://community.pega.com/knowledgebase/articles/case-management/86/configuring-service-levels>

#### NEW QUESTION # 21

How do you route an assignment so that any available member of the Finance department can perform the task?

- A. Route the assignment separately to all members.
- B. Route the assignment to a work queue.
- C. Route the assignment to the admin user ID.
- D. Route the assignment to a work list.

**Answer: B**

Explanation:

it routes an assignment so that any available member of the Finance department can perform the task. A work queue is a shared list of assignments that can be accessed by multiple users who have the same role or skill. By routing the assignment to a work queue, you can ensure that any qualified user can pick up and complete the task. Reference: <https://academy.pega.com/library/87/pega-certified-business-architect-pcba-87v1> (Module 8: Routing)

#### NEW QUESTION # 22

Which two statements about data records are true? (Choose Two)

- A. Data records need unique, user-generated IDs.
- B. Data records define permissible values for data fields.
- C. Data records require external storage.
- D. Data records are displayed in a drop-down list by default.

**Answer: A,B**

### Explanation:

Data records are instances of data types that store information in your application. Data records need unique, user-generated IDs to identify and reference them. Data records also define permissible values for data fields that use them as data sources, such as drop-down lists, radio buttons, etc. Reference: <https://community.pega.com/knowledgebase/articles/data-management-and-integration/86/creating-data-records>

### NEW QUESTION # 23

In the Answer Area, select the Pega development team member whose role corresponds to each development task.

#### Answer Area

<u>Tasks</u>	<u>Development Team Member Role</u>	
	<b>Business Architect</b>	<b>System Architect</b>
Advocates for application users, such as customers	<input type="radio"/>	<input type="radio"/>
Works with SMEs and stakeholders to understand business needs	<input type="radio"/>	<input type="radio"/>
Designs and configures the application	<input type="radio"/>	<input type="radio"/>
Defines application service level agreements and processes	<input type="radio"/>	<input type="radio"/>
Contributes technical implementation skills	<input type="radio"/>	<input type="radio"/>

#### Answer:

Explanation:

<u>Tasks</u>	<u>Development Team Member Role</u>	
	<b>Business Architect</b>	<b>System Architect</b>
Advocates for application users, such as customers	<input checked="" type="checkbox"/>	<input type="radio"/>
Works with SMEs and stakeholders to understand business needs	<input type="radio"/>	<input checked="" type="checkbox"/>
Designs and configures the application	<input checked="" type="checkbox"/>	<input type="radio"/>
Defines application service level agreements and processes	<input checked="" type="checkbox"/>	<input type="radio"/>
Contributes technical implementation skills	<input type="radio"/>	<input checked="" type="checkbox"/>

### NEW QUESTION # 24

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