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## Highlighted Features of Salesforce AP-211 Exam Practice Questions

The AP-211 exam questions given in this desktop Salesforce Health Cloud Accredited Professional (AP-211) practice exam software are equivalent to the actual Salesforce Health Cloud Accredited Professional (AP-211) exam. The desktop Salesforce

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## Salesforce AP-211 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Implement: This domain focuses on installing Health Cloud, configuring applications and OmniStudio components, customizing features, implementing integrations and APIs, configuring security rules, and establishing reporting.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Deploy: This domain addresses pre-deployment and post-deployment steps for specific use cases and Health Cloud capabilities, along with managing technical aspects through Mobile app capabilities.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>Design: This domain encompasses creating Health Cloud solution designs using best practices, modeling healthcare entities with appropriate objects, determining specific capabilities to use, defining success metrics and reporting, implementing security and compliance, developing integration strategies, and creating data migration plans.</li></ul>
Topic 4	<ul style="list-style-type: none"><li>Discovery: This domain covers identifying customer personas and stakeholders, defining required capabilities from use cases, and gathering functional and technical requirements to achieve desired business outcomes.</li></ul>

## Salesforce Health Cloud Accredited Professional Sample Questions (Q45-Q50):

### NEW QUESTION # 45

A medical device organization needs to track account information and its geographical details to provide information to representatives onsite.

Which three objects support this scenario?

Choose 3 answers

- A. Facility Address
- B. Clinic Location
- C. Healthcare Facility
- D. Location

**Answer: A,C,D**

Explanation:

In Salesforce Health Cloud, when an organization needs to track account information along with geographical details (like facilities, addresses, and locations), the following objects are used:

A . Location

A standard object in Salesforce used to store physical location data such as addresses, latitude/longitude, and site details.

Useful for mapping and onsite representative visits.

B . Healthcare Facility

Represents the organization's clinical facilities (hospitals, clinics, labs, etc.).

Connected to Accounts to model the healthcare network.

C . Facility Address

Stores detailed address information for a healthcare facility.

Provides geographical data needed by onsite reps.

Why not D. Clinic Location?

Clinic Location is not a standard Health Cloud object. The correct objects are Healthcare Facility + Facility Address + Location to track facility and geographical details.

Salesforce Health Cloud Reference:

Salesforce Health Cloud Provider Data Model:

"Use the Healthcare Facility object to represent hospitals, clinics, and other care sites."

"Use the Facility Address object to store location-specific details about healthcare facilities."

"The Location object stores standardized address and geographic information."

#### NEW QUESTION # 46

What are three requirements for implementing patients or members in Health Cloud?

Choose 3 answers

- A. Ensure 1-to-1 Account to Contact relationship.
- B. Ensure the Account is the Parent to Household Accounts.
- C. Ensure the Parent Account field is blank.
- D. Ensure the Person Account object is used.
- E. Ensure the Parent Contact object is blank.

**Answer: A,B,D**

#### NEW QUESTION # 47

A provider wants to get a comprehensive view of a patient's prescriptions, including history, to improve health outcomes. Which Health Cloud capability should a consultant leverage to assist the provider?

- A. Integrated Care Management
- B. Medication Management
- C. Virtual Care
- D. Intelligent Appointment Management

**Answer: B**

Explanation:

\* Medication Management in Health Cloud enables providers to view all of a patient's prescription history in one place, supporting medication reconciliation and review for better health outcomes.

Extract:

"Use Medication Management to track and review patient prescriptions, past and present, ensuring a comprehensive view of medication history and supporting care team collaboration." (Source: Administer Health Cloud - Medication Management)

\* Other options (Intelligent Appointment Management, Virtual Care, Integrated Care Management) do not provide comprehensive medication tracking.

#### NEW QUESTION # 48

Bloomington Caregivers has created and tested its first care plan template in sandbox, which includes problems, goals, and tasks. The company has deployed this template to its final environment using Data Loader.

Which two steps should a consultant recommend, following this deployment, to enable users to successfully leverage this new template?

Choose 2 answers

- A. Activate the problems, goals, and tasks associated with the template.
- B. Confirm User access to Care Plan objects.
- C. Activate the new care plan template.
- D. Conduct end-user training on the use of the care plan template.

**Answer: B,C**

Explanation:

Step 1: Requirement Analysis

After deploying a care plan template (including problems, goals, and tasks) via Data Loader to the final environment, users must be able to use the new template for creating care plans in production.

Step 2: Salesforce Health Cloud Documentation Guidance

According to the official Health Cloud administration guide, two key post-deployment steps are required:

1. Confirm User Access to Care Plan Objects

Users must have the correct permissions to view, create, and use care plan templates and related records. This involves assigning the appropriate permission sets or profiles to allow access to the Care Plan, Care Plan Template, and related objects.

Extract:

"Ensure users have the necessary permissions to access care plan templates and related objects so they can view and apply templates to patients' care plans." Administer Health Cloud - Care Plans and Permissions

## 2. Activate the New Care Plan Template

Templates (and their related records) must be activated after being deployed to make them available for use by end users. Care plan templates in Salesforce Health Cloud have an "Active" status that must be set to "True" or "Activated" before users can select them when creating new care plans.

Extract:

"After importing care plan templates and related data, administrators must activate the template to make it available to care coordinators and clinicians." Administer Health Cloud - Deploying and Activating Care Plan Templates Other Options:

B . Activate the problems, goals, and tasks associated with the template:

Not required as a separate step. When you activate the care plan template, its associated problems, goals, and tasks become available.

D . Conduct end-user training:

While important, it is not a required technical step for enabling the template after deployment.

Verified Answers:

A . Confirm User access to Care Plan objects.

C . Activate the new care plan template.

Reference:

Administer Health Cloud - Care Plan Templates

Administer Health Cloud - User Setup

## NEW QUESTION # 49

Bloomington Caregivers currently has the organization-wide default controlling patient access set to Private. A new respiratory therapist is being added to support a patient at Bloomington Caregivers, and the therapist needs access to the patient's data. How should an administrator grant access to the respiratory therapist using out-of-the-box Health Cloud features?

- A. Add the respiratory therapist to the patient's Care Team and default access will be automatically granted.
- **B. Add the respiratory therapist to the patient's Care Team and grant Read or Read/Write access as needed.**
- C. Add the respiratory therapist to the patient's Account Team and default access will be automatically granted.
- D. Add the respiratory therapist to the patient's Account Team and grant Read or Read/Write access as needed.

**Answer: B**

Explanation:

When organization-wide default access to patient data is set to Private, Care Team functionality in Health Cloud is the standard, out-of-the-box method to manage individual access to patient records.

Step-by-Step Reference:

Health Cloud uses Care Teams to manage access to patient records.

Extract:

"Add care team members (users, contacts, or person accounts) to the patient's care team and assign appropriate access (Read or Read/Write) to patient records." (Source: Administer Health Cloud - Manage Care Teams) Administrators can specify the access level (Read or Read/Write) for each care team member, allowing for precise control as per role requirements.

Extract:

"Assign record access levels for care team members when adding them to a patient's care team. This is especially important when the OWD is set to Private." (Source: Administer Health Cloud - Care Team Access) This ensures compliance and proper segmentation of data, as required by healthcare regulations.

## NEW QUESTION # 50

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