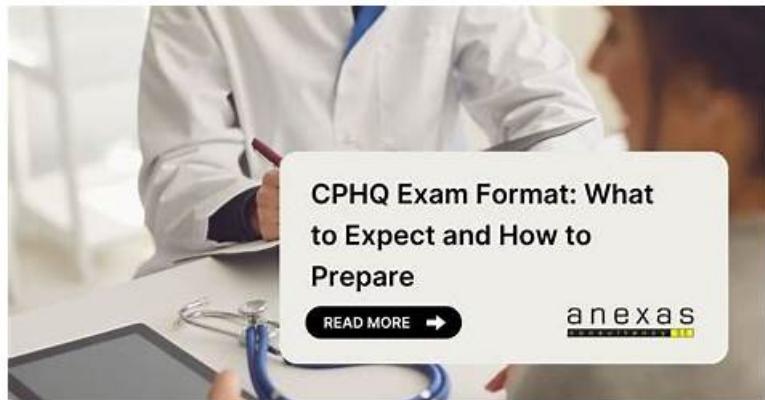


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## NAHQ Certified Professional in Healthcare Quality Examination Sample Questions (Q138-Q143):

### NEW QUESTION # 138

Which of the following is the strongest intervention for preventing medication safety events?

- A. Limiting the number of medication warnings triggered in the electronic health record
- B. Adding colored warning labels to high-risk medications
- C. Educating providers on accurate medication reconciliation
- D. Creating a hard stop for allergy documentation prior to ordering medications

**Answer: D**

Explanation:

Preventing medication safety events requires interventions that are robust, systemic, and difficult to bypass, particularly for critical safety checks.

Option A (Adding colored warning labels to high-risk medications): Labels are helpful but rely on human vigilance, which can fail, making them less strong.

Option B (Educating providers on accurate medication reconciliation): Education is important but less effective than system-based interventions, as it depends on compliance.

Option C (Limiting the number of medication warnings triggered in the electronic health record): Reducing warnings may decrease alert fatigue but risks missing critical alerts, weakening safety.

Option D (Creating a hard stop for allergy documentation prior to ordering medications): This is the correct answer. The NAHQ CPHQ study guide states, "Hard stops in electronic health records, such as requiring allergy documentation before medication orders, are the strongest interventions for preventing errors by enforcing compliance" (Domain 1). Hard stops prevent progression without action, ensuring safety.

CPHQ Objective Reference: Domain 1: Patient Safety, Objective 1.4, "Implement system-based safety interventions," emphasizes hard stops for critical processes. The NAHQ study guide notes, "Hard stops are highly effective for enforcing safety protocols like allergy checks" (Domain 1).

Rationale: Hard stops create an unavoidable barrier to errors, making them the strongest intervention, as per CPHQ's patient safety principles.

Reference: NAHQ CPHQ Study Guide, Domain 1: Patient Safety, Objective 1.4.

### NEW QUESTION # 139

An organization has compiled the scatter plots below:

Based on these plots, which of the following conclusions can be made by the quality professional?

- A. Complication rates are causing longer time to positive outcome at settling 1.
- B. Setting 1 has a strong positive correlation between complication rate and time to positive outcome.
- C. Complication rates are not causing longer time to positive outcome at setting 2.
- D. Setting 2 has a significant correlation between complication rate and time to positive outcome.

**Answer: B**

Explanation:

\* A scatter plot is a graphical tool that shows the relationship between two continuous variables by plotting data points at their corresponding values on the x-axis and y-axis1.

\* To interpret a scatter plot, we need to look at the direction, strength, and shape of the relationship between the variables2.

\* The direction of the relationship indicates whether the variables tend to increase or decrease together (positive correlation) or in opposite directions (negative correlation).

\* The strength of the relationship indicates how closely the data points cluster around a line or curve that best fits the data. A common measure of the strength of the linear relationship is the correlation coefficient , which ranges from -1 to 1. The closer the absolute value of R is to 1, the stronger the linear relationship2.

\* The shape of the relationship indicates whether the data points follow a straight line (linear relationship) or a curved pattern (nonlinear relationship).

\* Based on these criteria, we can analyze the scatter plots for Setting 1 and Setting 2 as follows:

\* Setting 1: The scatter plot shows a clear upward trend, indicating a positive correlation between complication rate and time to positive outcome. The data points are tightly clustered around a line, indicating a strong linear relationship. The R

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