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PECB ISO-14001-Lead-Auditor Exam Syllabus Topics:

| Topic | Details |
|---------|--|
| Topic 1 | <ul style="list-style-type: none">Preparing an ISO 14001 audit: This domain measures the competence of audit consultants in planning and preparing for an ISO 14001 audit. It covers audit objectives, scope, criteria, and developing the audit plan, ensuring readiness for an efficient and objective audit. |
| Topic 2 | <ul style="list-style-type: none">Environmental management system requirement: This section evaluates the ability of audit consultants to interpret and apply the specific requirements of ISO 14001. It focuses on understanding the structure of the standard, including context of the organization, leadership, planning, support, operations, and performance evaluation. |
| Topic 3 | <ul style="list-style-type: none">Fundamental audit concepts and principles: This section of the exam assesses the grasp EMS auditors have on core audit principles such as integrity, fair presentation, due professional care, and evidence-based evaluation. It ensures auditors can apply these principles consistently in the audit process. |

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PECB Certified EMS ISO 14001 Lead Auditor Exam Sample Questions (Q24-Q29):

NEW QUESTION # 24

A management system meeting ISO 14001:2015 requirements is based on the Plan-Do-Check-Act (PDCA) cycle. Which two elements of the management system are part of the 'Check' stage of the PDCA cycle?

- A. Nonconformities
- B. Control of the processes
- C. Environmental policy
- D. Improvement
- E. Monitoring performance
- F. Management review

Answer: A,E

Explanation:

As per ISO 14001:2015 Clause 10 (Improvement) and Clause 9 (Performance Evaluation):

The 'Check' phase includes activities that evaluate performance, such as:

Clause 9.1:

"The organization shall monitor, measure, analyze and evaluate its environmental performance." Clause 10.2:

"When a nonconformity occurs, the organization shall react to the nonconformity, evaluate the need for corrective action."

Management review is part of the 'Act' phase (Clause 9.3), and Environmental Policy (Clause 5.2) belongs to 'Plan'.

Reference: ISO 14001:2015 Clauses 9.1, 10.2, 9.3, 5.2.

NEW QUESTION # 25

Sparkle is an organisation that provides mobile car cleaning services at customers' premises. It has been certified to ISO 14001 for some time and has appointed a full-time Environmental Management System Manager. The audit plan during a surveillance audit includes continual improvement and the auditor asks to see the most recent management review meeting minutes.

The minutes indicate that the Environmental Management System Manager reported that the last review of the organisation's environmental legislation register was made three years ago instead of annually as planned in the Environmental Management System. At that time, he asked for finances to employ a legislation expert to update the register but was denied the request by top management on the basis that it was unlikely that many changes to legislation had occurred. No related improvement actions were documented in the minutes.

Based on the scenario, select the two options which best describe the evidence for raising such a non-conformity.

- A. Raise an opportunity for improvement (OI) to reduce damaging emissions.
- B. The organisation failed to update its legislation register following the planned frequency of review.
- C. Extend the audit plan to include the five shops.
- D. Determine if the local authority has been informed that the organisation is exceeding VOC emissions.
- E. Evaluate whether the process for measuring environmental performance is effective.
- F. Recommend that staff in the five shops should have medical check-ups due to air pollution.

Answer: A,B

NEW QUESTION # 26

Auditors need to communicate effectively with auditees. Therefore, their personal behaviour is a key characteristic in ensuring a successful audit.

Below is a list of these characteristics and a brief related description. Match the characteristics to the descriptions.

| Descriptions | Auditor's characteristics |
|--|---------------------------|
| Fair, truthful, sincere, honest, discreet | <input type="text"/> |
| Willing to learn from situations | <input type="text"/> |
| Tactful in dealing with individuals | <input type="text"/> |
| Aware of and able to understand situations | <input type="text"/> |

PEECB

Diplomatic

Open to improvement

Ethical

Perceptive

Answer:

Explanation:
Descriptions

| Descriptions | Auditor's characteristics |
|--|---------------------------|
| Fair, truthful, sincere, honest, discreet | Ethical |
| Willing to learn from situations | Open to improvement |
| Tactful in dealing with individuals | Diplomatic |
| Aware of and able to understand situations | Perceptive |

PEECB

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Open to improvement

Ethical

Perceptive

Explanation:

1-C, 2-B, 3-A, 4-D

The correct matching is:

1. Fair, truthful, sincere, honest, discreet # C. Ethical

An auditor must act with integrity and honesty. Being fair, truthful, sincere, honest, and discreet reflects ethical behaviour, which is essential because auditors handle sensitive information and must maintain trust.

2. Willing to learn from situations # B. Open to improvement

An auditor should be willing to improve their own audit approach, learn from experience, and adjust based on new situations. This supports continual improvement in audit competence.

3. Tactful in dealing with individuals # A. Diplomatic

Being diplomatic means handling people respectfully and tactfully, especially when discussing sensitive issues, audit findings, or possible nonconformities.

4. Aware of and able to understand situations # D. Perceptive

A perceptive auditor notices and understands situations, behaviours, risks, and evidence during the audit. This helps the auditor identify relevant issues and evaluate audit evidence effectively.

So, the final matched answer is:

Fair, truthful, sincere, honest, discreet - Ethical
Willing to learn from situations - Open to improvement
Tactful in dealing with individuals - Diplomatic
Aware of and able to understand situations - Perceptive

NEW QUESTION # 27

A multi-level shopping centre is open every day to the public from 09:00-21:00 hours. During an external audit of the centre to ISO 14001, you establish that there are 40 vending machines that are permanently switched on. Thirty of them do not sell perishable foodstuffs. You also note that there are eight escalators in the complex that run constantly during public access. When asked about environmental performance improvement objectives, the Centre Manager says that there are plans to increase the natural daylight by installing more skylights thus saving on lighting costs, but the estimated budget for this has not yet been approved by the board.

You: I note that energy consumption is a significant environmental aspect in the centre. How do you mitigate the impacts of this?

EMS Manager: We try to reduce our energy costs by negotiating a better deal from the energy company. We are considering changing to one that only supplies electricity from renewable sources.

You: What steps have you taken to reduce overall consumption?

EMS Manager: We conducted awareness training for staff. For example, turning off lights in staff areas not being used.

You: I see that the escalators account for the highest usage of energy. Are there any objectives to try and reduce this?

EMS Manager: No, it would be too costly to change them.

You: How do you measure electricity consumption?

EMS Manager: We have meters installed in each floor of the centre. We take readings every hour and we plot the consumption graph for every staff shift.

You continue the interview and find that energy consumption has increased steadily over the past five years.

Select the two statements that are true.

- A. The organisation should take action to address its energy consumption.
- B. The vending machines are switched on permanently.
- C. The Centre Manager is trained in energy awareness.
- D. The organisation's energy supplier sources renewable energy.
- E. The centre staff are responsible for energy consumption in the staff areas.
- F. The escalators are switched on permanently.

Answer: A,B

NEW QUESTION # 28

You are starting the opening meeting of an unannounced audit of MX, a spare parts supplier of ABC; you are an external consultant who regularly performs second-party audits for ABC.

MX's Production Manager seems to be quite surprised. He says:

PM: I do not understand what you are doing here. I am fully aware that our contract with ABC includes unannounced audits, but under the condition that ABC keeps placing orders to MX. In the last 12 months, after ABC's last audit, we did not get any orders. So, what are you planning to see?

You: ABC gave me a list of external providers to audit 10 months ago. I am just following the plan. I think that I can audit the production processes of whatever product you are manufacturing.

PM: Sorry, Sir. You should audit our processes when we are manufacturing products for ABC. So, therefore, I propose to close the meeting right now.

What would you say?

- A. Can we have a break? I will contact ABC's Purchasing Manager to clarify the contract.
- B. Can I speak with the General Manager?
- C. Let's prepare and sign a brief minute of this meeting where we both state our position.
- D. I insist on carrying out the audit.

Answer: A

Explanation:

The correct answer is C .

This is a second-party audit , where the auditor is acting on behalf of ABC, the audit client. The auditee, MX, is challenging the auditor's right to continue because the contractual condition for unannounced audits may no longer apply if ABC has not placed orders in the last 12 months.

In this situation, the auditor should not insist on carrying out the audit and should not continue without confirming the contractual

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