

Test CIS-SM Study Guide | CIS-SM Latest Exam Papers



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As you know, your company will introduce new talent each year. In the face of their excellent resume, you must improve your strength to keep your position! Our CIS-SM study questions may be able to give you some help. What you need may be an internationally-recognized CIS-SM certificate, perhaps using the time available to complete more tasks. With our CIS-SM study materials, you will pass the exam in the shortest possible time.

ServiceNow CIS-SM Certification Exam is an important certification for IT professionals who are looking to demonstrate their expertise in Service Mapping. Certified Implementation Specialist - Service Mapping certification is globally recognized and can help individuals advance their careers in IT service management. CIS-SM exam covers a range of topics related to Service Mapping and is designed to test the knowledge, skills, and abilities required to implement and configure Service Mapping in a ServiceNow environment.

Topics of Certified Implementation Specialist - Service Mapping (CIS-SM) Exam

Exam content is split into Learning Domains that relate to key topics and operations usually encountered during the implementation of ServiceNow. Relevant learning goals have been established in each Learning Domain and are evaluated in the exam. The list below shows the domains, weightings, and sub-skills of learning evaluated by this exam and the percentage of questions represented in each domain. An all-inclusive list of exam content should NOT be considered to include the subskills mentioned.

Service Mapping Pattern Design

- Application Identification and Connection Sections (Patterns, Identification and Connection Sections, Troubleshooting)
- Pattern Designer (i.e. Debug, Steps, Temp variables, Command Line Console)
- Scripting (i.e. WMI, SSH, Regex, Command-Line, SNMP)
- Operations (i.e. Match, Parse variable, Parse file, Parsing strategies)

Service Mapping Configuration 20%

- Groups, Technical Services, Service creation)
- Credentials, Service Maps, Schedules, Service
- Service Configuration (i.e. Entry points, CI Types,
- Service Mapping Process Flow (i.e. Process flow, Troubleshooting, Discovery Log)
- Setup and Configuration (i.e. Configuration files, Tuning, Applications, IP ranges, MID Servers, Icons)

Discovery Configuration

- Discovery Troubleshooting (i.e. Discovery Errors, Authentication Errors, Duplicates, Credentials)
- Discovery Process Flow (i.e. PCIE Phases, ECC Queue, Status, Discovered Device)

- Discovery Setup and Config (i.e. Behaviors, Clusters, IP Services, Schedules, MID Servers)

Event Management

- Alerts (i.e. Task Templates, Alert Rules, CI Binding)
- Event Management Solution (i.e. Business Value, Definition, Positioning, Customer Conversations)
- Event Setup and Configuration (i.e. Event Processing, Event Rules, Event Mapping Rules, Operator Workspace)

Configuration Management Database

- CMDB Identification and Reconciliation (i.e. Identification Rules, Reconciliation Rules, Datasource Precedence Rules, CMDB Deduplication Tasks)
- CI Class Management (i.e. CMDB Health Dashboard, CI Class Manager, CMDB Tables, Reclassification, CMDB Relationships)

Service Mapping Engagement Readiness

- Planning (i.e. Implementation Skill Sets, MID Server Requirements, Implementation Requirements, Security Requirements)
- Scoping (i.e. Service definition, Shared services, Licensing, Supported Applications)

The **CIS-SM exam dumps pdf** contains all of these topics so definitely check them to get a fair understanding of the exam topics.

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Compared with the education products of the same type, some users only for college students, some only provide for the use of employees, these limitations to some extent, the product covers group, while our CIS-SM research material absorbed the lesson, it can satisfy the different study period of different cultural levels of the needs of the audience. For example, if you are a college student, you can study and use online resources through the student column of our CIS-SM Study Materials, and you can choose to study in your spare time.

ServiceNow Certified Implementation Specialist - Service Mapping Sample Questions (Q38-Q43):

NEW QUESTION # 38

Which of the following are created automatically when using the map option Create pattern from generic application?

- **A. Discovery Pattern, CI Type/Class, Process Classifier**
- B. Process Classifier, Connection Section, Discovery Pattern
- C. CI Type/Class, Process Classifier, Identification Rule
- D. Identification Rule, CI Class/Class, Identification Section

Answer: A

Explanation:

Section: (none)

Explanation:

NEW QUESTION # 39

Assuming the Apache Web Server Identification Rule (CI Identifier) is configured as shown with the following Criterion attributes:

Class

Configuration file

Version

Identifier Entry servicenow

* Identifier Active

* Search on table

* Criterion attributes Allow null attribute

Priority Allow fallback to parent's rules

Yesterday, an Apache Web Server CI was discovered as part of Service Mapping. Today, the application owner upgraded the Apache Web Server to a different version and reran discovery of the service. What will happen in the CMDB?

- A. A duplication error will occur.
- B. The Apache Web Server CI will be reclassified as a Web Server CI.
- **C. The existing Apache Web Server CI will be reconciled with the upgraded Apache Web Server CI and its version will be updated.**
- D. A new Apache Web Server CI is created.

Answer: C

NEW QUESTION # 40

Which one of the following describes how a MID Server communicates with a ServiceNow instance?

- A. Responds on HTTP
- **B. Initiates on HTTPS**
- C. Responds on HTTPS
- D. Initiates on HTTP

Answer: B

NEW QUESTION # 41

Which one of the following best represents the output from the following Regular Expression?

$([w\d\-\,]+)$

- A. Match a single character in the list between one and ten times.
- B. Match a single character in the list between one and three times.
- C. Match a single character in the list between one and unlimited times.
- **D. Match a single character in the list one time.**

Answer: D

NEW QUESTION # 42

In Service Mapping, which one of the following icons represents a credential error on the Service map?

- A. Generic application
 - B. Red stop sign
 - C. **Yellow triangle**
 - D. mark
- Section: (none)
Explanation

Answer: C

NEW QUESTION # 43

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Many times getting a right method is important and more efficient than spending too much time and money in vain. Our TestsDumps team devote themselves to studying the best methods to help you pass CIS-SM exam certification. From the time when you decide whether to purchase our CIS-SM exam software or not, we have provided you with comprehensive guarantees, including free demo download before buying, payment guarantee in purchase process, one-year free update service after you purchased CIS-SM Exam software, and full refund guarantee of dump cost if you fail CIS-SM exam certification, which are all our promises to ensure customer interests.

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