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ServiceNow CIS-HAM certification exam is an excellent way for individuals to demonstrate their expertise in hardware asset management and to advance their careers in the IT industry. Certified Implementation Specialist - Hardware Asset Management certification is recognized globally and is highly valued by employers. By passing the CIS-HAM exam, individuals can prove their proficiency in managing hardware assets using ServiceNow, which can lead to career advancement opportunities and increased earning potential.

The CIS-HAM Certification Exam covers various topics such as hardware asset management fundamentals, hardware lifecycle management, asset discovery, and tracking. CIS-HAM exam also assesses the candidate's knowledge of ServiceNow hardware asset management modules such as the Hardware Asset Management application, the CMDB (Configuration Management Database), and the Asset Management application. CIS-HAM exam consists of 60 multiple-choice questions, and candidates have 90 minutes to complete the exam.

ServiceNow Certified Implementation Specialist - Hardware Asset

Management Sample Questions (Q43-Q48):

NEW QUESTION # 43

Delegated Developers are granted access only to what in which they are working?

- A. Instances
- **B. Scopes**
- C. Interfaces
- D. APIs

Answer: B

Explanation:

Delegated Developers are granted access only to scopes in which they are working¹. A scope is a set of application files and data that are isolated from other applications on the same instance².

Scopes allow developers to create and modify applications without affecting the functionality or security of other applications or the platform².

Delegated Developers can be assigned developer permissions for specific scopes by an application administrator or a system administrator¹. These permissions determine what types of files and data they can access and modify within the scope¹.

Delegated Developers can also request cross-scope access to access resources from another scope, which must be approved or denied by the owner of the target scope¹.

Delegated Developers do not have access to interfaces, APIs, or instances, unless they are explicitly granted by an administrator or a cross-scope request¹. Reference:

1: Delegated Development - Product Documentation: San Diego - ServiceNow

2: Application Scoping - Product Documentation: San Diego - ServiceNow

NEW QUESTION # 44

When an employee leaves a company and their manager submits an Asset Reclamation Request for them, which of their assigned assets are reclaimed by default?

- A. All hardware and software assets, but not consumable assets
- B. All hardware, software, and consumable assets
- C. All hardware and software assets selected in the reclaim asset service catalog
- **D. All hardware, software, and consumable assets selected in the reclaim asset service catalog**

Answer: D

Explanation:

The reclamation process allows managers to select assets to be reclaimed from the asset service catalog, including hardware, software, and consumables. Only selected items will be processed for return.

Reference: Asset Reclamation Practices (ServiceNow HAM guide).

NEW QUESTION # 45

Which ServiceNow Mobile app provides end users visibility to their assigned hardware and consumable assets?

- A. Mobile Agent App
- B. Mobile Asset App
- C. Mobile App
- **D. Mobile ITAM App**

Answer: D

NEW QUESTION # 46

The current value of an asset (original cost less the depreciated amount) is known as:

- A. Salvage value
- B. Cost of ownership

- C. Current balance
- **D. Residual value**

Answer: D

Explanation:

Explanation

The current value of an asset is the amount that the asset is worth at the present time, based on its original cost and the accumulated depreciation¹.

The current value of an asset is also known as the residual value or the book value^{1,2}.

The residual value is the estimated value of the asset at the end of its useful life².

The residual value is used to calculate the depreciation expense of the asset over its useful life².

The residual value is different from the salvage value, which is the estimated value of the asset if it is sold or disposed of².

The cost of ownership is the total amount of money spent on acquiring, maintaining, and operating an asset over its lifetime³.

The current balance is the amount of money available in an account at a given time⁴.

References: 1: Asset depreciation 2: Depreciation 3: Cost of ownership 4: Current balance

NEW QUESTION # 47

What core sets of data are required for effective IT asset management?

Choose 4 answers

- **A. Manufacturers**
- B. Relationships
- C. Projects
- **D. Users**
- **E. Locations**
- **F. Models**

Answer: A,D,E,F

Explanation:

According to the ServiceNow Hardware Asset Management documentation, the core sets of data required for effective IT asset management are:

*Manufacturers: The companies that produce the hardware assets, such as Dell, HP, Cisco, etc.

*Locations: The physical places where the hardware assets are stored or used, such as offices, data centers, warehouses, etc.

*Users: The people who own, use, or manage the hardware assets, such as employees, customers, vendors, etc.

*Models: The specific types or categories of hardware assets, such as laptops, servers, routers, etc.

NEW QUESTION # 48

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