

AB-100 Exam Papers & New AB-100 Test Question



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Microsoft AB-100 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Deploy AI-powered business solutions: Focuses on deploying, testing, monitoring, and optimizing AI solutions in production. It also includes managing ALM processes, performance monitoring, and ensuring security, governance, and responsible AI compliance.
Topic 2	<ul style="list-style-type: none">Design AI-powered business solutions: Covers designing AI agents, Copilot integrations, and intelligent workflows using platforms like Copilot Studio, Microsoft Foundry, and Dynamics 365. It includes planning prompts, connectors, agent behaviors, and solution extensibility.
Topic 3	<ul style="list-style-type: none">Plan AI-powered business solutions: Focuses on analyzing business requirements and identifying where AI agents and generative AI can improve processes. It also includes defining AI strategy, evaluating ROI, and deciding whether to build, buy, or extend AI components.

>> AB-100 Exam Papers <<

New Microsoft AB-100 Test Question, Valid AB-100 Exam Tips

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Microsoft Agentic AI Business Solutions Architect Sample Questions (Q92-Q97):

NEW QUESTION # 92

A company plans to deploy a Microsoft Foundry agent

You need to recommend an application lifecycle management (ALM) process to ensure that the agent evaluates against baseline accuracy metrics before being deployed. What should you recommend?

- A. Configure GitHub Actions for new agent versions.
- **B. Use Observability in Foundry Control Plane with evaluation and drift monitoring.**
- C. Deploy each new agent version directly to production.
- D. Enable Application Insights and use Azure Monitor.

Answer: B

Explanation:

When deploying a Microsoft Foundry agent, the platform provides built-in:

- * Evaluation pipelines
- * Baseline accuracy checks
- * Drift monitoring
- * Observability dashboards

These features allow you to validate the agent against baseline metrics BEFORE deployment, which is exactly what the question requires.

This is the only option that directly addresses:

- * ALM
- * Pre-deployment evaluation
- * Accuracy validation
- * Automated quality gates

NEW QUESTION # 93

A company has a Microsoft Power Platform environment that contains Microsoft Dataverse data. You create a Microsoft Copilot Studio agent named Agent1 that processes the Dataverse data. You discover that Agent1 fails to return relevant or accurate results. You need to improve the quality and reliability of data grounding. What should you do?

- A. Retrain Agent1.
- **B. Verify and cleanse the Dataverse data.**
- C. Add example user inputs to the training data of Agent1.
- D. Use an adaptive card in Agent1.

Answer: B

Explanation:

If a Copilot Studio agent that uses Dataverse is returning poor or irrelevant results, the most likely issue is weak or inconsistent grounding data.

The best corrective action is C. Verify and cleanse the Dataverse data.

Why C is correct:

- * Grounded AI quality depends heavily on source data quality
 - * Incomplete, inconsistent, duplicated, outdated, or badly structured Dataverse records will lead to poor answers
 - * Cleansing and validating the data improves both relevance and reliability without requiring unnecessary model changes
- Why the other options are not correct:

- * A. Use an adaptive card in Agent1 Adaptive cards improve UI interaction, not grounding quality.
- * B. Add example user inputs to the training data of Agent1 This may help intent handling, but the issue here is inaccurate grounding from Dataverse.
- * D. Retrain Agent1 Copilot Studio grounding problems are usually solved by improving source data, not retraining the agent.

NEW QUESTION # 94

You are designing two Microsoft Copilot Studio agents named Agent1 and Agent2. Each agent must meet the following requirements:

Each agent must use a standard model.

Each agent must NOT use generative orchestration.

Agent1 must support simple and short phrases for a given topic.

Agent2 must integrate with Microsoft Dynamics 365 Contact Center voice channel.

You need to recommend language models for the agents.

What should you recommend for each agent?

Language models	Answer Area
<input type="text" value="Azure Language in Foundry Tools"/>	<p>Language model</p> <p>Agent1: <input type="text"/></p> <p>Agent2: <input type="text"/></p>
<input type="text" value="Azure OpenAI"/>	
<input type="text" value="Conversational language understanding (CLU)"/>	
<input type="text" value="Natural language understanding (NLU)"/>	
<input type="text" value="Natural language understanding + (NLU+)"/>	

Answer:

Explanation:

Language models	Answer Area
<input type="text" value="Azure Language in Foundry Tools"/>	<p>Language model</p> <p>Agent1: <input type="text" value="Natural language understanding (NLU)"/></p> <p>Agent2: <input type="text" value="Natural language understanding + (NLU+)"/></p>
<input type="text" value="Azure OpenAI"/>	
<input type="text" value="Conversational language understanding (CLU)"/>	
<input type="text" value="Natural language understanding (NLU)"/>	
<input type="text" value="Natural language understanding + (NLU+)"/>	

Explanation:

Agent 1 = NLU

Agent 2 = NLU and NLU+

<https://learn.microsoft.com/en-us/microsoft-copilot-studio/nlu-overview> Agent1 must support simple and short phrases for a given topic . That is the classic use case for NLU in Copilot Studio. NLU is designed for standard intent recognition where users enter brief, predictable utterances tied to a topic.

This makes NLU the best fit for:

- * narrow topic triggering
- * short phrase matching
- * standard, non-generative agent behavior

Why Agent2 = NLU+

Agent2 must integrate with Microsoft Dynamics 365 Contact Center voice channel . For that scenario, NLU+ is the correct recommendation among the listed standard models.

NLU+ extends the standard NLU approach and is the model aligned to scenarios that need stronger language understanding support in more advanced enterprise channel integrations such as voice experiences. Since the requirement explicitly says:

- * use a standard model
- * do not use generative orchestration

NLU+ fits better than Azure OpenAI or other generative options.

NEW QUESTION # 95

A company uses Microsoft Dynamics 365 Sales to manage leads that are stored in a Microsoft Dataverse table named Lead and use non-standard terminology and custom columns.

You need to configure business terms in the Lead table so that Microsoft Copilot controls can summarize the leads efficiently. The solution must minimize administrative effort.

How should you configure the business terms?

- A. Map the field display names as business terms.
- B. Add the schema names as business terms.
- C. Combine all the fields into one custom field.
- D. Create new business terms for each field.

Answer: A

Explanation:

To configure Microsoft Copilot to efficiently summarize leads with non-standard terminology and custom columns in Microsoft Dynamics 365 Sales, you must map these unique fields to business terms within the Sales AI Glossary in Microsoft Copilot Studio.

Note:

To map your field display names as business terms:

1. Access Copilot Studio: Open Microsoft Copilot Studio and select the environment containing your Dynamics 365 Sales instance.
2. Select the Sales Agent: Navigate to Agents and select the agent named Copilot in Dynamics 365 Sales (formerly Sales Copilot Power Virtual Agents Bot).
3. Navigate to Knowledge: Under the Knowledge section, select the SalesSpecificQnA knowledge source.
4. Add Glossary Entries:

Go to the Glossary tab.

Term: Enter the non-standard or custom field display name (e.g., your custom business term).

Description: Define how this term relates to the Dataverse schema. This helps Copilot understand the logic behind the custom column.

5. Configure Synonyms: In the Synonyms section, map your custom field to alternative names that sellers might use in natural language queries (e.g., mapping "Custom Revenue" to "Opportunity Revenue").

6. Publish Changes: Select Publish to apply these mappings, allowing Copilot to use the newly defined terms when generating lead summaries.

Reference:

<https://learn.microsoft.com/en-us/dynamics365/sales/extend-copilot-chat>

NEW QUESTION # 96

A company has a portfolio of AI initiatives at different stages of development.

You need to recommend a structured approach to evaluating the return on AI investment (ROAI) across all the initiatives. The solution must balance immediate results with long-term values and strategic innovations.

What should you include in the recommendation?

- A. a horizon-based framework
- B. the internal rate of return (IRR) function
- C. a simple cost and benefit analysis
- D. a prioritization grid

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Agentic AI Business Solutions Topics:

The correct answer is B. a horizon-based framework .

This question is about evaluating ROAI across a portfolio of AI initiatives that are at different stages of development . The key requirement is to use a structured approach that balances:

* immediate results

* long-term value

* strategic innovation

That wording maps directly to a horizon-based framework .

Why B is correct

A horizon-based framework is designed to evaluate investments across different time horizons, typically separating initiatives into categories such as:

* near-term/ operational value

* mid-term/ growth and optimization value

* long-term/ transformational or strategic innovation value

This makes it ideal for AI portfolios, because AI initiatives rarely create value on the same timeline.

For example:

* one AI initiative may reduce support costs this quarter

* another may improve forecasting over the next year

* another may be experimental but create major strategic advantage later A horizon-based framework helps leadership avoid a common mistake in AI investment governance: judging every initiative only by short-term ROI.

From an agentic AI business solutions perspective, this is especially important because AI portfolios often include a mix of:

* automation projects

* copilots and agents

* analytics and prediction models

* innovation pilots

* foundational data and governance investments

Some of these generate measurable savings quickly, while others create value through capability-building, competitive advantage, or

future scalability. A horizon-based framework gives a balanced and executive- friendly way to assess all of them

Why the other options are incorrect

A). a simple cost and benefit analysis

This is too narrow for a portfolio of AI initiatives with different maturity levels. It may help with individual projects, but it does not effectively balance short-term wins with longer-term innovation value.

C). the internal rate of return (IRR) function

IRR is a financial evaluation tool, but it is not the best structured portfolio framework for AI initiatives, especially where strategic and non-immediate benefits matter. AI value often includes intangible and capability-based outcomes that IRR alone does not capture well.

D). a prioritization grid

A prioritization grid helps rank initiatives, usually by factors like impact and effort, but it is not primarily a framework for evaluating ROAI over different time horizons. It supports selection, not full portfolio return evaluation.

Expert reasoning

When a question includes these ideas together:

- * portfolio of initiatives
- * different stages of development
- * immediate and long-term value
- * strategic innovation

the strongest answer is a horizon-based framework .

That is the best way to assess AI investments across short-term, medium-term, and transformational horizons without undervaluing strategic initiatives.

NEW QUESTION # 97

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