

# AP-203 Trustworthy Practice, Trustworthy AP-203 Pdf

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ORIGINAL PAPER



## Lessons Learned from Assessing Trustworthy AI in Practice

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### Abstract

Building artificial intelligence (AI) systems that adhere to ethical standards is a complex problem. Even though a multitude of guidelines for the design and development of such trustworthy AI systems exist, these guidelines focus on high-level and abstract requirements for AI systems, and it is often very difficult to assess if a specific system fulfills these requirements. The Z-Inspection® process provides a holistic and dynamic framework to evaluate the trustworthiness of specific AI systems at different stages of the AI lifecycle, including intended use, design, and development. It focuses, in particular, on the discussion and identification of ethical issues and tensions through the analysis of socio-technical scenarios and a requirement-based framework for ethical and trustworthy AI. This article is a methodological reflection on the Z-Inspection® process. We illustrate how high-level guidelines for ethical and trustworthy AI can be applied in practice and provide insights for both AI researchers and AI practitioners. We share the lessons learned from conducting a series of independent assessments to evaluate the trustworthiness of real-world AI systems, as well as key recommendations and practical suggestions on how to ensure a rigorous trustworthiness assessment throughout the lifecycle of an AI system. The results presented in this article are based on our assessments of AI systems in the healthcare sector and environmental monitoring, where we used the framework for trustworthy AI proposed in the *Ethics Guidelines for Trustworthy AI* by the European Commission's High-Level Expert Group on AI. However, the assessment process and the lessons learned can be adapted to other domains and include additional frameworks.

**Keywords** Artificial intelligence · Trustworthy AI · AI ethics · AI assessment · Z-Inspection®

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## **Salesforce Communications Cloud Accredited Professional Sample Questions (Q30-Q35):**

### **NEW QUESTION # 30**

Airtalk has recently acquired Mobitel, which uses communication cloud as in CPQ and order management system. Airtalk wants to upsell Mobitel products on its consumer portal to increase its revenue and make share without incurring the cost of migrating those products onto its own legacy CPQ and order management system. What should a consultant recommend to quickly integrate Airtalk;s portal application with mobitel's Communication Cloud.

- A. Use Digital Commerce APIs
- B. Use EPC APIs
- C. Use Cart Based APIs
- D. Use CPQAppHandler Methods

**Answer: A**

### **NEW QUESTION # 31**

The discovery phase has identified the industries order management should integrate with the provisioning system using HTTP protocol, however to activate the service the external system requires two HTTP requests passing formatted JSON payloads. A temporary identifier is returned from the first request and must be used on the second one, but it has no relevance to CRM. The provisioning system is known to reply within 750ms for each request. What are two out of the box options for integration within this system?

- A. Design integration procedure that makes both request and returns the result to order Management.
- B. Use Data raptor technology to make the request and return the response to order management
- C. Design for one callout each request and save the identifier in a non-assetizable attribute on the fulfillment request line
- D. Design for one callout each request and cache the identifier in memory

**Answer: B,C**

### **NEW QUESTION # 32**

Universal Connect (UC) sells several mobile devices to its customer. UC has several attribute like color, storage and screen size that are common across mobile devices. UC is looking for recommendation around efficiency them using SFI product catalog. How should consultant model the product catalog for UC?

- A. Create 'Mobile Offer Spec Type' object with common attribute and set the parent object type as 'Base offer Spec Type'. Then associate mobile device offers with 'Base Offer Spec Type' Object Type.
- B. Create 'base offer Spec Type' object type with all attribute and associate mobile device offer with this object type
- C. Create 'Mobile Offer Spec Type' object with common attribute and set the parent object type as 'Base offer Spec Type'. Then associate mobile device offers with 'Mobile Offer Spec Type' Object Type.
- D. Create 'Mobile offer Spec Type' with base attribute as parent object type and associate mobile device offers with object type and add additional attributes

**Answer: D**

Explanation:

Base offer Spec Type should not have object sub type as best practice

### **NEW QUESTION # 33**

UT have finalized a design for launching sales & self-service channels to enhance user experience. Which two out of box capabilities should UT should use to support customers through multiple channels.

- A. Custom API via lightening Out
- B. Cart Based API using Omni Out

- C. Digital commerce SDK
- D. Digital Commerce API

**Answer: C,D**

#### **NEW QUESTION # 34**

United Telecom has completed the high level design (HLD) phase and has information about the objects involved, data volumes, and file requirements, which three steps should a consultant take to assess the storage need on communication cloud.

- A. Analyze an external data storage system for more cost effective data storage
- B. Access the archiving strategy and determine how storage will be cleared through archiving
- C. Calculate the file and data storage required based on required data volume and file attachment requirements.
- D. Analyze the storage usage of the existing legacy system
- E. Identify the storage needs between data storage and file storage.

**Answer: B,C,D**

#### **NEW QUESTION # 35**

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