

CIS-PA Exam Collection & CIS-PA Study Materials & CIS-PA Valid Braindumps



The field of information technology has seen multiple advancements lately. Reputed companies around the globe have set the Certified Implementation Specialist - Platform Analytics CIS-PA certification as criteria for multiple well-paid job roles. Only CIS-PA certified will easily get high-paying posts in popular companies. Additionally, a ServiceNow CIS-PA Certification holder can climb the career ladder and get promotions within the current organization.

ServiceNow CIS-PA Exam Syllabus Topics:

Topic	Details
Topic 1	• Data Visualization: This section focuses on presenting data through widgets, interactive filters, appropriate visualizations, dashboards, and analyzing data using Analytics Hub and KPI Details.
Topic 2	• This section addresses identifying and resolving issues using Spotlight diagnostic tools to monitor system health and performance.
Topic 3	• Data Collection: This domain explains how Performance Analytics gathers and processes data, including collection flow, configuration properties, and troubleshooting collection issues.
Topic 4	• Perform Diagnostics and Troubleshooting
Topic 5	• Configure Indicators and Indicator Sources: This domain addresses creating and configuring indicators (performance metrics), including source conditions, fact tables, indicator types, properties, and aggregation scripts.
Topic 6	• Architecture and Deployment: This domain covers the foundational components of the Performance Analytics solution and the proper deployment sequence in ServiceNow environments.

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Online ServiceNow CIS-PA Test - CIS-PA Questions Answers

We also fully consider the characteristics of the user on studying the CIS-PA exam questions. For example, many people who choose to obtain a CIS-PA certificate don't have a lot of time to prepare for the exam. Based on this point, our team of experts really took a lot of thought in the layout of the content. The contents of CIS-PA Exam Materials are carefully selected by experts. We hope you can get the most effective knowledge in the shortest possible time.

ServiceNow Certified Implementation Specialist - Platform Analytics Sample Questions (Q13-Q18):

NEW QUESTION # 13

When creating a breakdown on the age of a task, which table can be used as the Facts table of the Breakdown Source?

- A. Bucket [pa_buckets]
- B. Choice [sys_choice]
- C. Bucket Group
- D. Task [task]

Answer: A

Explanation:

When creating a breakdown based on the age of a task, the correct Facts table for the Breakdown Source is Bucket [pa_buckets]. In Platform Analytics, age-based breakdowns (such as 0-5 days, 6-10 days, etc.) are not derived directly from the Task table.

Instead, they use bucketed data, which is generated by bucket groups during data collection.

The pa_bucket table stores the calculated bucket values for records at collection time, making it the authoritative facts table for age, duration, and numeric range breakdowns. Bucket Groups define how values are grouped, while the Bucket table stores the actual bucket assignments used in analytics. The Task table itself cannot be used as the facts table for age breakdowns because Platform Analytics requires pre-aggregated, time-aware bucket data to ensure historical accuracy. The Choice table is only used for choice list values and is unrelated to numeric or age-based breakdowns. ServiceNow documentation clearly states that bucket-based breakdowns must reference the pa_bucket table to function correctly and produce accurate time series analytics.

NEW QUESTION # 14

Which method in ServiceNow can be used to calculate the rate of performance per reporting period using time series aggregations?

- A. pa.getIndicator()
- B. gs.getDuration()
- C. pa.getChange()
- D. pa.getRate()

Answer: D

Explanation:

The pa.getRate() method is used in Platform Analytics to calculate rates of performance over time, such as incidents resolved per day, requests closed per week, or changes per reporting period. This method works on time series data and applies aggregation logic to derive a rate rather than a raw count or sum.

pa.getChange() is used to calculate the difference between two data points, not a rate. pa.getIndicator() retrieves indicator metadata and does not perform calculations. gs.getDuration() is a general-purpose GlideSystem utility for calculating durations and is unrelated to analytics time series processing. ServiceNow documentation clearly identifies pa.getRate() as the appropriate API for rate-based calculations using historical indicator scores, making option D the correct answer.

NEW QUESTION # 15

Which property indicates the recommended evaluation date for a Target?

- A. End Date
- B. Baseline Date
- C. Review Date
- D. Improvement Date

Answer: C

Explanation:

In Platform Analytics, a Target defines the desired performance level for an indicator. The Review Date property specifies the recommended date to evaluate progress toward that target. This date is used for governance and performance review purposes, helping stakeholders determine when to assess whether the indicator is trending appropriately toward its goal.

The Baseline Date marks the starting point for measurement, while the End Date defines when the target expires or is no longer valid.

The Improvement Date indicates when improvement efforts begin, not when performance should be evaluated. ServiceNow documentation clearly identifies the Review Date as the point in time when the target's effectiveness and achievement should be assessed, making option C the correct answer.

NEW QUESTION # 16

Which scenarios require the use of scripted Breakdown Mapping?

- A. Categorizing incidents based on their category
- B. Categorizing the length of time since tasks were updated into age ranges
- C. Categorizing requests based on the number of times they were updated
- D. Categorizing incidents based on their priority

Answer: C

Explanation:

Scripted Breakdown Mappings are required when the breakdown value cannot be obtained through a direct field mapping or simple reference relationship. Categorizing requests based on the number of times they were updated requires calculating a value dynamically (for example, counting updates from the audit history), which is not stored as a single field on the record. Because this value must be derived programmatically, a scripted mapping is necessary.

Options B and C use existing fields (category, priority) that can be mapped directly without scripting. Option D uses age ranges, which are handled through Bucket Groups and the `pa_bucket` table, not scripted mappings.

ServiceNow documentation clearly states that scripted mappings are intended for calculated, derived, or indirect values, making option A the correct answer.

NEW QUESTION # 17

How can dashboard filters retain their values across logins and page refreshes?

- A. By configuring the filter to apply to the entire dashboard
- B. By applying session-based persistence
- C. By setting the filter as a global default
- D. By setting the filter as a Favorite in the user's page settings

Answer: B

Explanation:

Dashboard filters retain their values across page refreshes and user navigation through session-based persistence. When this option is enabled, filter selections are stored for the duration of the user's session and automatically reapplied as the user navigates or refreshes the page.

Favorites and global defaults define starting values, not persistence behavior. Applying a filter to the entire dashboard controls scope, not retention. ServiceNow documentation explains that session persistence is the mechanism that maintains filter state, making option C the correct answer.

NEW QUESTION # 18

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