CIS-CSM Latest Exam Answers | Latest CIS-CSM Braindumps Files
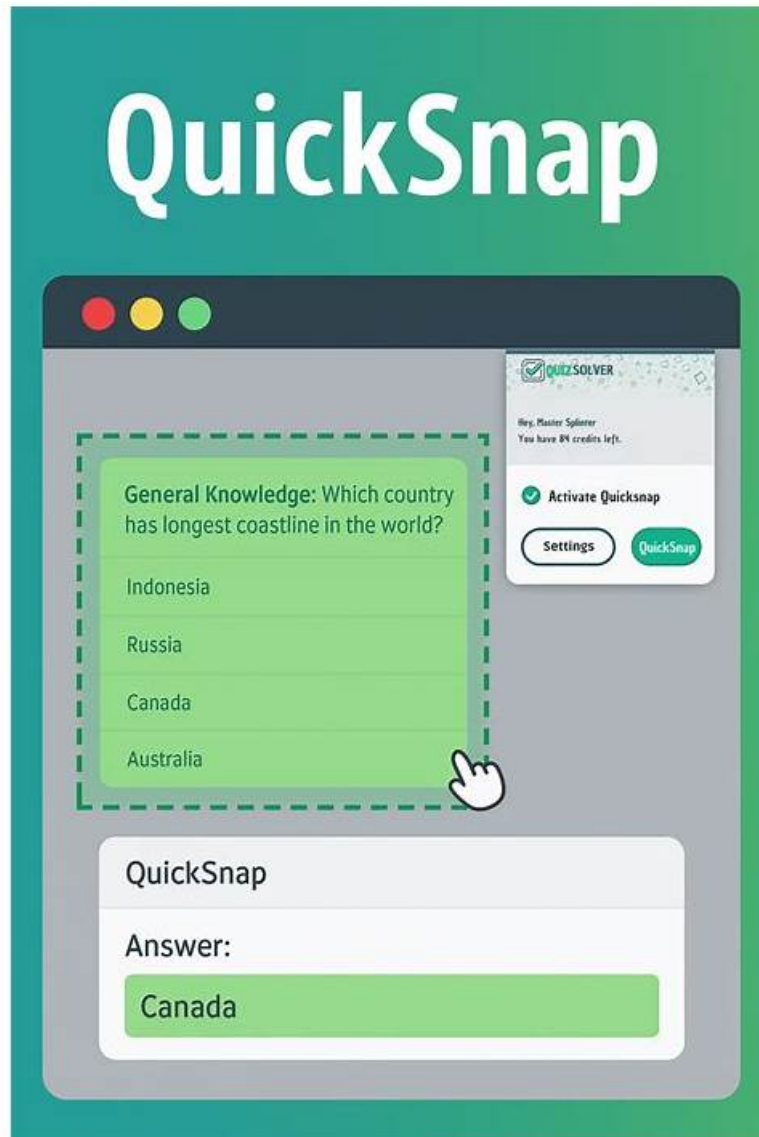
we guarantee to you that our CIS-CSM study questions are of high quality and can help you pass the exam easily and successfully. Our CIS-CSM exam questions boosts 99% passing rate and high hit rate so you needn't worry that you can't pass the exam. Our CIS-CSM Exam Torrent is compiled by experts and approved by experienced professionals and updated according to the development situation in the theory and the practice. Our CIS-CSM guide torrent can simulate the exam and boosts the timing function.

ServiceNow CIS-CSM (ServiceNow Certified Implementation Specialist - Customer Service Management) Exam is a certification designed for professionals who are responsible for implementing and managing customer service management solutions using the ServiceNow platform. ServiceNow Certified Implementation Specialist - Customer Service Management Exam certification is ideal for individuals who have experience in IT service management and customer service and are looking to enhance their skills and knowledge in implementing ServiceNow solutions.

ServiceNow CIS-CSM certification exam comprises 60 multiple-choice questions that need to be answered within 90 minutes. The questions are designed to evaluate the candidate's proficiency in customer service management, including defining the customer service management process, setting up case and knowledge management, managing service level agreements (SLAs), and

improving customer experience by implementing service portals. CIS-CSM Exam assesses candidates on their practical knowledge in configuring and implementing CSM modules, and their ability to generate reports to measure service performance.

Free PDF 2026 ServiceNow Latest CIS-CSM Latest Exam Answers

In reaction to the phenomenon, therefore, the CIS-CSM test material is reasonable arrangement each time the user study time, as far as possible let users avoid using our latest CIS-CSM exam torrent for a long period of time, it can better let the user attention relatively concentrated time efficient learning. The CIS-CSM practice materials in every time users need to master the knowledge, as long as the user can complete the learning task in this period, the CIS-CSM test material will automatically quit learning system, to alert users to take a break, get ready for the next period of study.

ServiceNow CIS-CSM Exam covers various topics related to Customer Service Management, including Case Management, Knowledge Management, Service Level Agreements, and Service Catalog Management. CIS-CSM exam tests the candidate's knowledge of the principles and best practices of Customer Service Management, as well as their ability to configure and customize ServiceNow applications to meet specific business requirements. CIS-CSM Exam consists of 60 multiple-choice questions, and candidates have 90 minutes to complete it.

ServiceNow Certified Implementation Specialist - Customer Service Management Exam Sample Questions (Q245-Q250):

NEW QUESTION # 245
Advanced Work Assignment (AWA) pushes work to qualified agents using work item queues, routing conditions, and assignment criteria that you define. Which step would ensure the work was allocated to the appropriate agent?

- A. Configure Service Channels (What to route)
- B. Set the Agent Experience (What agents see in their Workspace inbox)
- C. Define Work Item Queues (Where to route)
- D. Define Assignment Rules (How to assign work items)

Answer: D

NEW QUESTION # 246
When creating or importing assets for CSM, model categories are used to: (Choose three.)

- A. Define whether a Configuration Item (CI) is created when an Asset record is created or vice versa Most Voted
- B. Build a classification structure for product models
- C. Define a link between Asset classes and Configuration Item (CI) classes
- D. Model the configuration options for each product model being sold to customers
- E. Group assets together Most Voted

Answer: A,C,E

NEW QUESTION # 247
What's the purpose of the Deactivate Special Handling Notes Scheduled Job?

- A. Runs weekly and must have the Active checkbox unchecked in order for Special Handling notes to be deleted by the end of the week
- B. Runs at the end of the month and deactivates all Special Handling notes more than 30 days old
- C. Runs on demand by the System Admin who must set specific weekly schedules and set only those that are priority 1-critical to be deactivated
- D. Runs daily at midnight, checks all active alerts and sets the status to Expired for those that have reached their expiration dates

Answer: D

NEW QUESTION # 248

Which entities combined together make up the Service-aware Install Base?
Choose 3 answers

- A. Install Base Items
- B. Sold Products
- C. Installed Products
- D. Ml Assets
- E. Configuration Items

Answer: B,D,E

NEW QUESTION # 249

What are the Critical Success Factors that are related to CSM Suite Implementations? (Choose four.)

- A. Implementation is only as good as the underlying process
- B. Have a clear understanding of the use cases
- C. Define the number of hours needed to develop the associated requirements
- D. Provide consistent service to customers
- E. Define the Business Pain Points

Answer: A,B,C,E

NEW QUESTION # 250

......

What's more, part of that Pass4sures CIS-CSM dumps now are free: https://drive.google.com/open?id=1XlwQEVrIsLRH21YJ3_-Gmof4wp0LjCcW