

Plat-Arch-204 Exam Pattern, Practice Plat-Arch-204 Test Online



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Salesforce Plat-Arch-204 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Translate Needs to Integration Requirements: This domain involves converting business needs into technical specifications by documenting systems and patterns, evaluating constraints, defining security requirements, and determining performance needs like volumes, response times, and latency.
Topic 2	<ul style="list-style-type: none">• Design Integration Solutions: This domain centers on selecting integration patterns, designing complete solutions with appropriate components, understanding trade-offs and limitations, choosing correct Salesforce APIs, and determining required standards and security mechanisms.
Topic 3	<ul style="list-style-type: none">• Build Solution: This domain covers implementing integrations including API design considerations, choosing outbound methods, building scalable solutions, implementing error handling, creating security solutions, and ensuring resilience during system updates.
Topic 4	<ul style="list-style-type: none">• Evaluate the Current System Landscape: This domain covers analyzing existing technical environments to understand current systems, their standards, protocols, limitations, and boundaries, while identifying constraints and authentication• authorization requirements.

Topic 5	<ul style="list-style-type: none">• Maintain Integration: This domain focuses on monitoring integration performance, defining error handling and recovery procedures, implementing escalation processes, and establishing reporting needs for ongoing integration health monitoring.
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>> Plat-Arch-204 Exam Pattern <<

Practice Plat-Arch-204 Test Online - Plat-Arch-204 Test Lab Questions

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Salesforce Certified Platform Integration Architect Sample Questions (Q125-Q130):

NEW QUESTION # 125

Salesforce is considered to be the system of record for the customer. UC plans on using middleware to integrate Salesforce with external systems (ERP, ticketing, data lake). UC has a requirement to update the proper external system with record changes in Salesforce and vice versa. Which solution should an integration architect recommend?

- **A. Store unique identifiers in an External ID field in Salesforce and use this to update the proper records across systems.**
- B. Locally cache external IDs at the middleware layer and design business logic to map updates between systems.
- C. Use Change Data Capture to update downstream systems accordingly when a record changes.

Answer: A

Explanation:

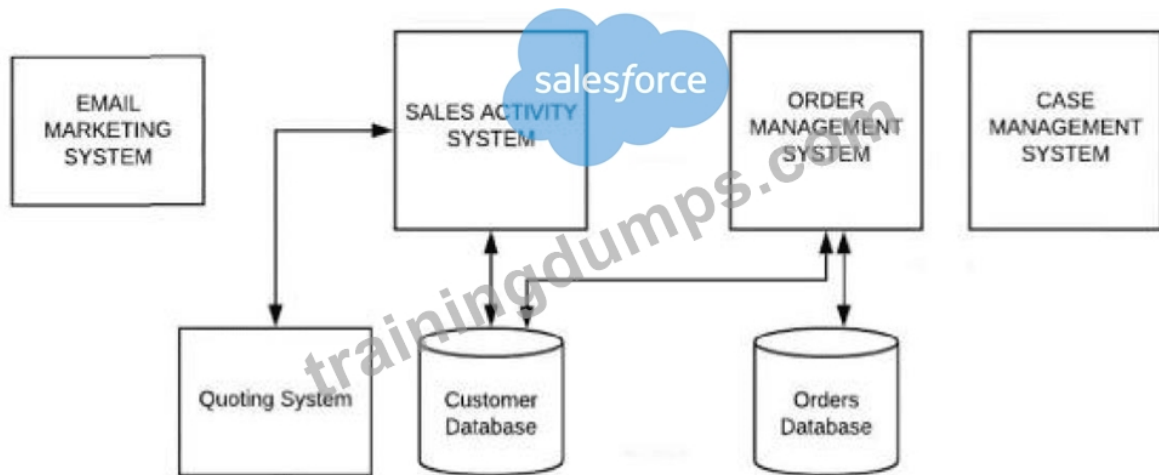
In a multi-system landscape, maintaining data synchronization requires a robust Identity Mapping strategy. The standard Salesforce architectural recommendation is to use External ID fields to store the unique identifiers from each secondary system.

By storing the ERP ID, Ticketing ID, and Data Lake ID as External IDs in Salesforce, the middleware can perform upsert operations without needing to first query Salesforce for its internal ID. This reduces the number of API calls and simplifies the integration logic. Conversely, when Salesforce pushes a change to the ERP, it sends the stored ERP ID, allowing the ERP to instantly identify the correct target record.

Option B (Caching at the middleware) is a high-maintenance "anti-pattern" that introduces a new point of failure if the cache goes out of sync with the actual systems. Option C (Change Data Capture) is a mechanism for notifying systems of changes, but it does not solve the underlying identity mapping problem. Using External IDs creates a stable, searchable, and performant cross-reference that is the backbone of any successful "hub-and-spoke" integration architecture.

NEW QUESTION # 126

A large business-to-consumer (B2C) customer is planning to implement Salesforce CRM to become a customer-centric enterprise. Below is the B2C customer's current system landscape diagram.



The goals for implementing Salesforce include:

Develop a 360-degree view of the customer.

Leverage Salesforce capabilities for marketing, sales, and service processes.

Reuse Enterprise capabilities built for quoting and order management processes.

Which three systems from the current system landscape can be retired with the implementation of Salesforce?

- A. Sales Activity, Order Management, and Case Management
- B. Order Management, Case Management, and Email Marketing
- C. Email Marketing, Sales Activity, and Case Management

Answer: C

Explanation:

In the framework of a Salesforce Platform Integration Architect's landscape evaluation, the primary goal is to determine the "system of record" for each business function and identify redundancies between legacy systems and the proposed Salesforce architecture. This process is driven by the alignment of Salesforce's native "Customer 360" capabilities with the specific goals defined by the enterprise stakeholders.

According to Goal 2, the customer intends to leverage Salesforce specifically for marketing, sales, and service processes. Within the standard Salesforce ecosystem, these domains are addressed by the three core cloud products:

Marketing Cloud provides the capabilities found in the legacy Email Marketing System.

Sales Cloud replaces the functions of the Sales Activity System.

Service Cloud is the native replacement for the Case Management System.

By migrating these three domains to a single platform, the organization directly fulfills Goal 1—developing a 360-degree view of the customer. Consolidating these interactions onto the Salesforce platform allows for a unified data model where customer behaviors in marketing, sales, and support are visible in one place, eliminating the silos inherent in the previous landscape.

However, a critical constraint is presented in Goal 3, which explicitly mandates the reuse of existing enterprise capabilities for quoting and order management. In an integration architecture, this signals that the Quoting System and Order Management System (OMS) are designated as external systems of record that must remain active. These systems often contain complex logic, tax calculations, or supply chain integrations (such as with an SAP Business Suite) that the business is not currently ready to migrate.

Therefore, since the Quoting and Order Management systems must be retained, they are excluded from the retirement list. The remaining three systems—Email Marketing, Sales Activity, and Case Management—overlap with Salesforce's native strengths and are not protected by the "reuse" requirement. Retiring them streamlines the technology stack and allows the architect to focus on building robust integration patterns (such as REST or SOAP callouts) to connect Salesforce to the retained Quoting and Order Management systems.

NEW QUESTION # 127

Northern Trail Outfitters needs to secure an integration with an external Microsoft Azure API Gateway. Which integration security mechanism should be employed?

- A. Use an API-only user profile and implement an external identity provider with federated API access.
- B. Configure a connected app with an authorization endpoint of the API Gateway and configure OAuth settings.
- C. Configure mutual server authentication with two-way SSL using certification authority (CA) signed certificates.

Answer: C

Explanation:

For outbound integrations from Salesforce to an external cloud gateway like Microsoft Azure API Gateway, securing the communication at the transport layer is a fundamental requirement. While standard SSL provides one-way encryption where the client (Salesforce) verifies the server (Azure), Mutual Server Authentication (Two-Way SSL/TLS) ensures that both parties are verified before data is exchanged.

In this architecture, Salesforce presents a digital certificate to the Azure API Gateway during the TLS handshake. For production environments, Salesforce architects recommend using certificates signed by a Certification Authority (CA) rather than self-signed certificates to establish a trusted chain of identity that complies with enterprise security standards. This mechanism prevents unauthorized clients from connecting to the Azure endpoint, effectively mitigating man-in-the-middle attacks and unauthorized data exfiltration.

While a Connected App and OAuth (Option B) are essential for inbound requests where external systems call Salesforce, they do not natively secure the point-to-point connection when Salesforce acts as the client. Similarly, a federated API access model (Option A) focuses on user identity but does not address the transport layer security between the two cloud platforms. By configuring two-way SSL, Northern Trail Outfitters ensures that the Azure API Gateway only processes requests originating from a trusted, authenticated Salesforce instance, fulfilling the high security and trust requirements of modern integration architecture.

NEW QUESTION # 128

Northern Trail Outfitters is planning to perform nightly batch loads into Salesforce from an external system with a custom Java application using the Bulk API. The CIO is curious about monitoring recommendations for the jobs from the technical architect. Which recommendation should help meet the requirements?

- A. Write the error response from the Bulk API status to a custom error logging object in Salesforce using an Apex trigger, and create reports on the object.
- **B. Use the `getBatchInfo` method in the Java application to monitor the status of the jobs from the Java application.**
- C. Set the Salesforce debug logs level to "finest", and add the user ID running the job to monitor in the "Debug Logs" in the setup menu.

Answer: B

Explanation:

For high-volume data loads using the Bulk API, monitoring should be performed programmatically by the orchestrating client-in this case, the custom Java application. The Bulk API is asynchronous, meaning that when you submit a job, Salesforce acknowledges the request and processes it in the background.

The Java application must actively track the state of its own jobs. Using the `getBatchInfo` (or `getJobInfo` in Bulk API 2.0) method allows the application to retrieve the real-time status of each batch. The application can check for statuses such as `Queued`, `InProgress`, `Completed`, or `Failed`. Once a batch is marked as `Completed`, the application can then call `getBatchResult` to retrieve a list of successes and failures for individual records.

Option B is architecturally unsound because Bulk API operations are designed to bypass most synchronous Apex logic to ensure performance; furthermore, creating custom records for every error in a "nightly batch load" would likely hit other platform limits (like storage or CPU) and defeat the purpose of using the Bulk API. Option C is ineffective for Bulk API monitoring, as debug logs do not capture the background processing of bulk batches and would quickly hit the log size limits.

By recommending Option A, the architect ensures that the Java application maintains full control over the integration lifecycle. The application can log errors locally, implement automated retries for transient failures, and provide the CIO with accurate, high-level reporting on the success rate of the nightly loads without placing unnecessary overhead on the Salesforce platform.

NEW QUESTION # 129

Northern Trail Outfitters needs to use Shield Platform Encryption to encrypt social security numbers in order to meet a business requirement. Which action should an integration architect take prior to the implementation of Shield Platform Encryption?

- A. Use Shield Platform Encryption as a user authentication or authorization tool.
- **B. Encrypt the data using the most current key.**
- C. Encrypt all the data so that it is secure.

Answer: B

NEW QUESTION # 130

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