

# Quiz 2026 Fantastic User-Experience-Designer: Valid Salesforce Certified User Experience Designer Test Registration



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DumpsTorrent made an User-Experience-Designer Questions for the students so that they don't get confused to prepare for Salesforce Certified User Experience Designer (User-Experience-Designer) certification exam successfully in a short time. DumpsTorrent has designed the real User-Experience-Designer exam dumps after consulting many professionals and receiving positive feedback. The Salesforce Certified User Experience Designer (User-Experience-Designer) questions have many premium features, so you don't face any hurdles while preparing for Salesforce Certified User Experience Designer (User-Experience-Designer) exam and pass it with good grades.

Professionals who earn the Salesforce User Experience Designer certification are highly valued by employers and are in high demand in the job market. Salesforce Certified User Experience Designer certification is recognized globally and is a great way for professionals to demonstrate their expertise in user experience design. Salesforce Certified User Experience Designer certification is also a great way for professionals to advance their careers and take on more challenging roles in their organizations.

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The User-Experience-Designer Certification is a valuable asset for professionals who want to boost their career in Salesforce design. It is an industry-recognized certification that demonstrates the holder's ability to design and implement user-centered solutions that align with best practices in user experience design. Salesforce Certified User Experience Designer certification is awarded by Salesforce, which is known for its popular customer relationship management (CRM) software.

Salesforce User-Experience-Designer certification program is ideal for professionals who want to enhance their skills and expertise in user interface design. It is also an excellent option for individuals who want to pursue a career in user experience design. Salesforce Certified User Experience Designer certification program provides professionals with a competitive edge in the job market and helps them stand out from other candidates. Salesforce Certified User Experience Designer certification is recognized by top companies around the world and can help professionals advance their careers in the field of user experience design.

## Salesforce Certified User Experience Designer Sample Questions (Q140-

## Q145):

### NEW QUESTION # 140

A UX Designer is asked to build a solution in Salesforce to accommodate a call center's process and make it easier for them to log complaints.

How should the designer illustrate the existing process, including the pain points and opportunities?

- **A. Observe the complaints process and create a journey map.**
- B. Observe the complaints process and create a prototype.
- C. Observe the complaints process and create a business process diagram.

**Answer: A**

Explanation:

The best way for the designer to illustrate the existing process, including the pain points and opportunities, is to observe the complaints process and create a journey map. A journey map is a visual representation of the customer's or user's experience with a product or service, from their perspective. It shows the steps, interactions, thoughts, feelings, touchpoints, context, and opportunities for improvement along the way. A journey map can help the designer to understand the current state of the complaints process, identify the pain points and gaps, and prioritize the areas for intervention. A journey map can also help to communicate the user's needs and expectations to the stakeholders and developers, and align them on a common vision for the solution. References:

\* : Start Your Journey Map Unit | Salesforce Trailhead

\* : Add Journey Mapping to Your Solution Toolbox Unit | Salesforce Trailhead

\* : Customer Journey Mapping Resources - Salesforce

### NEW QUESTION # 141

A sales representative needs to quickly see key fields whenever viewing an opportunity.

Which three Salesforce feature would allow fields to be available when they are viewing arecord?

Choose 3 answers

- **A. List Views**
- B. Tabs
- **C. Compact Layout**
- D. Customer Links
- **E. Highlights Panel**

**Answer: A,C,E**

Explanation:

These three features allow fields to be available when viewing a record in Salesforce.

\* A highlights panel displays key fields at the top of a record page in Lightning Experience. It can be customized to show the most important information for each object.

\* A compact layout determines which fields appear in the highlights panel, the list view hover, and the Salesforce app. It can be assigned to different record types and profiles.

\* A list view displays a set of records that meet specified filter criteria. It can be sorted and filtered by different fields, and users can select which fields to display in the list view.

References:

\* [Customize the Highlights Panel]

\* [Create and Assign Compact Layouts]

\* [Create and Customize List Views]

### NEW QUESTION # 142

Cloud Kicks wants to prevent its sales agents from being able to save a new account unless they have entered the phone number in the correct format and with the correct number of digits. A validation rule would then prevent the new account from saving.

Which method should be used to improve the user experience in the simplest way while preventing errors?

- **A. Set field-level error message to display on the page.**
- B. Mark the field as Required.
- C. Set a prompt to display on the page using In-App Guidance.

**Answer: A**

Explanation:

Explanation

A field-level error message is a message that appears next to a specific field when the user enters invalid data or omits required data. It helps the user to correct the error and proceed with the action. A field-level error message is more user-friendly than a validation rule, which displays a generic message at the top of the page and prevents the user from saving the record. A field-level error message can also provide guidance on the correct format and number of digits for the phone number field. Marking the field as required would not ensure that the user enters the phone number in the correct format and with the correct number of digits. Setting a prompt to display on the page using In-App Guidance would not prevent the user from entering invalid data or omitting required data. References: [Field-Level Error Messages], [Validation Rules], [In-App Guidance]

#### NEW QUESTION # 143

Cloud Kicks research team provides its UX Designer with a readout stating the audience for the design solution has a high number of visually impaired people.

How should the design be approached?

- A. Design a mobile-responsive solution to be used with Mobile Publisher.
- **B. Optimize for color contrast-ratio and screen-reading technology.**
- C. Ensure all text is black to maximize readability.
- D. Ensure Health Insurance Portability and Accountability Act (HIPAA) standards and guidelines are followed.

**Answer: B**

Explanation:

Explanation

The design should be optimized for color contrast-ratio and screen-reading technology, as these are the best practices for designing for visually impaired people<sup>12</sup>. Color contrast-ratio is the difference in brightness and color between the foreground and the background of a text or an image<sup>3</sup>. A high color contrast-ratio makes the text or the image more visible and readable for people with low vision or color blindness<sup>4</sup>. Screen-reading technology is a software that converts text and images on a screen into speech or braille output for people who are blind or have severe vision loss. A design that is compatible with screen-reading technology ensures that the content and functionality of the product are accessible and understandable for these users. References: Accessibility Standards - Salesforce Help, How to Configure Salesforce for your Blind and Low Vision Users - Salesforce Admins, Color Contrast Ratio - WebAIM, Color Contrast Checker - WebAIM, [Screen Readers - WebAIM], [Screen Reader User Survey #8 Results - WebAIM] The correct answer is B.

When designing for a visually impaired audience, it is important to optimize for color contrast-ratio and screen-reading technology. This will ensure that the design is accessible to those with visual impairments. Color contrast-ratio ensures that the text is easily readable, while screen-reading technology allows people with visual impairments to access the content on the website using a screen reader. Additionally, Salesforce has some great resources on designing for accessibility, such as their Accessibility Design Guide [1] and their Accessibility Best Practices [2].

[1] [https://www.salesforce.com/content/dam/web/en\\_us/www/documents/salesforce-accessibility-design-guide.p](https://www.salesforce.com/content/dam/web/en_us/www/documents/salesforce-accessibility-design-guide.p)

#### NEW QUESTION # 144

Cloud Kicks wants to improve its Salesforce org to provide tailored functionality that enables sales representatives to provide quick, competitive pricing and close deals faster.

What is the benefit of Lightning Console Apps in this scenario for the sales representatives?

- **A. They can complete actions with a single click.**
- B. They can organize items in the utility bar.
- C. They can add records to Favorites.

**Answer: A**

Explanation:

Explanation

Lightning console apps are designed to help users work faster and more efficiently by providing a workspace where they can access multiple records and their related records on the same screen. Users can complete actions with a single click, such as creating records, logging calls, sending emails, and updating fields, without losing context or switching tabs. Lightning console apps also support keyboard shortcuts, macros, and quick text to speed up common tasks. Lightning console apps are especially useful for

sales representatives who need to provide quick, competitive pricing and close deals faster. They can also use Lightning console apps to view and manage their pipeline, collaborate with team members, and track their performance. Organizing items in the utility bar and adding records to Favorites are features that are available in any Lightning app, not just Lightning console apps. References: Salesforce Console in Lightning Experience, Create and Edit a Custom Lightning Console App, Create a Lightning Console App

## NEW QUESTION # 145

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