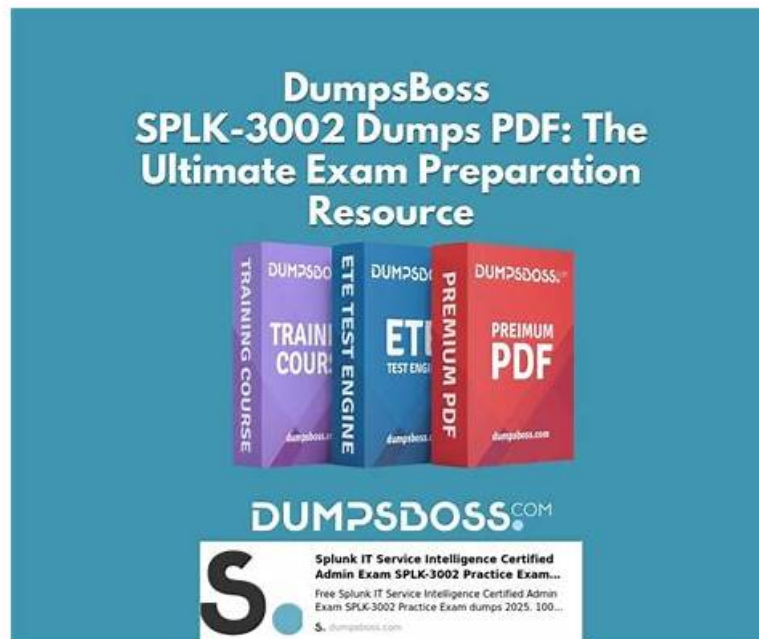


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Prerequisites for the Splunk SPLK-3002 Exam

Splunk IT Service Intelligence Certified Admin (ITI-CA) is the entry level certification for the Splunk IT Service Intelligence learning path. This certification validates a candidate's basic skills to use Splunk software to analyze data, monitor networks, and troubleshoot problems.

The ITI-CA certification is focused on real world skills and knowledge including:

- Splunk Enterprise architecture, installation, configuration, and maintenance
- Using Splunk software to monitor the availability of network devices
- Data indexing and search in Splunk software Gathering and analyzing network data with Splunk software

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Splunk SPLK-3002 certification exam is designed to validate the skills and knowledge of IT professionals in managing and administering Splunk IT Service Intelligence (ITSI) environments. Splunk IT Service Intelligence Certified Admin certification is intended for individuals who have a good understanding of Splunk, ITSI, and the use of data analytics to deliver business value. SPLK-3002 Exam is aimed at professionals who work with data analytics, IT operations, and business stakeholders to improve service delivery and customer satisfaction.

Splunk IT Service Intelligence Certified Admin Sample Questions (Q49-Q54):

NEW QUESTION # 49

Which deep dive swim lane type does not require writing SPL?

- **A. KPI lane.**
- B. Automatic lane.
- C. Metric lane.
- D. Event lane.

Answer: A

Explanation:

A KPI lane is a type of deep dive swim lane that does not require writing SPL. You can simply select a service and a KPI from a drop-down list and ITSI will automatically populate the lane with the corresponding data. You can also adjust the threshold settings and time range for the KPI lane. Reference: [KPI Lanes]

NEW QUESTION # 50

When working with a notable event group in the Notable Events Review dashboard, which of the following can be set at the individual or group level?

- A. Service, status, owner.
- B. Severity, comments, service.
- C. Severity, status, service.
- **D. Severity, status, owner.**

Answer: D

Explanation:

In the Notable Events Review dashboard within Splunk IT Service Intelligence (ITSI), when working with a notable event group, users can set or adjust certain attributes at the individual event level or at the group level.

These attributes include:

* Severity: The importance or impact level of the notable event or group, which can be adjusted to reflect the current assessment of the situation.

* Status: The current state of the notable event or group, such as "New," "In Progress," or "Resolved," indicating the progress in addressing the event or group.

* Owner: The user or team responsible for managing and resolving the notable event or group.

These settings allow for effective management and tracking of notable events, ensuring that they are appropriately prioritized, acted upon, and resolved by the responsible parties.

NEW QUESTION # 51

What is the main purpose of the service analyzer?

- A. Trigger external alerts based on threshold violations.
- B. Display a list of All Services and Entities.
- C. Allow Analysts to add comments to Alerts.
- **D. Monitor overall Service and KPI status.**

Answer: D

Explanation:

Reference: <https://docs.splunk.com/Documentation/MSExchange/4.0.3/Reference/ServiceAnalyzer> The service analyzer is a dashboard that allows you to monitor the overall service and KPI status in ITSI. The service analyzer displays a list of all services and their health scores, which indicate how well each service is performing based on its KPIs. You can also view the status and values of each KPI within a service, as well as drill down into deep dives or glass tables for further analysis. The service analyzer helps you identify issues affecting your services and prioritize them based on their impact and urgency. The main purpose of the service analyzer is:

D). Monitor overall service and KPI status. This is true because the service analyzer provides a comprehensive view of the health

and performance of your services and KPIs in real time.

The other options are not the main purpose of the service analyzer because:

- A). Display a list of all services and entities. This is not true because the service analyzer does not display entities, which are IT components that require management to deliver an IT service. Entities are displayed in other dashboards, such as entity management or entity health overview.
- B). Trigger external alerts based on threshold violations. This is not true because the service analyzer does not trigger alerts, which are notifications sent to external systems or users when certain conditions are met. Alerts are triggered by correlation searches or alert actions configured in ITSI.
- C). Allow analysts to add comments to alerts. This is not true because the service analyzer does not allow analysts to add comments to alerts, which are notifications sent to external systems or users

NEW QUESTION # 52

When in maintenance mode, which of the following is accurate?

- A. Service health scores and KPI events are deleted until the window is over.
- B. Maintenance mode slots are scheduled on a per hour basis.
- C. Once the window is over, KPIs and notable events will begin to be generated again.
- D. KPIs are shown in blue while in maintenance mode.

Answer: C

Explanation:

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/EA/REBestPractice> A is the correct answer because when in maintenance mode, KPIs and notable events will begin to be generated again once the window is over. Maintenance mode is a feature of ITSI that allows you to temporarily suspend alerts and health score calculations for a service or an entity during planned maintenance or downtime. During maintenance mode, KPI searches still run, but the results are buffered until the window is over. Once the window is over, the buffered results are processed and alerts and health scores are generated if necessary. References: [Overview of maintenance windows in ITSI]

NEW QUESTION # 53

Which of the following are the default ports that must be configured on Splunk to use ITSI?

- A. SplunkWeb (8088), SplunkD (8089), and HTTP Collector (8000)
- B. SplunkWeb (8089), SplunkD (8088), and HTTP Collector (8000)
- C. SplunkWeb (8405), SplunkD (8519), and HTTP Collector (8628)
- D. SplunkWeb (8000), SplunkD (8089), and HTTP Collector (8088)

Answer: D

Explanation:

Reference:

C is the correct answer because ITSI uses the default ports of Splunk Enterprise for its communication and data collection. SplunkWeb uses port 8000, SplunkD uses port 8089, and HTTP Event Collector uses port 8088. These ports can be changed if needed, but they must match the configuration of Splunk Enterprise. Reference: Ports used by ITSI

NEW QUESTION # 54

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