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Appian Certified Analyst Sample Questions (Q12-Q17):

NEW QUESTION # 12

The HR management team wants to aggregate data to show the number of employees across regions and to be able to drill down into the data.

Which three user story requirements should be collected to assist the development team?

- A. Data source
- B. Role-based permissions
- C. Estimation of story
- D. Test script
- E. Report type

Answer: A,B,E

Explanation:

Data Source (A): The first step in building any report is identifying the source of the data. Understanding where the data comes from is crucial because it affects how the data will be queried, filtered, and displayed. It also impacts performance, security, and accuracy of the data. Appian reports can pull data from various sources such as Appian databases, external databases, or even from integrations with other systems. Documenting this information allows the development team to connect the report to the correct data source, ensuring that the report reflects accurate and up-to-date information. Appian Documentation - Data Sources

Report Type (B): It is essential to define the type of report required. In this scenario, the HR management team wants an aggregate view with drill-down capabilities. The report type will determine how the data is visualized, whether it is a pie chart, bar graph, or tabular format. This user story requirement ensures that the developers design a report that meets the HR team's needs and expectations for viewing and interacting with the data. Appian Documentation - Creating Reports

Role-Based Permissions (D): Role-based permissions are critical for ensuring that users see only the data they are authorized to access. For instance, while an HR executive might have access to all regions' data, a regional manager might only see data for their specific region. Defining these permissions upfront is vital for security and compliance. The development team will use this information to implement the correct access controls in the report, which is crucial for protecting sensitive employee information. Appian Documentation - Managing User Permissions

NEW QUESTION # 13

When creating a user story, which of the following is essential to ensure clarity and completeness?

- A. Detailed UI mockups
- B. List of potential risks
- C. Development timeline
- D. Acceptance criteria

Answer: D

NEW QUESTION # 14

A partially created user story for an approval task has been added to the Product Backlog and you have been asked to review it. So far, the user story includes acceptance criteria stating:

"Verify that the user can select approve or deny."

"Verify that the user can enter an approval comment."

What are two examples of additional content that need to be added to the user story before it can be considered complete?

- A. User story description
- B. Condition upon selecting either "deny" or "approve"
- C. UI mockup
- D. Truth table

Answer: A,B

Explanation:

User Story Description (B): A complete user story should include a detailed description that outlines the context, goals, and specific actions the user can perform. This helps in setting a clear understanding of what needs to be developed and why. The description provides the foundation for the user story and ensures that all stakeholders have a shared understanding of the requirement. Appian Documentation - Writing User Stories

Condition upon Selecting Either "Deny" or "Approve" (A): To ensure that the user story is complete, you must specify what happens when the user selects "deny" or "approve." This could include conditions such as sending notifications, triggering workflows, or updating statuses. Clearly defining these conditions ensures that the development team knows exactly what to implement and how the system should behave in different scenarios. Appian Documentation - Acceptance Criteria Examples

NEW QUESTION # 15

You are trying to decide between using a side-by-side layout or a column layout.

Which resource should be referred to in order to make sure that best practices are followed?

- A. Appian SAIL Recipes
- B. Appian UX Design Guide
- C. Appian Discussion Board
- D. Appian Tutorials

Answer: B

Explanation:

The Appian UX Design Guide is the appropriate resource to consult when making decisions about layout choices like side-by-side versus column layouts. This guide provides best practices for designing user interfaces in Appian applications, ensuring that the UI is intuitive, responsive, and consistent with Appian's design principles. Referring to the UX Design Guide helps in making informed design decisions that enhance user experience. Appian UX Design Guide Note: While other resources like Appian Tutorials, Discussion Boards, and SAIL Recipes are useful for specific cases, the UX Design Guide is the primary reference for best practices in UI design.

NEW QUESTION # 16

The order management team receives orders via different channels, including email. Emails are accompanied by attachments containing the details of the order information. The team reviews the emails and attachments for clarity. Then, they extract the order specifics to create a customer record in their Customer Relationship Management (CRM) platform and an order in their Order Management System (OMS).

What is the most effective form of automation to help increase fulfillment efficiency in this process?

- **A. Review the emails and attachments using trained artificial intelligence to extract order data information**
- B. Have an auto-reply "Thank You" email sent back thanking the customer for sending in their order request
- C. Prompt the order management team members with a task to create an order in the CRM platform
- D. Provide a task after the order email was received asking the team to check the order status and select the next step option

Answer: A

Explanation:

The most effective form of automation to increase fulfillment efficiency in this process is using trained artificial intelligence (AI) to extract order data information from the emails and attachments. AI can be trained to recognize and extract key details such as customer names, order numbers, and product information directly from the content of the emails and attachments. This automation significantly reduces the manual effort required to review and input data, thereby speeding up the order processing time and reducing the chance of errors. Appian Documentation - AI and Automation Capabilities Note: The other options (B, C, D) provide minimal automation and would still require significant manual intervention, which does not effectively enhance fulfillment efficiency.

NEW QUESTION # 17

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