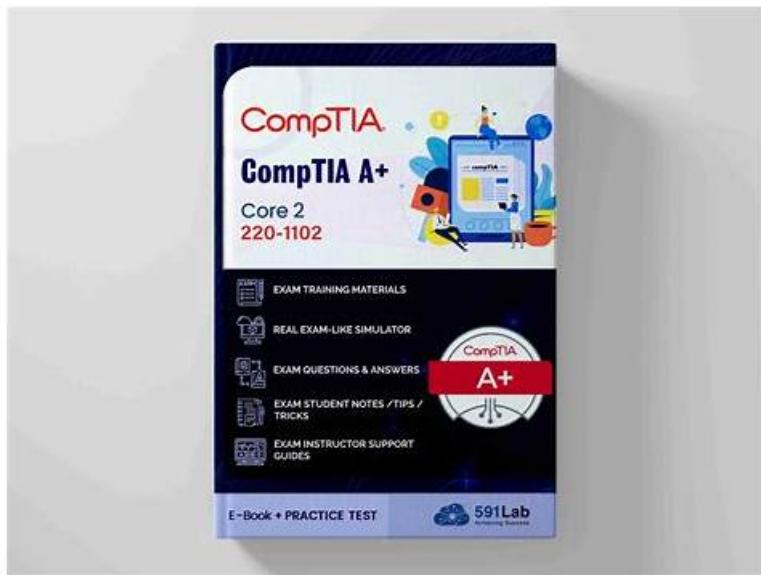


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CompTIA A+ Certification Exam: Core 2 Sample Questions (Q616-Q621):

NEW QUESTION # 616

A user updates a mobile device's OS. A frequently used application becomes consistently unresponsive immediately after the device is launched. Which of the following troubleshooting steps should the user perform FIRST?

- A. Check for application updates.
- B. Uninstall and reinstall the application.
- C. Roll back the OS update.
- D. Delete the application's cache.

Answer: A

Explanation:

Sometimes, an OS update can cause compatibility issues with some applications that are not optimized for the new version of the OS. To fix this, the user should check if there are any updates available for the application that can resolve the issue. The user can check for application updates by following these steps:

On an Android device, open the Google Play Store app and tap on the menu icon in the top left corner. Then tap on My apps & games and look for any updates available for the application. If there is an update, tap on Update to install it.

On an iOS device, open the App Store app and tap on the Updates tab at the bottom. Then look for any updates available for the application. If there is an update, tap on Update to install it.

NEW QUESTION # 617

A user accidentally installed the incorrect word processing application on an iMac. Which of the following would allow the user to uninstall the incorrect application?

- A. Use Time Machine to go back to the date before the installation.
- B. Move the application to the desktop and press delete.
- C. Use Spotlight to search for the application, and then run the application.
- D. Identify the application in Finder and drag it to the trash can.

Answer: D

Explanation:

To uninstall an incorrect application on an iMac, the standard and recommended method is:

* Identify the application in Finder and drag it to the trash can: This action removes the application from the system. After dragging the application to the trash, the user should empty the trash to complete the uninstallation.

* Move the application to the desktop and press delete: This action does not uninstall the application.

* Use Spotlight to search for the application, and then run the application: Running the application does not uninstall it.

* Use Time Machine to go back to the date before the installation: This method can be used to restore the system to a previous state but is not necessary for uninstalling an application.

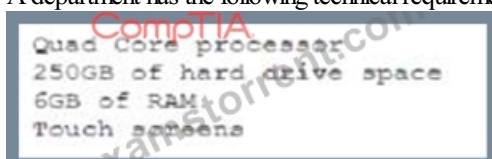
Reference:

CompTIA A+ 220-1102 Exam Objectives, Section 1.10: Identify common features and tools of the macOS /desktop OS.

Apple support documentation for uninstalling applications.

NEW QUESTION # 618

A department has the following technical requirements for a new application:



The company plans to upgrade from a 32-bit Windows OS to a 64-bit OS. Which of the following will the company be able to fully take advantage of after the upgrade?

- A. RAM
- B. CPU
- C. Touch screen
- D. Hard drive

Answer: A

Explanation:

<https://www.makeuseof.com/tag/difference-32-bit-64-bit-windows/>

After upgrading from a 32-bit Windows OS to a 64-bit OS, the company will be able to fully take advantage of the RAM of the computer. This is because a 64-bit operating system is able to use larger amounts of RAM compared to a 32-bit operating system, which may benefit the system's overall performance if it has more than 4GB of RAM installed

NEW QUESTION # 619

Which of the following languages would a technician most likely use to automate the setup of various services on multiple systems?

- A. C#
- B. SQL
- C. HTML
- D. **PowerShell**

Answer: D

Explanation:

PowerShell (Option C) is a powerful scripting language used in Windows environments for automating tasks, including the configuration of services across multiple systems. It is widely used by system administrators for scripting and automating administrative tasks.

- * SQL (Option A) is used for managing databases, not for scripting system configurations.
- * HTML (Option B) is a markup language for web development, not for automating services.
- * C# (Option D) is a general-purpose programming language but is not primarily used for administrative automation tasks.

CompTIA A+ Core 2 References:

- * 4.8 - Basics of scripting, including PowerShell for automation

NEW QUESTION # 620

A technician is troubleshooting a connectivity issue and wants to verify that traffic is flowing to the correct upstream locations. Which of the following commands should the technician use?

- A. nslookup
- B. net use
- C. netstat
- D. **traceroute**

Answer: D

Explanation:

To verify network traffic flow and identify where packets are being delayed or lost, the traceroute (tracert in Windows) command is the best tool. It maps out the path a packet takes to reach a destination, showing each hop along the way.

- * Option A (Incorrect): net use is used for managing shared network resources, such as mapping network drives, and is not related to network traffic flow.
- * Option B (Incorrect): nslookup is used to query DNS servers and resolve domain names to IP addresses but does not trace network traffic.
- * Option C (Correct): traceroute (tracert in Windows) is the best tool to track the path of network packets and determine where delays or failures occur.
- * Option D (Incorrect): netstat displays active network connections and listening ports but does not trace packet routes.

CompTIA A+ Core 2 Reference:

- * 220-1102 Exam Objective 2.5 - Given a scenario, troubleshoot common network connectivity issues using appropriate tools and best practices.

NEW QUESTION # 621

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