Zertifizierung der Salesforce-AI-Specialist mit umfassenden Garantien zu bestehen

Außerdem sind jetzt einige Teile dieser Pass4Test Salesforce-AI-Specialist Prüfungsfragen kostenlos erhältlich: https://drive.google.com/open?id=1CA_CcdO2xeLpaHCQQ_EWhtE7-rXfgf2P

Das Ziel der Salesforce Salesforce-AI-Specialist Prüfungssoftware ist: Bei Ihrer Vorbereitung der Salesforce Salesforce-AI-Specialist Prüfung Ihnen die effektivste Hilfe zu bieten, um Ihre Geld nicht zu verschwenden und Ihre Zeit zu sparen. Unsere Software hat schon zahlose Prüfungsteilnehmer geholfen, Salesforce Salesforce-AI-Specialist Prüfung zu bestehen. Wenngleich die Bestehensquote sehr hoch ist, versprechen wir, dass wir alle Ihrer Gebühren für die Salesforce Salesforce-AI-Specialist Software erstatten wollen, falls Sie die Prüfung nicht bestehen. Wir tun so, um Sie beim Kauf unbesorgt zu machen.

Salesforce Salesforce-AI-Specialist Prüfungsplan:

Thema	Einzelheiten
Thema 1	• Prompt Builder: This section evaluates the expertise of AI specialists working with Salesforce's AI tools. It focuses on the Prompt Builder feature, requiring candidates to understand its usage based on business needs.
Thema 2	• Einstein Trust Layer: This section evaluates the skills of Salesforce AI specialists responsible for implementing security protocols and safeguarding data privacy. It emphasizes the security, privacy, and foundational features of the Einstein Trust Layer.
Thema 3	• Model Builder: This portion of the exam focuses on Salesforce AI specialists' expertise in working with AI models within Salesforce environments. Candidates will need to demonstrate knowledge of when to use the Model Builder and how to configure standard, custom, or Bring Your Own Large Language Model (BYOLLM) generative models to meet business needs.
Thema 4	• Generative AI in CRM Applications: This part of the exam assesses AI specialists' knowledge of generative AI within CRM systems. It covers the use of generative AI features in Einstein for Sales and Einstein for Service.
Thema 5	• Agentforce Tools: In this topic, AI specialists get knowledge using agents when it is appropriate. Moreover, the topic explains the working of agents and reasoning engine powers Agentforce. Lastly, the topic focuses on managing and monitoring agent adoption.

>> Salesforce-AI-Specialist Prüfungs-Guide <<

Salesforce Salesforce-AI-Specialist Prüfungsfrage, Salesforce-AI-Specialist Online Prüfung

Unser Pass4Test verspricht, dass Sie die Salesforce Salesforce-AI-Specialist Prüfung einmalig bestehen und das Zertifikat von den Experten bekommen können. Denn unser Pass4Test stellt Ihnen die besten Prüfungsfragen und Antworten zur Salesforce Salesforce-AI-Specialist zur Verfügung. Und Sie können sich schrittweise auf die Prüfung gut vorbereiten. Unser Pass4Test verspricht, dass die Fragen und Antworten zur Salesforce Salesforce-AI-Specialist Zertifizierungsprüfung von Pass4Test Ihren Erfolg garantiert.

Salesforce Certified AI Specialist Exam Salesforce-AI-Specialist Prüfungsfragen mit Lösungen (Q109-Q114):

109. Frage
Universal Containers (UC) has recently received an increased number of support cases. As a result, UC has hired more customer support reps and has started to assign some of the ongoing cases to newer reps.
Which generative AI solution should the new support reps use to understand the details of a case without reading through each case comment?

- A. Einstein Work Summaries
- B. Einstein Sales Summaries
- C. Einstein Copilot

Antwort: A

Begründung:
New customer support reps at Universal Containers can use Einstein Work Summaries to quickly understand the details of a case without reading through each case comment. Work Summaries leverage generative AI to provide a concise overview of ongoing cases, summarizing all relevant information in an easily digestible format.
* Einstein Copilot can assist with a variety of tasks but is not specifically designed for summarizing case details.
* Einstein Sales Summaries are focused on summarizing sales-related activities, which is not applicable for support cases.
For more details, refer to Salesforce documentation on Einstein Work Summaries.

110. Frage
Universal Containers implements Custom Copilot Actions to enhance its customer service operations. The development team needs to understand the core components of a Custom Copilot Action to ensure proper configuration and functionality.
What should the development team review in the Custom Copilot Action configuration to identify one of the core components of a Custom Copilot Action?

- A. Instructions
- B. Output Types
- C. Action Triggers

Antwort: B

Begründung:
Universal Containers is enhancing its customer service operations with Custom Copilot Actions. The development team needs to understand the core components of a Custom Copilot Action to ensure proper configuration and functionality. One of these core components is the Output Types.
* Core Components of a Custom Copilot Action:
* Instructions:
* Defines what the action should accomplish.
* Provides guidance to the AI assistant on how to execute the action.
* Input Parameters:
* The data inputs required for the action to perform its task.
* Specifies the parameters that users or systems need to provide.
* Output Types:
* Definition: Specifies the type of data the action will output after execution.
* Importance: Ensures that the Copilot and other components understand the format and structure of the action's results.
* Examples: Text, JSON, records, or other data structures.

* Action Reference:
* Points to the underlying implementation, such as an Apex class or Flow.
* Action Triggers:
* Conditions or events that initiate the action.
* Focus on Output Types:
* Relevance in Configuration:
* The development team must define the Output Types correctly to ensure that the action's results are properly processed and displayed by Copilot.
* Incorrect or undefined Output Types can lead to misinterpretation of data and failures in functionality.
Why Output Types are a Core Component:
* Integration with Copilot:
* Copilot relies on the Output Types to understand how to handle the data returned by the action.
* Data Consistency:
* Defines the structure and format of the output, ensuring consistent communication between the action and Copilot.
* User Experience:
* Proper Output Types ensure that users receive the expected results in an understandable format.
Why Other Options are Less Suitable:
* Option A (Instructions):
* While Instructions are a core component, the question asks for what should be reviewed in the configuration to identify one of the core components.
* In this context, reviewing Output Types is more critical to ensuring proper configuration and functionality.
* Option C (Action Triggers):
* Action Triggers are important but are not always considered a core component within the configuration of a Custom Copilot Action.
* Triggers often relate to when an action is initiated rather than the configuration of the action itself.
References:
* Salesforce AI Specialist Documentation -Custom Copilot Actions:
* Details the components and configuration of Custom Copilot Actions.
* Salesforce Help -Defining Output Types in Custom Actions:
* Explains the importance of Output Types and how to configure them.
* Salesforce Trailhead -Building Custom Copilot Actions:
* Provides a hands-on approach to creating and configuring Custom Copilot Actions, highlighting key components.

111. Frage
A service agent is looking at a custom object that stores travel information. They recently received a weather alert and now need to cancel flights for the customers that are related with this itinerary. The service agent needs to review the Knowledge articles about canceling and rebooking the customer flights.
Which Einstein Copilot capability helps the agent accomplish this?

- A. Execute tasks based on available actions, answering questions using information from accessible Knowledge articles.
- B. Invoke a flow which makes a call to external data to create a Knowledge article.
- C. Generate a Knowledge article based off the prompts that the agent enters to create steps to cancel flights.

Antwort: C

Begründung:
In this scenario, the Einstein Copilot capability that best helps the agent is its ability to execute tasks based on available actions and answer questions using data from Knowledge articles. Einstein Copilot can assist the service agent by providing relevant Knowledge articles on canceling and rebooking flights, ensuring that the agent has access to the correct steps and procedures directly within the workflow.
This feature leverages the agent's existing context (the travel itinerary) and provides actionable insights or next steps from the relevant Knowledge articles to help the agent quickly resolve the customer's needs.
The other options are incorrect:
* B refers to invoking a flow to create a Knowledge article, which is unrelated to the task of retrieving existing Knowledge articles.
* C focuses on generating Knowledge articles, which is not the immediate need for this situation where the agent requires guidance on existing procedures.
References:
* Salesforce Documentation on Einstein Copilot
* Trailhead Module on Einstein for Service

112. Frage

An AI Specialist at Universal Containers (UC) Is tasked with creating a new custom prompt template to populate a field with generated output. UC enabled the Einstein Trust Layer to ensure AI Audit data is captured and monitored for adoption and possible enhancements.

Which prompt template type should the AI Specialist use and which consideration should they review?

- A. Field Generation, and that Dynamic Forms is enabled
- B. Flex, and that Dynamic Fields is enabled
- C. Field Generation, and that Dynamic Fields is enabled

Antwort: C

Begründung:

When creating a custom prompt template to populate a field with generated output, the most appropriate template type is Field Generation. This template is specifically designed for generating field-specific outputs using generative AI.

Additionally, the AI Specialist must ensure that Dynamic Fields are enabled. Dynamic Fields allow the system to use real-time data inputs from related records or fields when generating content, ensuring that the AI output is contextually accurate and relevant. This is crucial when populating specific fields with AI-generated content, as it ensures the data source remains dynamic and up-to-date. The Einstein Trust Layer will track and audit the interactions to ensure the organization can monitor AI adoption and make necessary enhancements based on AI usage patterns.

For further reading, refer to Salesforce's guidelines on Field Generation templates and the Einstein Trust Layer.

113. Frage

What is the primary function of the planner service in the Einstein Copilot system?

- A. Offering real-time language translation during conversations
- B. Identifying copilot actions to respond to user utterances
- C. Generating record queries based on conversation history

Antwort: B

Begründung:

The primary function of the planner service in the Einstein Copilot system is to identify copilot actions that should be taken in response to user utterances. This service is responsible for analyzing the conversation and determining the appropriate actions (such as querying records, generating a response, or taking another action) that the Einstein Copilot should perform based on user input.

114. Frage

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