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Microsoft MS-721 (Collaboration Communications Systems Engineer (beta)) Exam is a certification exam that tests an individual's ability to design, implement, and manage Microsoft's collaboration and communication technologies. Collaboration Communications Systems Engineer certification focuses on the skills necessary to effectively deploy and maintain Microsoft's communication solutions, such as Microsoft Teams and Skype for Business.

Microsoft MS-721 (Collaboration Communications Systems Engineer (beta)) Certification Exam is a new certification exam offered by Microsoft, aimed at professionals who are involved in designing, deploying and managing Microsoft's Collaboration and Communications solutions. MS-721 Exam is designed to test the candidate's knowledge and skills in various areas related to Microsoft's Collaboration and Communications products, including Skype for Business, Microsoft Teams, Exchange Server, SharePoint, and Office 365.

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The topics covered in the MS-721 certification exam include designing and deploying Microsoft Teams and Skype for Business solutions, managing and monitoring these solutions, integrating them with other Microsoft technologies such as Exchange and SharePoint, and troubleshooting common issues. MS-721 Exam also tests candidates' knowledge of security and compliance features and their ability to design solutions that meet regulatory requirements.

Microsoft Collaboration Communications Systems Engineer Sample Questions (Q200-Q205):

NEW QUESTION # 200

You have a Microsoft Teams Phone deployment. The 613 7010 5XXX phone number range is allocated to the Session Border Controller (SBC). A user named User1 is configured as shown in the following exhibit.

User1 reports that when an external caller attempts to call the phone number of User1, the external caller receives an error message. User1 can make outbound calls, but no caller ID appears.

Which two commands should you run to resolve the issues? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A.
- B.
- C.
- D.
- E.

Answer: A,D

NEW QUESTION # 201

You have a Microsoft Teams Phone deployment.

You need to implement Local Media Optimization for Direct Routing users at a site.

Users at the site frequently perform the following actions:

Park calls.

Place calls on hold.

Transfer calls to other users.

Escalate calls to conference calls.

Which action will be affected by implementing Local Media Optimization?

- A. Place calls on hold.
- B. Park calls.
- C. Escalate calls to conference calls.
- D. Transfer calls to other users.

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-media-optimization#known-issues>

NEW QUESTION # 202

You have a Microsoft Teams deployment.

You have the users shown in the following table.

You need to identify which users meet the following requirements:

* Can assign watermarks to meetings.

* Can configure end-to-end meeting encryption.

Which users should you identify?

- A. User2 and User3 only
- B. User1, User2, and User3
- C. User2 only

- D. User3 only
- E. User1 only

Answer: C

NEW QUESTION # 203

You need to meet the technical requirements for the returns department.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

□ Topic 1, Contoso

Overview

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment and problem statements- If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

General Overview

The network contains an Active Directory forest named contoso.com that syncs to Microsoft 365 by using Azure AD Connect. Domain controllers run Windows Server 2019.

Physical Locations

Contoso has offices in Toronto, New York, and London. Contoso has a manufacturing facility in Vancouver.

Contoso has a global sales team that works remotely without a physical corporate office.

Active Directory Environment

The network contains an Active Directory forest named contoso.com that syncs to Microsoft 365 by using Azure AD Connect. Domain controllers Windows Server 2019.

Microsoft Office 365

Contoso has a Microsoft 365 subscription. All users are assigned Microsoft 365 F3 licenses. Contoso uses Microsoft Exchange Online for email.

Network Infrastructure

All the offices connect to each other by using a private WAN. The Toronto office has a 1 -Gbps internet circuit and the London office has a 100-Mbps internet circuit. Internet access for all the offices is provided through the Toronto and London offices.

The remote sales team users connect to the network by using VPN connections. The remote users use various connection types, including wireless and mobile.

Skype for Business Server traffic for the remote users is routed through the VPN connections.

Telephony

Contoso uses a centralized Skype for Business Server 2015 deployment configured for disaster recovery between the Toronto and London datacenters.

Each frontend pool connects to the PSTN through a pair of managed Session Border Controllers (SBCs) that provide Enterprise Voice and dial-in conferencing.

Contoso has a Skype for Business Server Survivable Branch Appliance (SBA) and a local SBC that connect to a Primary Rate Interface (PRI) in the Vancouver manufacturing facility.

Contoso has hybrid connectivity deployed between Skype for Business Server and Office 365.

All SBCs are Microsoft Teams-certified.

The returns department has an auto attendant that uses an ID of returns3a@contoso.com.

Planned Changes

Contoso plans to migrate all existing services from Skype for Business Server to Teams.

Direct Routing will be deployed for the existing SBCs.

Existing meeting rooms have Skype for Business Server video endpoints that are Skype for Business Server-certified. The endpoints are not Teams-certified.

You plan to use the video endpoints in Teams until the equipment is replaced with Microsoft Teams Rooms.

A limited pilot of the Teams migration and the Direct Routing deployment will occur in the Vancouver facility before deployment to the entire company.

Technical Requirements

Contoso identifies the following technical requirements:

- * During the limited pilot, the media path must be optimized.

- Media flow/ for the remote sales team users must be optimized.

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- * During the limited pilot, the media path must be optimized.

- * Media flow/ for the remote sales team users must be optimized.

- * All sales team users require inbound toll free audio conferencing-

- * Users in the Vancouver facility must be able to place emergency calls regardless of internet availability.

- * When users in the returns department dial out, the outbound calls must display Contoso and the department's phone number.

- * The video endpoints for the existing meeting rooms must be able to be used for both voice and video conferencing in Teams meetings. All sales team users require inbound toll free audio conferencing-

- * Users in the Vancouver facility must be able to place emergency calls regardless of internet availability.

- * When users in the returns department dial out, the outbound calls must display Contoso and the department's phone number.

- * The video endpoints for the existing meeting rooms must be able to be used for both voice and video conferencing in Teams meetings.

NEW QUESTION # 204

Case Study 1 - Litware, Inc

Overview

Litware, Inc. is an online retailer.

Litware is replacing its telephony platform with Microsoft Teams Phone.

Currently, all users are assigned Microsoft 365 E3 licenses.

Existing Environment

Telephony Environment

The existing telecommunications system has several third-party IP-PBXes at the corporate and warehouse sites. Currently, the PBXes are linked through the corporate WAN and an inter-office dial plan is in place.

A unique PSTN direct inward dial (DID) is assigned to each user. The last five digits of each DID are used as an extension.

Litware piloted Microsoft Skype for Business Server Enterprise Voice, but has since decided to migrate directly to Teams Phone.

During the pilot, a response group was created, and the response group is still in use. Agents in the response group use Skype for Business Server- certified handsets.

Locations

Litware has global retail stores and datacenters.

The telephony topology contains the following four types of sites:

Corporate sites

The corporate sites contain information workers who collaborate by using the Teams desktop client and SharePoint Online.

The reception desk at each corporate site has an analog intercom with an integrated door control.

Each intercom connects to an existing PBX by using an FXS Analog Telephony Adapter (ATA).

SIP trunks are delivered directly to the site by using a resilient WAN that connects directly to the on-site PBX solution.

Warehouse sites

The warehouse sites are critical to the business. Users at these sites use either the Teams desktop client or the Teams mobile client.

Each warehouse has a public announcement (PA) system that connects to the PBX by using a SIP ATA, along with the sites' existing ISDN trunks.

Currently, users at the company's warehouse in Georgia can call the PA system by dialing 123456.

All calls to emergency services from the warehouses are played over the warehouses' PA system automatically.

WAN connectivity at the warehouses can be unreliable, so local PSTN connectivity is preferred as compared to centrally hosted connectivity.

Retail sites

Each retail site has only one or two desk phones and a specialized point of sale (POS) computer that cannot run the desktop or web versions of the Teams client.

Users at the retail sites have the Teams app and an associated data plan installed on their mobile device.

Currently, each retail uses a managed SD-WAN appliance to connect to both the internet and the corporate WAN.

The users report that in the event of an internet outage at the retail sites, they can use their mobile devices, which have strong reception.

Requirements

Planned Changes

Litware plans to implement the following changes:

Maintain the existing emergency call PA integration.

Replace the existing IP-PBX solutions by using Teams Phone.

Consolidate all its PSTN trunks by using region-specific datacenters, whenever possible. During the planned deployment of Teams Phone, Litware will open a new retail site in the United Kingdom that will have five users. Litware does not have any existing telephony in the United Kingdom. Management at the new retail site wants to use Microsoft Teams Calling Plans for the users.

You are opening a new warehouse site in Melbourne. The new warehouse will connect to a phone carrier by using a Session Border Controller (SBC). Dialing rules are an area code of two digits beginning with a zero followed by a subscriber number of eight digits. For example, an

E.164 number of +61370105550 will be translated to 03 7010 5550 and +61255505550 will be translated to 02 5550 5550.

Technical Requirements

Litware identifies the following technical requirements:

Minimize the amount of voice traffic over the WAN.

Whenever possible, use natively supported Teams solutions.

Avoid replacing existing analog device adapters and SIP phones.

Assign a Microsoft 365 Phone System license to all the users listed in a CSV file.

Ensure that the retail sites can place and receive calls in the event of a WAN failure.

Assign a phone number of +61370105550 to a user named User1. User1 is located at a corporate site.

Ensure that the warehouse sites maintain calling in the event of an internet outage or Teams service failure.

Provide users at the United Kingdom retail site with phone numbers. The users must only be allowed to make in-country calls.

Replace the response group from the Skype for Business Server Voice Enterprise pilot with a call queue. The agents must be able to use their existing handset.

Hotspot Question

You need to assign a phone number to User1 to meet the technical requirements.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

Explanation:

Here it says Litware will use a direct routing solution, therefore is -OnPremLineURI.

Those babbling about deprecation and stuff should also search with what is going to be substituted with (hint: is NOT LineURI, but a dedicated cmd-let).

It's for sure Set-CsUser -OnPremLineURI.

NEW QUESTION # 205

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