

# ITIL-4-Practitioner-Release-Management資料勉強の選択、ITIL 4 Practitioner: Release Management Examの合格おめでとう



BONUS!!! Tech4Exam ITIL-4-Practitioner-Release-Management ダンプの一部を無料でダウンロード：<https://drive.google.com/open?id=1tslbhskRQZmULeu73PkO4Jq-NTT5fiIa>

当社PeoplecertのウェブサイトTech4Examは非常に安全で定期的なプラットフォームです。第一に、ITIL-4-Practitioner-Release-Management試験トレントの購入プロセス中に会社のウェブサイトのセキュリティを保証します。第二に、ITIL-4-Practitioner-Release-Management模擬テストの購入に関するすべての顧客情報については、専門の担当者が管理し、情報開示は一切行われません。最後になりましたが、最も重要なのは、ITIL-4-Practitioner-Release-Management試験の教材には、98%から100%の高い合格率に基づく高品質のメリットがあります。ITIL 4 Practitioner: Release Management Examデータは他の言葉よりも雄弁です。ITIL-4-Practitioner-Release-Managementトレーニング準備に自信を持ってください。

## Peoplecert ITIL-4-Practitioner-Release-Management 認定試験の出題範囲：

トピック	出題範囲
トピック 1	<ul style="list-style-type: none"><li>サービス設計：このセクションでは、ITリリースマネージャーのスキルを評価し、実用的で有用であり、ステークホルダーの期待に応えるサービスと製品の設計に関わる原則と実践を網羅します。組織とそのパートナーが効果的にサービスを提供し、サポートできるように設計されていることに重点を置いています。</li></ul>
トピック 2	<ul style="list-style-type: none"><li>変更：このセクションでは、DevOpsエンジニアのスキルを評価し、IT環境における変更の管理と制御方法に焦点を当てます。変更の計画、実行、監視、伝達、そして関係者への変更の進捗状況と影響に関する継続的な情報提供など、業務の中断を最小限に抑えることが重要です。</li></ul>

- AIと自動化: このセクションでは、IT運用マネージャーのスキルを評価し、ユーザーニーズに合ったITシステムとアプリケーションの提供におけるAIと自動化の活用について検証します。最新のツールとインテリジェントテクノロジーを活用し、ソフトウェアリリースが品質基準を満たし、期限通りに、そして予算内で提供されることを保証します。

### >> ITIL-4-Practitioner-Release-Management資料勉強 <<

## ITIL-4-Practitioner-Release-Management認定テキスト、ITIL-4-Practitioner-Release-Managementテスト対策書

私たちのITIL-4-Practitioner-Release-Management試験材料とサービスはあなたのITIL-4-Practitioner-Release-Management試験に合格することに役に立ちます。私たちはあなたの時間と精力を節約してタイムスケジュールを設定します。私たちのITIL-4-Practitioner-Release-Management試験資料は確かに有効かつ全面的であるので、ITIL-4-Practitioner-Release-Management試験の合格率が高いです。私たちのITIL-4-Practitioner-Release-Management試験資料のような書籍が少ないので、早く買いましょう！

## Peoplecert ITIL 4 Practitioner: Release Management Exam 認定 ITIL-4-Practitioner-Release-Management 試験問題 (Q15-Q20):

### 質問 # 15

An organization invested in the development and adoption of a common approach to release management. Which metric will help the organization to understand if this initiative has been successful?

- A. The number of releases that were implemented after the target implementation date
- B. The satisfaction rating given by service consumers of individual releases
- **C. The percentage of releases that do not result in incidents**
- D. Alignment of release management procedures between the organization and its suppliers

正解: C

解説:

A common approach to release management aims to improve the reliability and stability of releases. The ITIL 4 Practitioner: Release Management document highlights key metrics for evaluating the success of release management: "Key metrics for release management often include the percentage of releases that do not result in incidents, as this indicates the stability and reliability of the release process" (Section 5.3).

\* Option A (Alignment with suppliers) is a process improvement metric but doesn't directly measure the success of the release outcomes.

\* Option B (The percentage of releases that do not result in incidents) directly measures the effectiveness of the release process by assessing its impact on service stability, aligning with the goal of a common approach to reduce errors and disruptions.

\* Option C (Satisfaction rating) is a valuable metric but is more subjective and less directly tied to the operational success of a common approach.

\* Option D (Number of delayed releases) measures timeliness but not the quality or stability of the releases.

The best metric to assess the success of a standardized release management approach is the reduction in incidents, making B the correct answer.

### 質問 # 16

Which activity of the 'release model development and improvement' process is used to standardize the preparation of release instances?

- A. Release management approach review and development
- **B. Release model review and development**
- C. Product architecture and service relationship analysis
- D. Release execution

正解: B

解説:

The release model development and improvement process aims to create and refine standardized models for releases. The ITIL 4 Practitioner: Release Management document explains: "Release model review and development involves defining and standardizing the structure, contents, and schedule of releases to ensure consistency in the preparation of release instances" (Section 3.2.2).

\* Option A (Release management approach review and development) focuses on the overall practice approach, not specifically the preparation of release instances.

\* Option B (Release model review and development) directly addresses standardizing the preparation of release instances by defining repeatable models.

\* Option C (Product architecture and service relationship analysis) is a supporting activity to understand dependencies, not to standardize release preparation.

\* Option D (Release execution) is the process of deploying a release, not developing or standardizing models.

The correct answer is B, as it directly relates to standardizing release preparation through model development.

#### 質問 # 17

Which is a key input to the release planning and coordination process?

- A. Documented findings on the success of a release
- B. Notifications to stakeholders about the release status
- C. Updates to the continual improvement register
- **D. Details about the users who will be affected**

正解: D

解説:

The release planning and coordination process in ITIL 4 Release Management requires inputs to ensure effective planning and execution of releases. The ITIL 4 Practitioner: Release Management document specifies: "Key inputs to release planning and coordination include details about the users who will be affected, as this helps in scheduling and communicating the release to minimize disruption" (Section 3.2.1).

\* Option A (Documented findings on the success of a release) is an output of a release evaluation, not an input to planning.

\* Option B (Updates to the continual improvement register) may inform long-term improvements but isn't a direct input to planning a specific release.

\* Option C (Details about the users who will be affected) is a critical input, as understanding the user base helps tailor the release schedule, communication, and impact mitigation strategies.

\* Option D (Notifications to stakeholders about the release status) is an output of the release process, not an input to planning.

The correct answer is C, as user details are essential for effective release planning and coordination.

#### 質問 # 18

An organization manually checks that releases of new or changed products/services have been successfully completed. Which tools should be used to automate this process?

- A. Enterprise architecture tools
- B. Analysis and reporting tools
- C. Workflow management and collaboration tools
- **D. Monitoring and event management tools**

正解: D

解説:

Automating the verification of release success involves tracking the performance and stability of the released services. The ITIL 4 Practitioner: Release Management document notes: "Monitoring and event management tools can automate the verification of release success by tracking system performance and detecting anomalies post-release, ensuring the release meets its objectives" (Section 4.2).

\* Option A (Monitoring and event management tools) is correct, as these tools can automatically check system health and performance after a release, replacing manual checks.

\* Option B (Workflow management and collaboration tools) focuses on process coordination, not post-release verification.

\* Option C (Enterprise architecture tools) is used for dependency mapping, not release verification.

\* Option D (Analysis and reporting tools) provides retrospective insights but doesn't automate real-time verification.

The correct answer is A, as monitoring tools are best suited for automating release verification.

### 質問 # 19

A service provider is receiving poor feedback from customers about releases of updates to a software product.

A review has shown that releases are often delayed or have to be repeated due to a lack of information about their impact on business processes and on other IT systems. The service provider is reviewing the value streams involving the software releases.

Which step of the value stream analysis should the service provider use to understand the required information and dependencies?

- A. Identifying the workflow steps
- B. Identifying the scope of the value stream analysis
- C. Creating a 'to be' value stream map
- **D. Reflecting on the 'as is' value stream map**

正解: D

解説:

Value stream analysis in ITIL 4 helps identify inefficiencies and dependencies in processes like release management. The ITIL 4 Practitioner: Release Management document notes: "Reflecting on the 'as is' value stream map allows organizations to understand the current state, including dependencies and impacts on business processes and IT systems, which can reveal gaps in information that lead to delays or failures" (Section 4.3).

\* Option A (Creating a 'to be' value stream map) focuses on designing the future state, which comes after understanding the current state.

\* Option B (Reflecting on the 'as is' value stream map) is the correct step to understand current impacts and dependencies, identifying the root cause of delays and repeats.

\* Option C (Identifying the scope of the value stream analysis) is an initial step but doesn't directly address understanding impacts.

\* Option D (Identifying the workflow steps) is part of mapping but doesn't emphasize reflection on impacts and dependencies.

The correct answer is B, as reflecting on the current value stream map helps uncover the missing information about impacts.

### 質問 # 20

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